

## **Corporate Internet Banking FAQs : Report Level Merger**

<b>S.No</b>	<b>Probable Question</b>	<b>Answer</b>
1.	We are Corporate Customer of SBH (SBT, SBM, SBP, SBBJ etc.). We understand that these Banks are being merged with SBI. Can we use the Corporate Internet Banking facility after merger? If so, how do we log in?	Kindly note that after the merger of SBH etc., those Bank's websites will be disabled from 01st of April, 2017. But your internet banking facility will continue. You can directly log in to OnlineSBI.Com with your existing credentials of SBH (or SBT, SBM, SBP, SBBJ etc.). There is no change in the way you would log in to your existing SBH account
2.	We are corporate customers of erstwhile SBH. All these years we were logging in to our Bank's website OnlineSBH.com. Now we are getting re-directed to OnlineSBI.com site. Is this site genuine? Hope there no is risk in logging in to that site	Since SBH has been merged with SBI, the former's website has been disabled with the merger. So you are getting re-directed to SBI site. It is absolutely safe to log in with your existing OnlineSBH credentials
3.	We are having a Corporate Account with SBT (SBM, SBH etc.). So as a Regulator role in the Corporate, will this merger bring any change in my activities as creating profiles, setting limits, managing users etc.	There will not be any change and all of your Regulator related activities will work the same way
4.	We are Corporate Customer of SBH. As a Regulator, I have created some users. The Mobile Number approval form and PP Kit request form shows branding of SBI and also I am being prompted to visit my home branch for submission of the form. Can the home branch of the account approve it.	Please submit all your forms to your respective home branch (of erstwhile SBH etc.) for further processing. Because of merger of Associate Banks the branding in the form is changed to SBI.
5.	As a Regulator will I be able to get the same Reports in the same format post merger	Yes however the branding of the Reports will be of State Bank of India
6.	We are State Bank of India Corporate Internet Banking customer and we need to transfer funds to accounts in former SBP. Now since banks are merged, will these beneficiaries be treated as same bank beneficiaries or as other Bank beneficiaries?	For the time being, please continue to treat such beneficiaries as other bank beneficiaries.
7.	We understand that Associate banks of SBI are merged with SBI. Will this change the IFSC codes	For the time being, the IFS Codes will be the same. However, the IFSC codes of all SBI Associate Banks are likely to change from Q2 of FY 2017-

18 (from July 2017 onwards)

8. We have our Corporate account with SBH (SBBJ, SBT etc.) and have issued Prepaid Cards to our employees. Will these cards work after the merger or will we be issued new cards

Yes, the same cards will continue to work and can also be topped up online
9. We are a Corporate Net Banking customer under SBI. Since the Associate banks are merged, can we request for the Demand Drafts (DD) to be issued on any branch of SBBJ.

No. Till further notice, please make online requests for draft issuance on branches of your home Bank only (In this case SBI).
10. We use the Supplier Payment module to make payments to our Suppliers. Will there be any change in the process after SBI merger

No. The merger will not bring any change in the way you are using Supplier payment module.
11. We have created a new Rule. Will it be approved by the same branch that was doing it earlier

Yes. It will be approved by the same branch that was approving earlier.
12. Will there be any change in the Tax Payment we are doing till now using SBT (SBM, SBBJ etc. )

After completing the formalities in the tax site, when you are asked to select the Bank for online payment, please select erstwhile SBT (SBM,SBBJ,SBP, SBH) etc. SBT Site will be re-directed to SBI Site where you have to key-in your existing User ID/ Password to complete the transaction.
13. We have added a larger number of beneficiaries of Associate SBBJ (SBT, SBH etc.) How do we get list of them

A new option will be provided under "Download Beneficiaries" link to generate list of Associate Bank Beneficiaries. Kindly use the same
14. We use SFTP for file upload. Will there be any change in the process after merger

No, there will be no change in this
15. Will the merger bring any change to the remitters who are using SBT's (SBH, SBP etc.) State Bank Collect facility to pay our fees

When your remitters will click on the SB Collect link in home page for payment, they will get a page dropdown list of Associate Banks. He / She will need to select "erstwhile SBT (SBH,SBP etc." in the dropdown & then he / she will get re-directed to the payment page as before.