



**REQUEST FOR EXPRESSION OF INTEREST (EOI)
FOR EMPANELMENT OF VENDORS FOR
SUPPLY AND INSTALLATION OF
ENTRY LEVEL SERVERS, DESKTOPS, LAPTOPS,
PRINTERS AND SCANNERS**

Ref: SBI/GITC/PARTNER RELATIONSHIPS/2018/2019/31 DATED: 21/11/2018

CORRIGENDUM No. 1 DATED: 03/12/2018

**IT-Partner Relationships Deptt,
State Bank of India,
Global IT Centre,
Navi Mumbai, 400 614
Maharashtra, India**

CORRIGENDUM No. 1		
Page No, Section in the RFP	Existing Terms	Revised Terms
Page 17 Second sentence of Clause 25.vi.	The Product(s) are considered accepted after delivery and successful installation and signing of the Certificate by the representative of the Bank on the lines of form at provided at Annexure-K of this document.	The Product(s) are considered accepted after delivery and successful installation and signing of installation certificate by the representative of the Bank.
Page 18 Clause 25.vii.b)	Delivery Note or acknowledgement of receipt of products from the Consignee or in case of products from abroad, original and two copies of negotiable clean Airway bill.	Delivery Note or acknowledgement of receipt of products from the Consignee.
Page 23 Clause 37.i And Page 83 Annexure M, Agreement for Empanelment, Clause 18.1	New paragraph is added.	Following new paragraph is added at the end of first paragraph of the clauses: Neither Party shall be responsible or liable to the other Party for any indirect, consequential or incidental losses, damages or claims including loss of profit, loss of business or revenue.
Page 36 Part II, Schedule of Events and other terms, S.No 9	Tender Fee: Amount Rs. 40,000/-	Tender Fee: Amount Rs. 25,000/-
Page 42 Annexure B, Eligibility Criteria for Empanelment, S.No 4	Documents to be submitted Copy of the Purchase Orders for each of the last five financial years to be submitted for each zone in which the Applicant is interested to be empanelled.	Documents to be submitted Copy of the Purchase Orders for supply of goods or for providing AMC services for each of the last three financial years to be submitted for each zone in which the Applicant is interested to be empanelled.
Page 42	Eligibility Criteria: Client references and contact	This clause deleted.



CORRIGENDUM No. 1

Page No, Section in the RFP	Existing Terms	Revised Terms
Annexure B, Eligibility Criteria for Empanelment, S.No 5	<p>details (email/ landline/ mobile) of customers for whom the Applicant has supplied similar products.</p> <p>Documents to be submitted:</p> <p>At least three client references shall be provided for each zone in which the Applicant is interested to be empanelled.</p> <ol style="list-style-type: none"> 1. 2. 3. 	
Page 42 Annexure B, Eligibility Criteria for Empanelment, S.No 9	<p>Documents to be submitted:</p> <p>Certified Partner Certificate of at least two OEMs shall be submitted for each of the last five financial years for the zones in which the vendor is interested to be empaneled.</p>	<p>Documents to be submitted:</p> <p>Certified Partner Certificate of at least two OEMs shall be submitted for each of the last three financial years for the zones in which the vendor is interested to be empaneled. The certificate may be from same OEM or from different OEMs.</p>
Page 50 Annexure E, Scope of Work, Clause xv. First Paragraph	<p>For Category A & B: 90% payment shall be released on satisfactory receipt and installation of the equipment and remaining 10% payment would be made on submission of Performance Bank Guarantee (PBG) on Bank's prescribed format for the period of warranty.</p>	<p>For Category A & B: Payment of 90% of Base Value and 100% of tax amount shall be released on satisfactory receipt and installation of the equipment. Payment of remaining 10% of Base Value would be made on submission of Performance Bank Guarantee (PBG) on Bank's prescribed format for the period of warranty.</p>
Page 50 Annexure E, Scope of Work, Clause xiv	<p>The Vendor shall ensure that complaints raised by the Bank during the warranty period shall be responded and resolved within three days from the date of complaint.</p>	<p>The Vendor shall ensure that complaints raised by the Bank during the warranty period shall be responded and resolved as mentioned below:</p>



CORRIGENDUM No. 1

Page No, Section in the RFP	Existing Terms	Revised Terms	
		Region	Duration for response and resolution in days
		All regions except for North-East Zone, Kashmir region in State of J & K, Lakshadweep and Andaman & Nicobar islands	3 days from the date of complaint
		North-East Zone, Kashmir region in State of J & K, Lakshadweep and Andaman & Nicobar islands	5 days from the date of complaint
Page 52 Annexure F	Format for Submission of Client References.	Revised Annexure F is provided with the corrigendum.	
Page 62 Annexure K	Proforma of certificate after successful installation and acceptance of the hardware / software / services	Annexure K is deleted.	
All other terms and conditions remain unchanged as per the Request for EOI.			



ANNEXURE-F

Format for Submission of Client References

(To be submitted on Applicant's letter head)

To whosoever it may concern

Particulars	Details
Client Information	
Client Name	
Client address	
Name of the contact person and designation	
Phone number of the contact person	
E-mail address of the contact person	
Product(s) ordered by the customer (please tick the applicable option)	Category A: Entry level servers / Desktops / Laptops. Category B: Printers / Scanner
Value of the PO (s) in Rs.	
PO received in the year (please tick all the applicable options)	2015-16 / 2016-17 / 2017-18
Installation services provided during the year (please tick all the applicable options)	2015-16 / 2016-17 / 2017-18
Warranty services provided during the year (please tick all the applicable options)	2015-16 / 2016-17 / 2017-18
Product(s) and Services were provided in the region (please tick all the applicable options)	East / West / North / South / North East

Yours faithfully,

Name and signature of authorised official of Applicant