



SBI-User Manual (Member)



HEALTH CARE

ANYTIME, ANYWHERE

FOR THE ENTIRE FAMILY





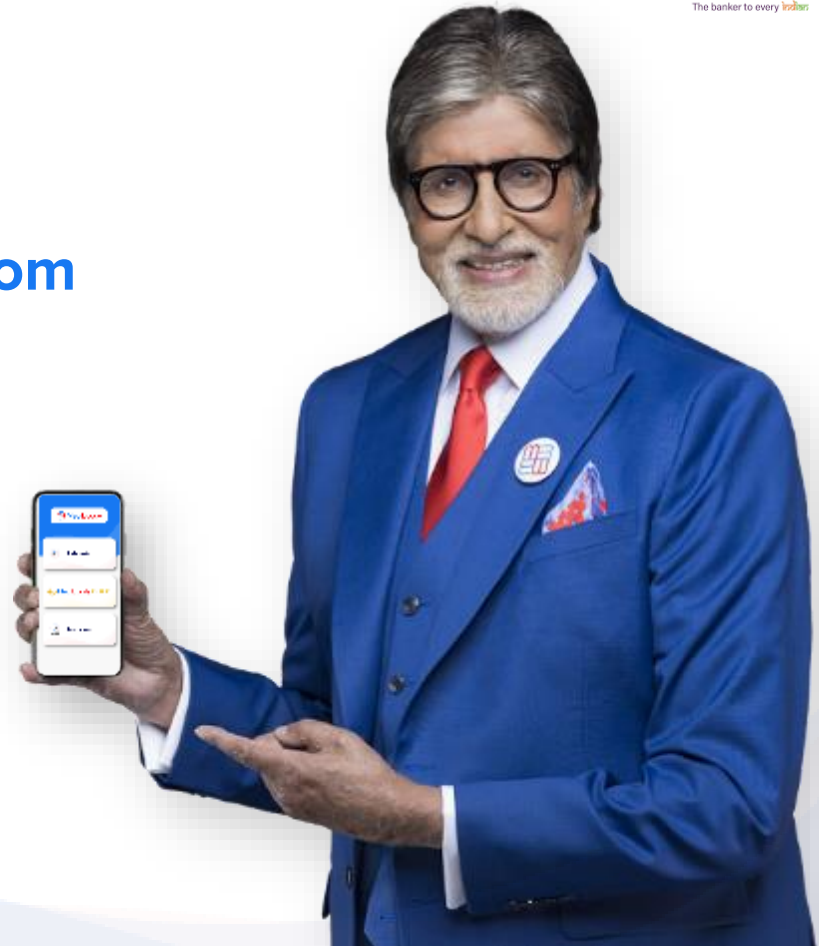
Download the MediBuddy app from Google Play store Or App Store

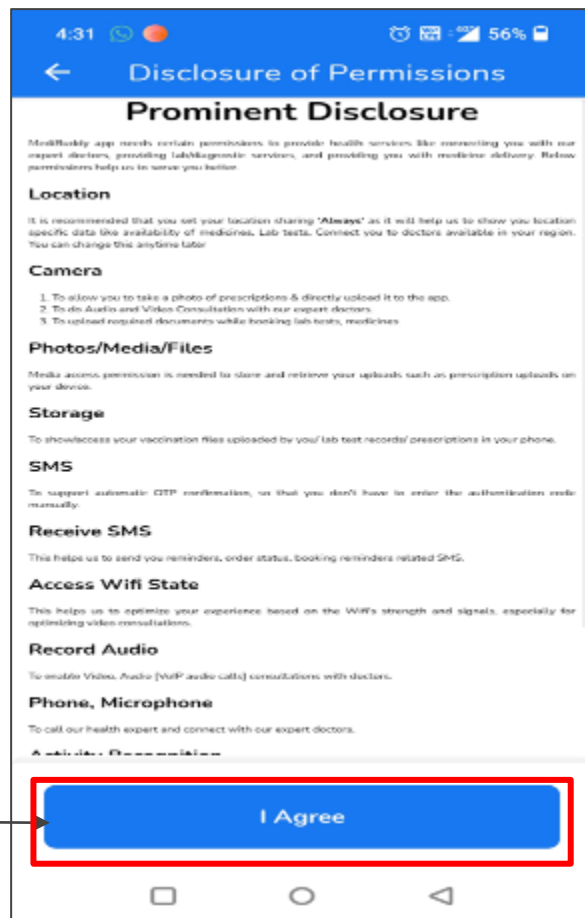


HEALTH CARE

ANYTIME, ANYWHERE

FOR THE ENTIRE FAMILY





Click on I agree

12:23

Wide Range of
Health & Lab Tests
Easy At-Home Sample Collection



+91 Enter Mobile Number

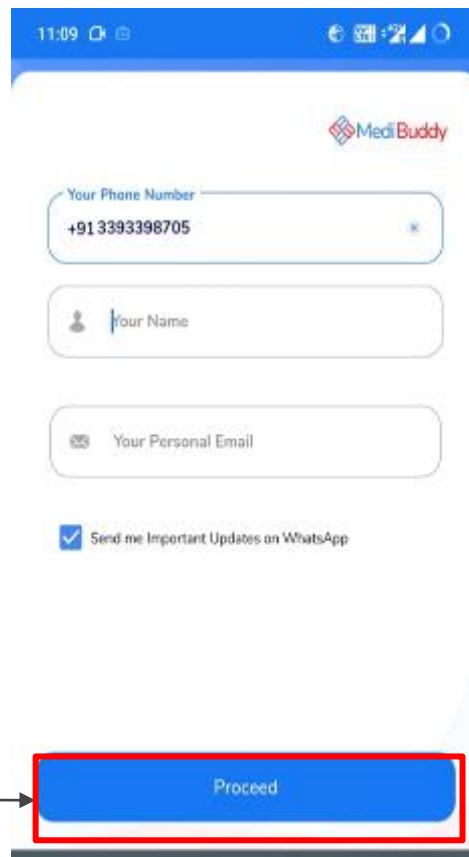
Your Name

Your Personal Email

I have a Corporate Account
Having trouble in sign in? [Get help here](#)

By Signing in you agree to our
[Terms & conditions](#) and [Privacy policy](#)

Enter your registered Mobile
Number



11:09

MediBuddy

Your Phone Number
+91 3393398705

Your Name

Your Personal Email

☒ Send me Important Updates on WhatsApp

Proceed

After entering above details,
click on proceed

Enter the One Time
Password (OTP) received
on your mobile device



12:24

←

Enter 4 digit OTP

Sent on 3434343564

0 0 0 0

Resend OTP in 53 sec

Verify →



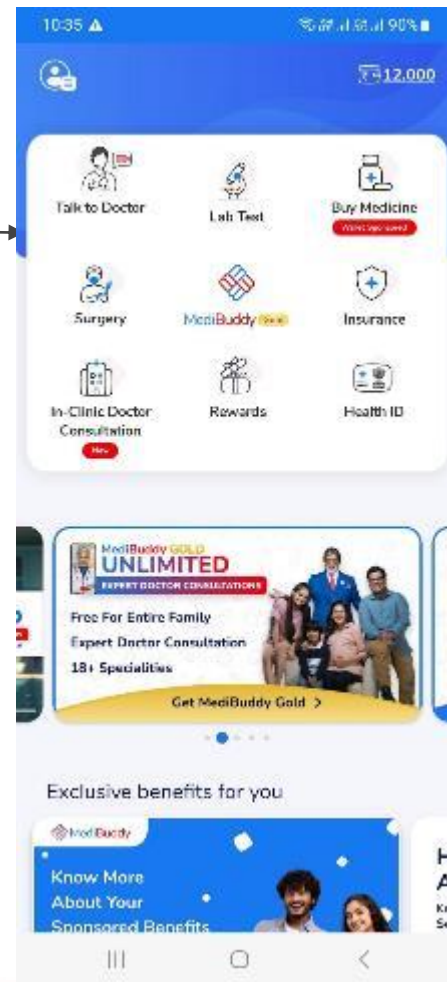
After entering OTP,
click on verify

Resend OTP in 41 sec

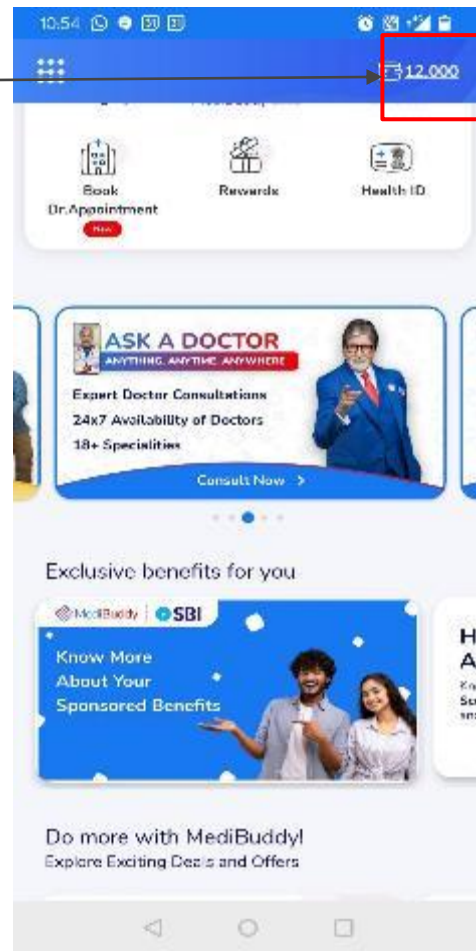
Verify



You will arrive on the landing page



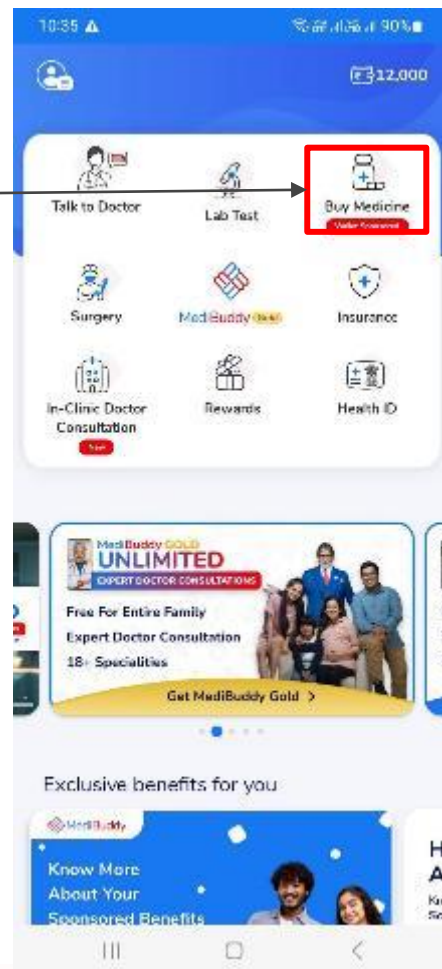
You can view your benefit details by clicking on the wallet icon in the top right corner of the landing page



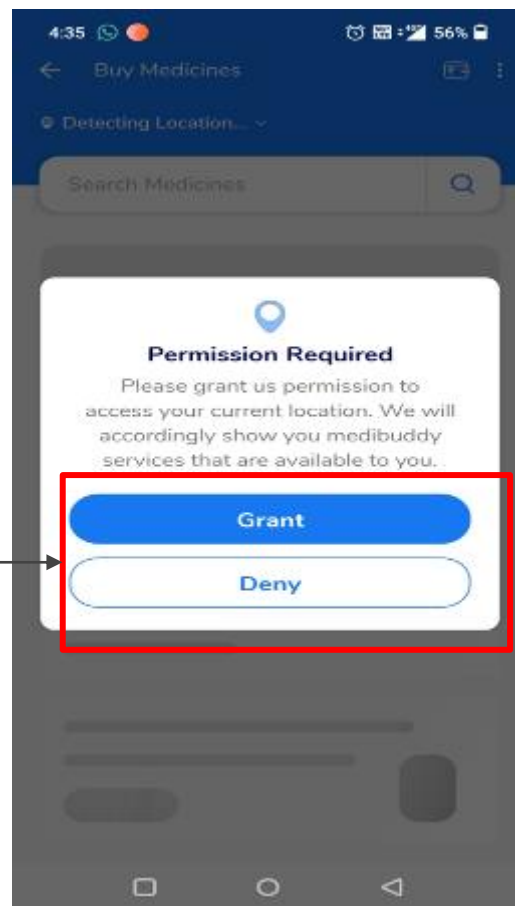


You will be able to see your corporate wallet benefits here

On the landing page, click
on buy medicine



Click on grant permission to
access your current location

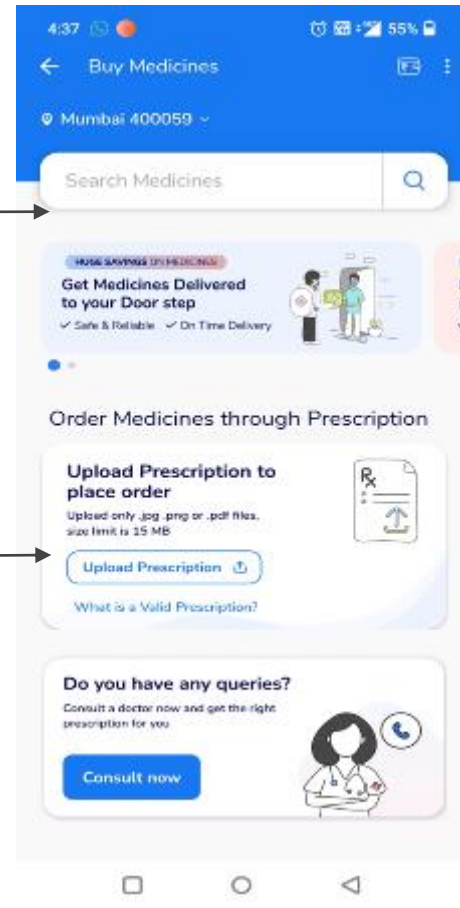


You are now all set to order your medicines via any of the below three process

1. Order by searching medicines and adding here

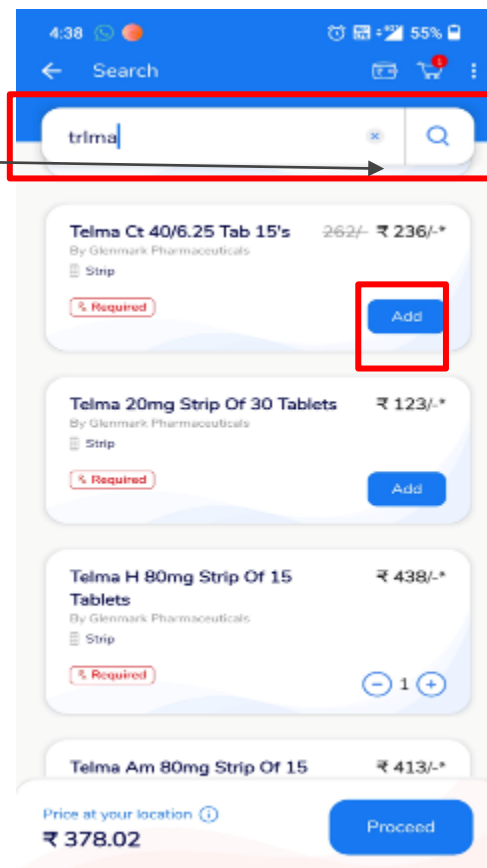
2. Order Medicines by uploading a valid prescription

3. If you do not have a valid prescription, Medibuddy Doctor will call you

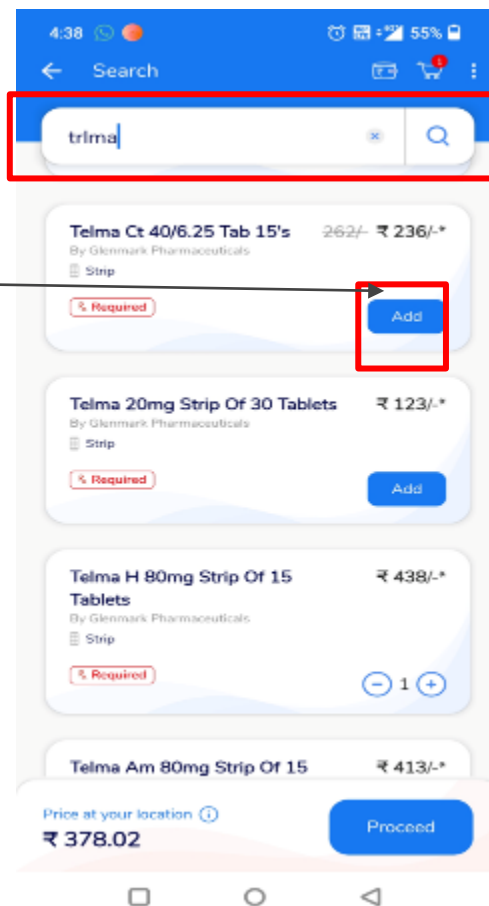


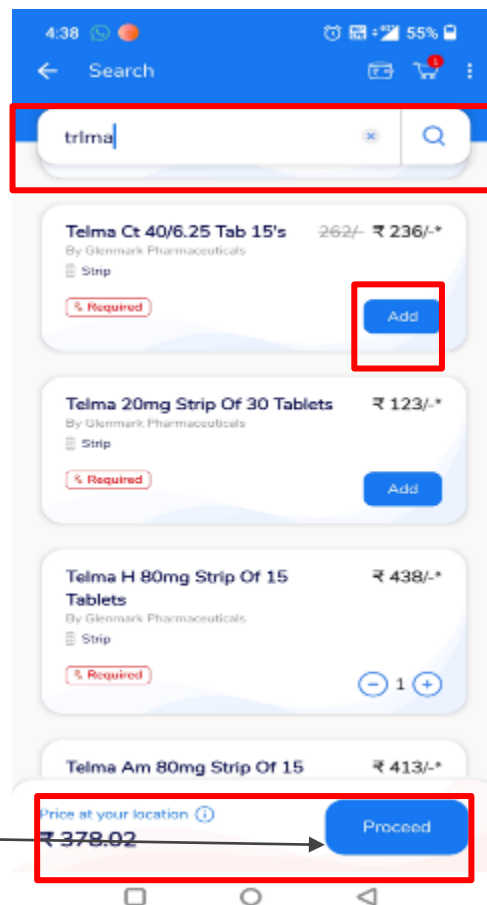
Process 1- Order by searching medicines

Search for medicines here
as per prescription

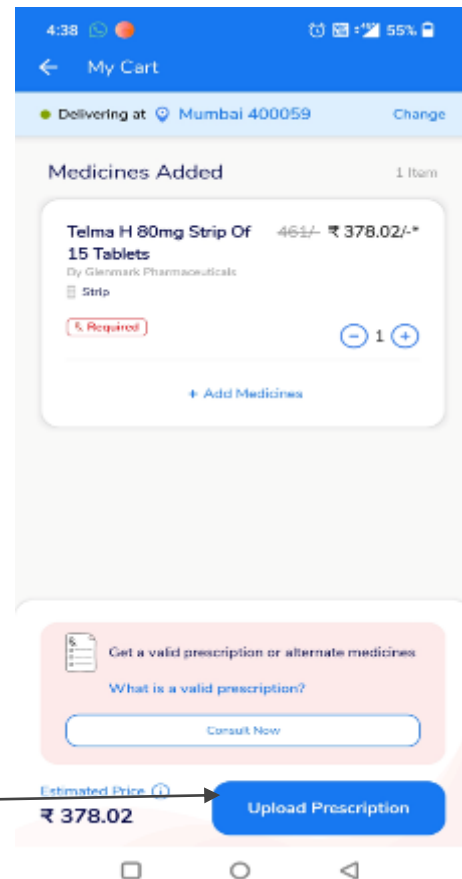


Click on Add to cart



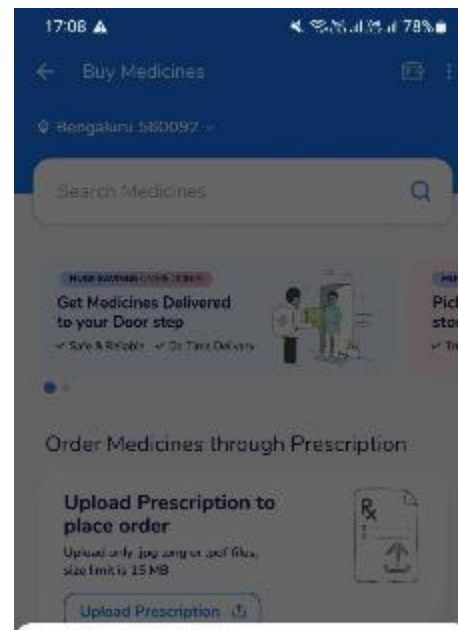


Click on proceed, after adding medicines to the cart

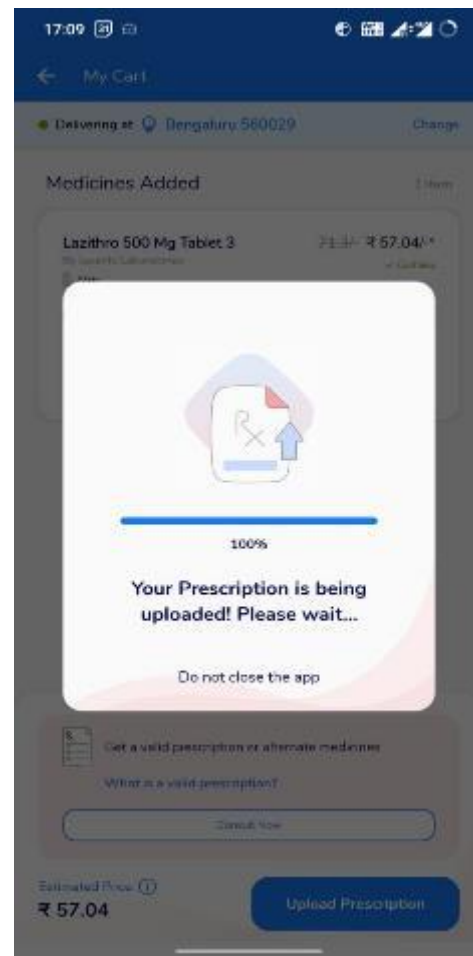


Click here to Upload your
prescription

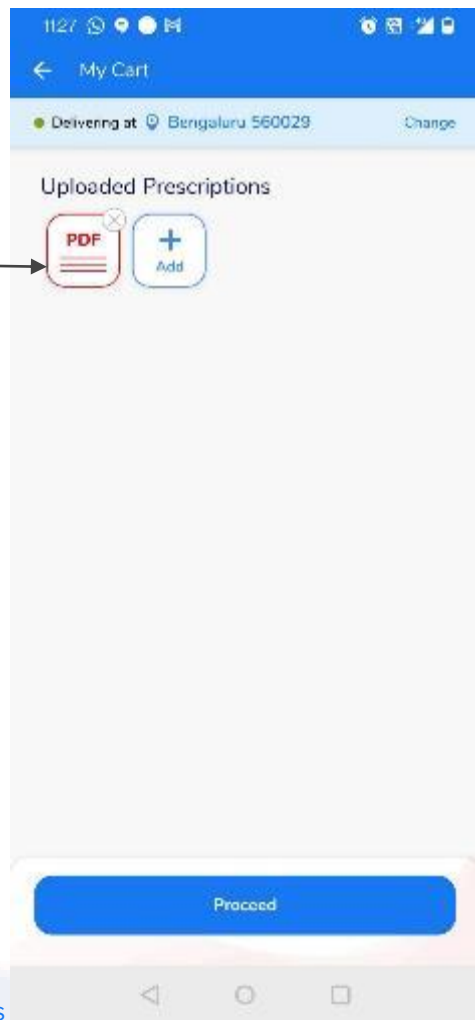
Select one of the three modes to upload your prescription (Prescription must be in .png, .jpg, .pdf format and not exceeding 15 MB in size)

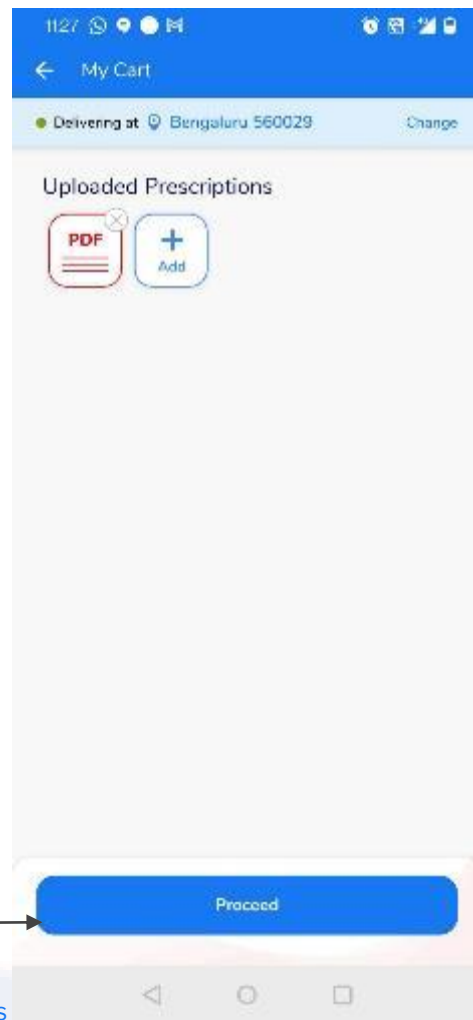


Do not go back till prescription is uploaded



You can view your uploaded prescription here and if wrong prescription is uploaded, delete it and upload the correct one



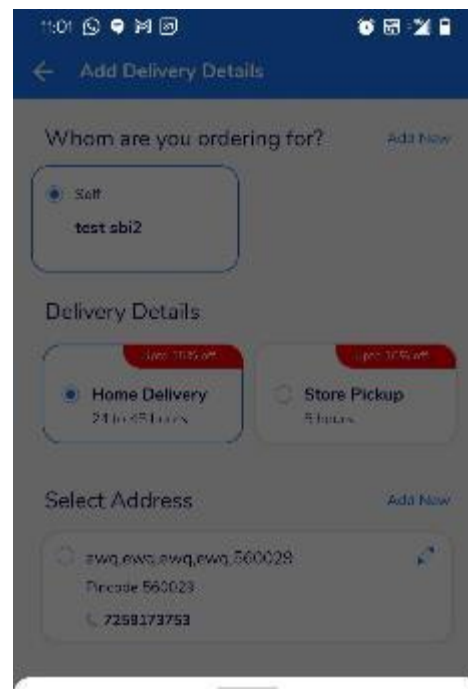


Once you have uploaded the prescription, click on Proceed

Select the delivery address
from the address book

OR

Alternatively, click here if you
want to add a new address for
delivery



No Delivery Address Found!

You have no address added for 400059 location

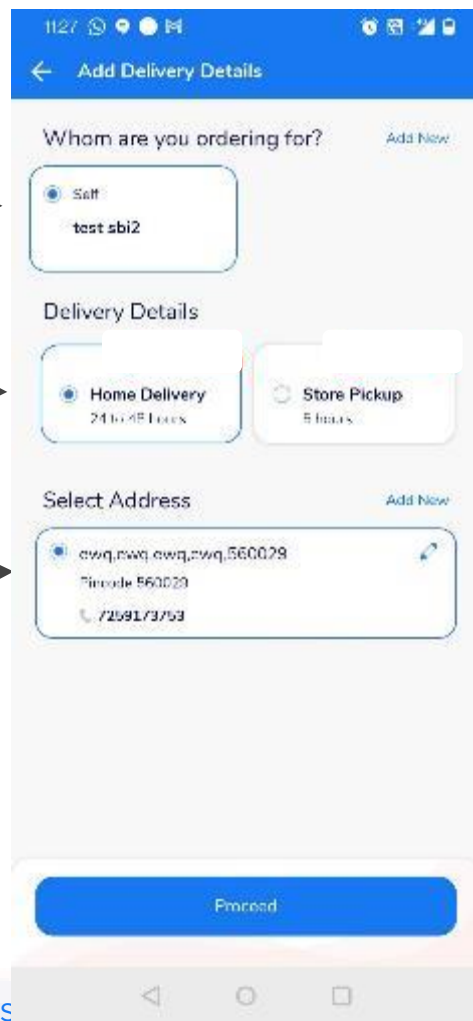
Select from Address Book

Add New Address at "400059"

Next, select for whom you are ordering the medicines

Choose between home delivery or store pickup

If home delivery select the address



11:27

← Add Delivery Details

Whom are you ordering for? [Add New](#)

☒ Self
test sbi2

Delivery Details

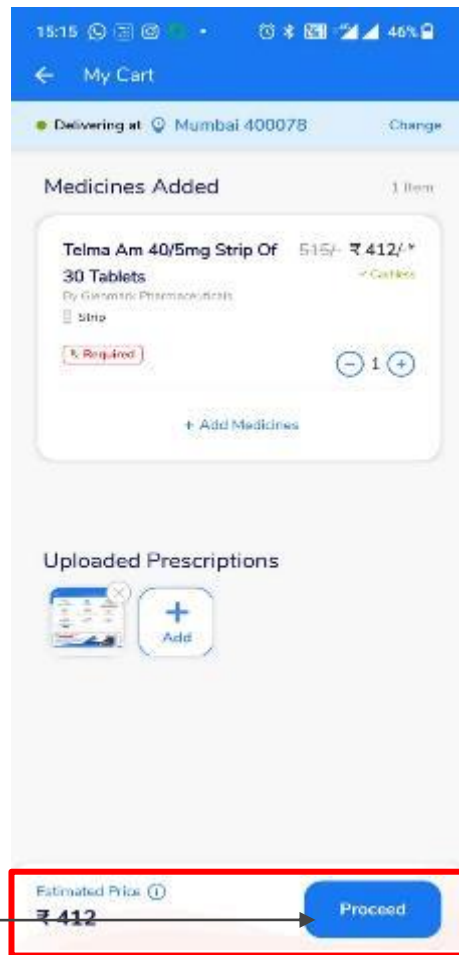
☒ Home Delivery
24 hrs 45 mins

☐ Store Pickup
5 hours

Select Address [Add New](#)

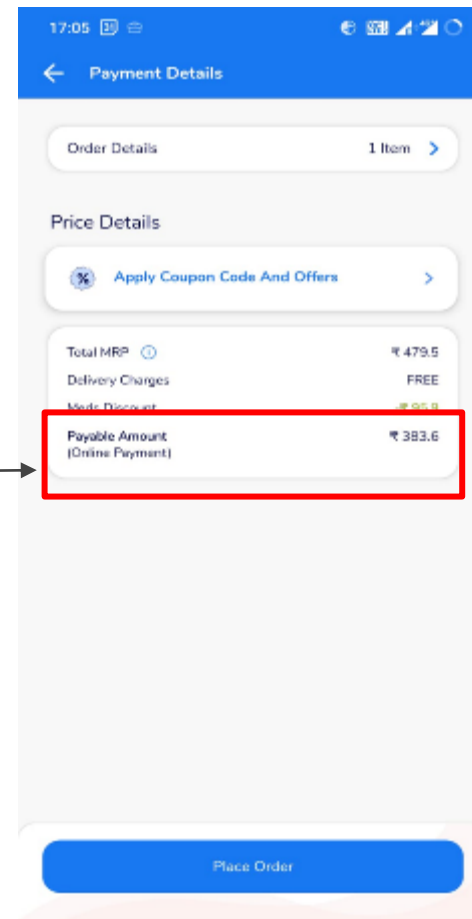
☒ cwg,qwg,cwg,qwg,560029
Pincode 560029
7299173753

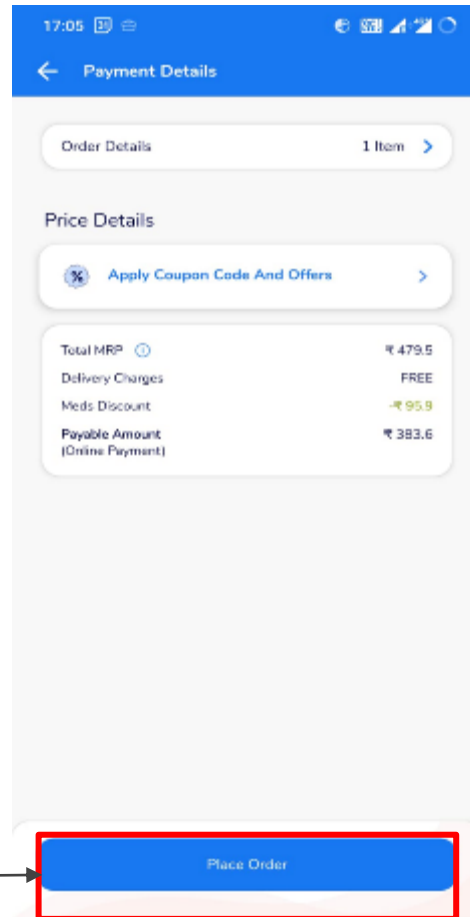
Proceed



Check your order and click on proceed

2/3rd amount of the order value will be deducted from the sponsored benefits wallet. The Payable Amount will be on self pay basis (1/3rd of the order value)

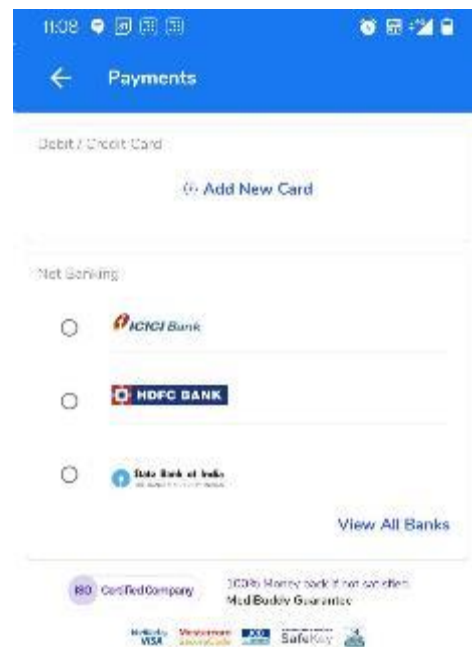




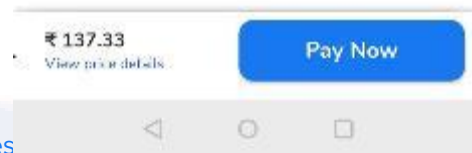
Check the order details and click on place order

Select the mode of payment here





After selecting payment mode, select on Pay Now



Order is placed.



Order Placed!
This is the acknowledgement of your order request

Items Ordered

LAZITHRO 500 MG TABLET 3	₹ 114.00
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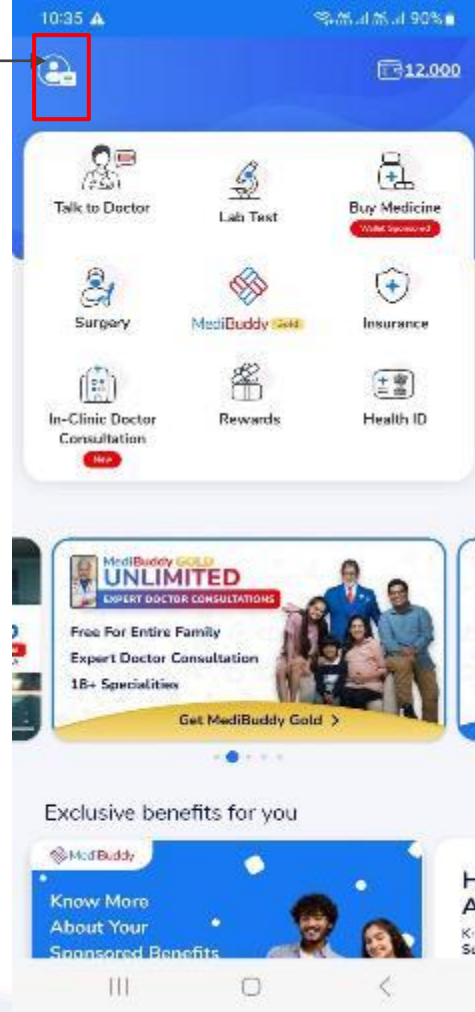
Order Details

Estimated Amount	₹ 142.6
Delivery Charges	FREE
Medis Discount	- ₹ 28.52
Total Amount	₹ 0/-

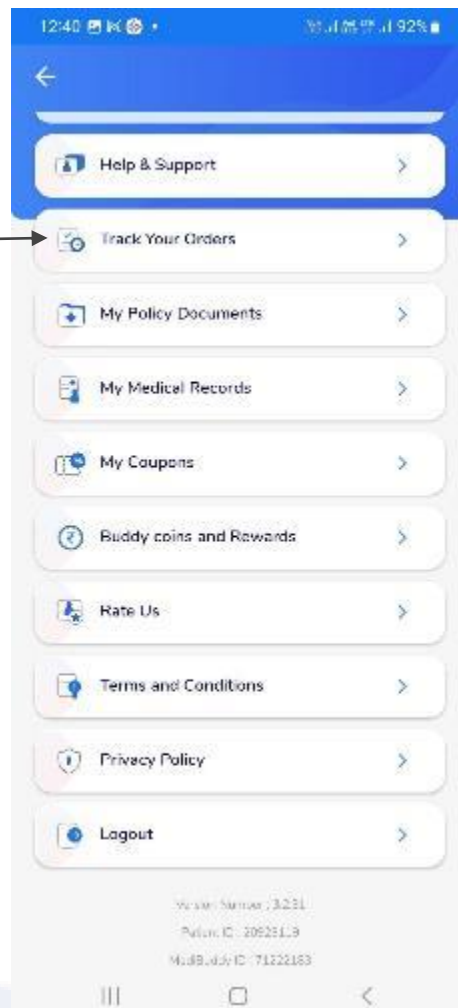
Deliver to (24 to 48 hours)

SBI Elite Test
abc, xyz, Bengaluru, jshsh
Pincode 560029

You may track your order on the landing page by clicking on the profile icon on top left hand corner of the landing page



Click on Track Your Orders to track the order

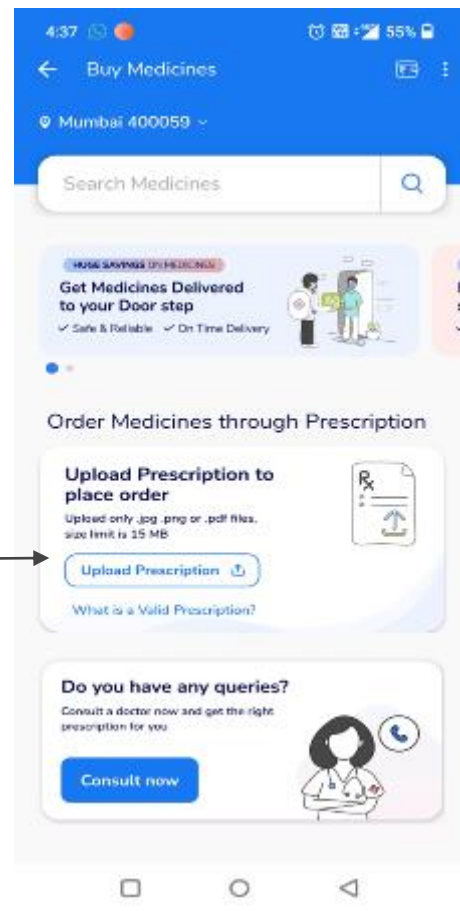


You can Track your order here

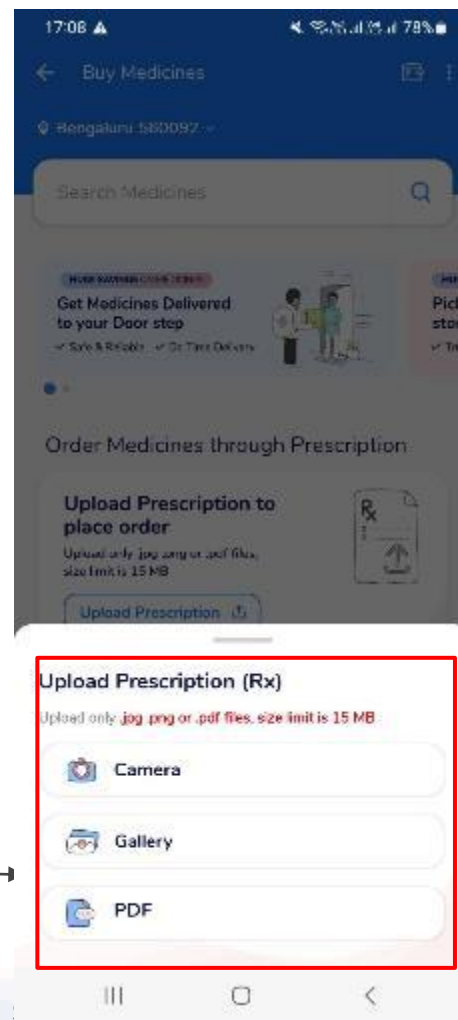


Process 2- Order Medicines by uploading a valid prescription

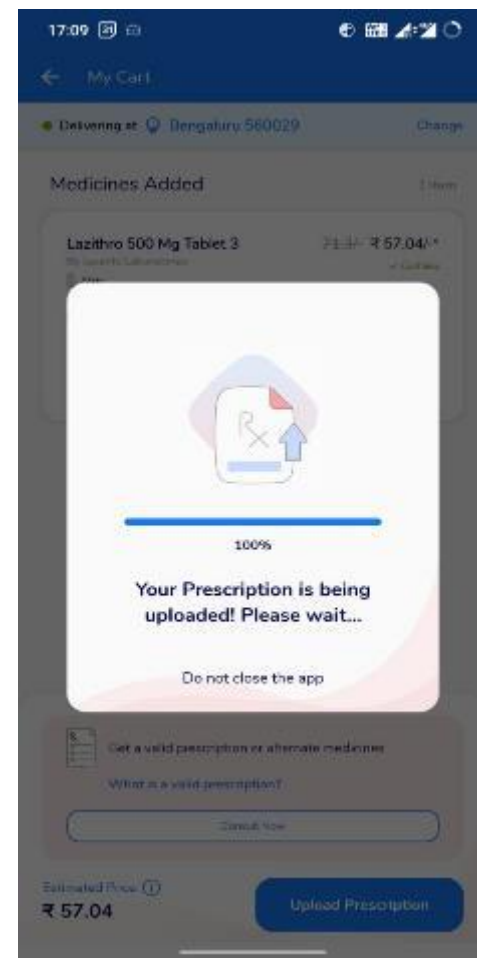
Order Medicines by
uploading a valid
prescription



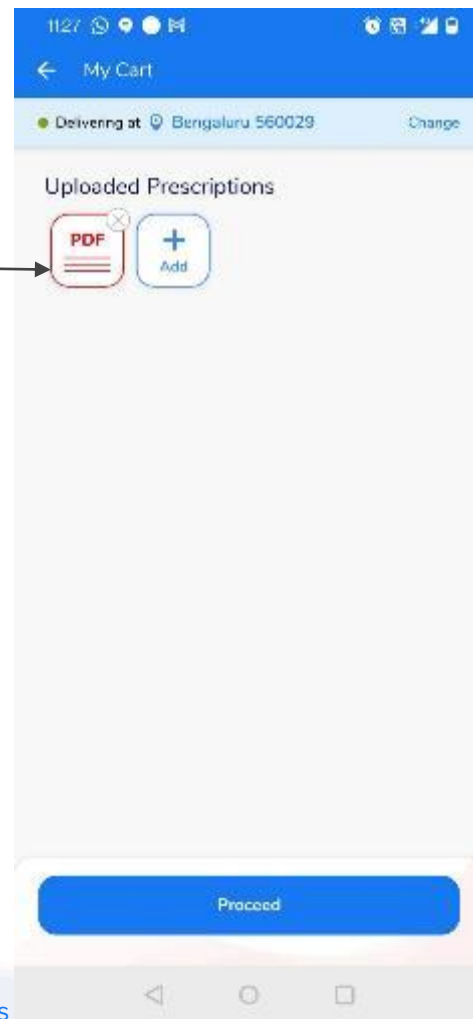
Select one of the three modes to upload your prescription (Prescriptions must be in .png, .jpg, .pdf format and not exceeding 15 MB in size)

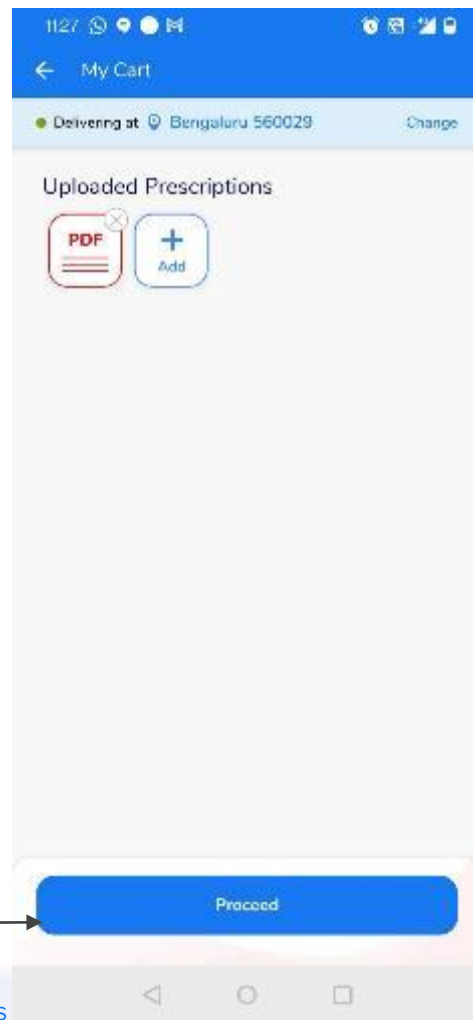


Do not go back till prescription is uploaded



You can view your uploaded prescription here





Once you have uploaded the prescription, click on Proceed

11:24 86%

← Add Delivery Details

Whom are you ordering for? [Add New](#)

☒ Spouse
Test Spouse

☐ Daughter
Test Daughter

Delivery Details

☒ Home Delivery
24 to 48 hours

☐ Store Pickup
5 hours

Select Address [Add New](#)

☐ Iskhim, ng, pinzon, Mumbai 400078
Pincode 400078
9999999999

Select the delivery address
from the address book

OR

Alternatively, click here if you
want to add a new address for
delivery

No Delivery Address Found!
You have no address added for 400059 location

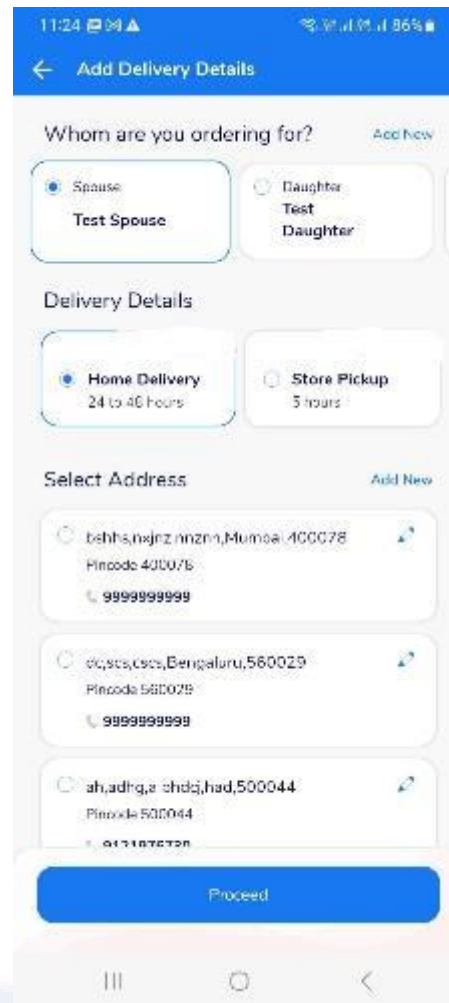
Select from Address Book

Add New Address at "400059"

Next, select for whom you are ordering the medicines

Choose between home delivery or store pickup

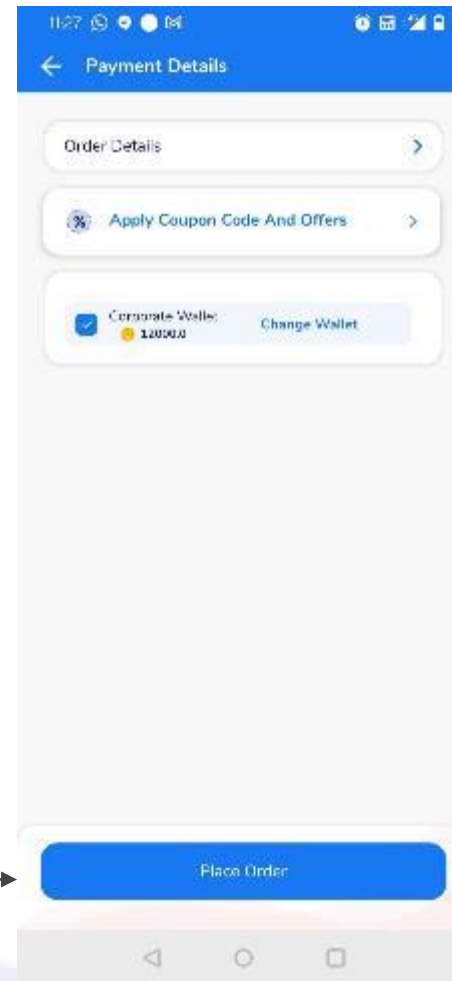
If home delivery select the address



The image shows a mobile app screen titled "Add Delivery Details". At the top, there's a status bar with the time 11:24 and battery level 86%. Below the title bar, there's a section "Whom are you ordering for?" with an "Add New" link. It contains two radio button options: "Spouse" (selected) with a sub-label "Test Spouse", and "Daughter" with a sub-label "Test Daughter". Below this is a "Delivery Details" section with two radio button options: "Home Delivery" (selected, with a sub-label "24 to 48 hours") and "Store Pickup" (with a sub-label "3 hours"). Underneath is a "Select Address" section with an "Add New" link. It lists three address cards, each with a radio button, a truncated address, a pincode, and a phone number. The first card is for Mumbai (400078), the second for Bengaluru (560029), and the third for Hyderabad (500044). At the bottom is a large blue "Proceed" button. The screen is overlaid with three red-bordered text boxes from the left, each with an arrow pointing to a specific part of the app interface.

You will get a call from MediBuddy to confirm the details of the order.
The wallet will be deducted after the confirmation and link will be sent for payment in case of online payment for self pay amount

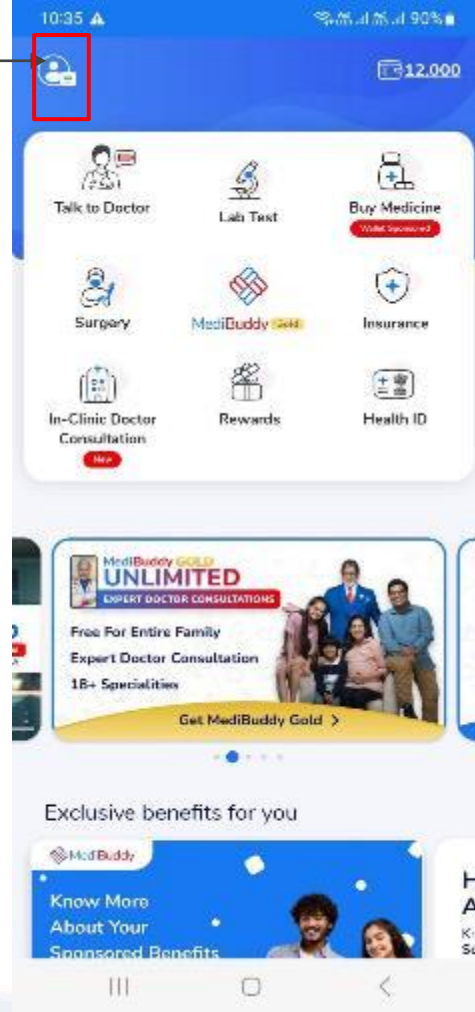
Click on place order



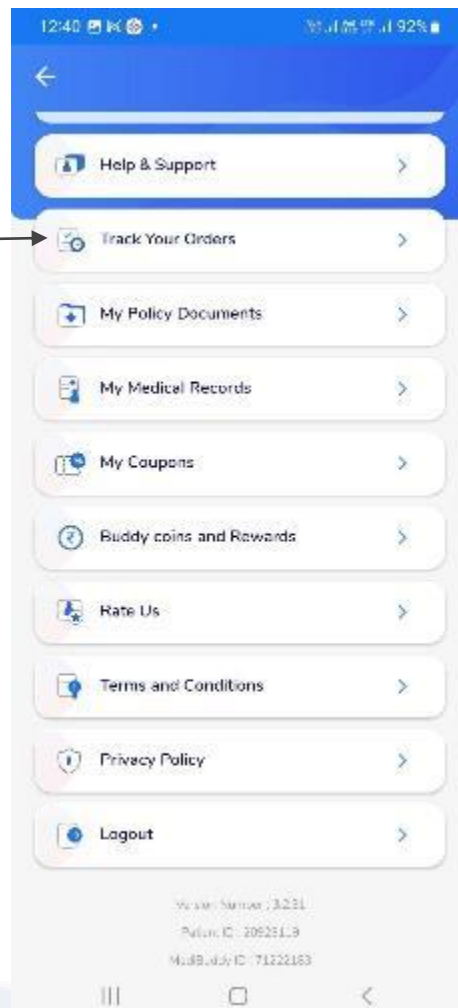
Order is placed. Details will be updated after the call completion with MediBuddy team



You may track your order on the landing page by clicking on the profile icon on top left hand corner of the landing page



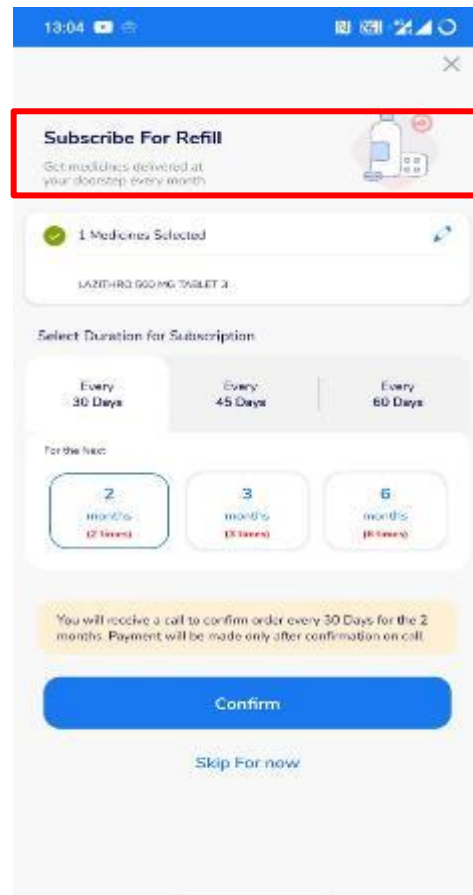
Click on Track Your Orders to track the order



You can Track your order here



You may subscribe for Refill



Process 3 - If your prescription is not valid, MediBuddy Doctor will call and give you a prescription. Refer to previous slides for the process note



For any queries, reach out to 9999991555 /
hello@medibuddy.in

