

## **MISSED CALL & SMS BANKING SERVICES FOR NRI CUSTOMERS**

“Missed Call Banking” services can only be activated for the mobile number that is registered for a particular account with the Bank.

SMS & Missed Call to be given from the registered **overseas** mobile number only.

### **REGISTRATION**

SMS “REG<space>  
Account Number” to  
[+918422833333](tel:+918422833333)

### **Services Available for “Missed Call & SMS Banking”**

#### **BALANCE ENQUIRY**

Give a Missed Call to  
[+919220055222](tel:+919220055222)

#### **MINI STATEMENT (Last 5 transactions)**

Give a Missed Call to  
[+919220055333](tel:+919220055333)

### **ATM CARD CONTROL FUNCTIONS**

Send an SMS “SWON/SWOFF<space>ATM<space>XXXX” to [+918422933333](tel:+918422933333) (Activate/Deactivate ATM usage)

Send an SMS “SWON/SWOFF<space>POS<space>XXXX” to [+918422933333](tel:+918422933333) (Activate/Deactivate POS usage)

Send an SMS “SWON/SWOFF<space>ECOM<space>XXXX” to [+918422933333](tel:+918422933333) (Activate/Deactivate E-commerce usage)

Send an SMS “SWON/SWOFF<space>INTL<space>XXXX” to [+918422933333](tel:+918422933333) (Activate/Deactivate International usage)

Send an SMS “SWON/SWOFF<space>DOM<space>XXXX” to [+918422933333](tel:+918422933333) (Activate/Deactivate Domestic usage)

**XXXX** represents last 4 digit of the card number

#### **FULL LIST OF SERVICES**

Send an SMS “HELP”  
to [+918108511111](tel:+918108511111)

#### **DE-REGISTRATION**

Send an SMS  
“DREG<space>Account Number”  
to [+918422833333](tel:+918422833333)

Note:

- Please ensure that your current overseas mobile number is updated in your account with the Bank to be able to register for this service.
- If no confirmation received during registration process, kindly re-check the mobile number from which the request sent is the same one that is recorded for that account with the Bank. Also recheck the format and destination mobile number and try again.
- A customer can register for only one account at a time. For changing the A/c number, customer will have to de-register from the first account and then register for the second account
- Once de-registered, you will not be able to use the services till you register again either for the same account or a different one.
- The service is currently free of charge from the Bank. There are also no limitations to the number of daily/monthly queries.
- A call for balance inquiry or mini statement will include 3-4 rings for 4 seconds which will get automatically disconnected. Telecom Service Providers generally do not charge for giving any missed call but there may be charges levied by some telecom companies in some countries, particularly dialling overseas number, which customers can ascertain locally.
- Any SMS sent for availing the benefits of SMS Banking (as REG, DREG, HELP, ATM Card control options), the customer will be charged for SMS by their service provider as per their current mobile tariff plan.