#### SERVICE CHARGES AS ON 30.09.2022

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A)Current Account	/ Savings Bank Account
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Descrip	tion of Service	Service Charge
1. Issue of Multi city Cheque bool		ks: Current Account (CA)
	Current Account (P- Segment)	First 50 cheque leaves free in a financial year. Thereafter, ₹3/- + GST per cheque leaf. 25 Leaf Cheque Book at ₹75/-+GST. 50 Leaf Cheque Book at ₹150/- +GST
	Other Current Accounts	First 50 cheque leaves free in a financial year. Thereafter, ₹3/- + GST per cheque leaf. 25 Leaf Cheque Book at ₹75/-+GST. 50 Leaf Cheque Book at ₹150/- +GST
	Current Account: Power Base	50 Cheque leaves free per month Thereafter, ₹3/- + GST per Cheque leaf
Current	Current Account: Power Pack	1000 Cheque leaves free per month Thereafter, ₹3/- + GST per Cheque leaf
Account	Current Account: Power Gain	200 Cheque leaves free per month Thereafter, ₹3/- + GST per Cheque leaf
	Regular Current Account	50 Cheque leaves free per month Thereafter, ₹3/- + GST per Cheque leaf
	Shubharambh Startup Current Account	100 Cheque leaves free per month Thereafter, ₹3/- + GST per Cheque leaf
	Gold Current Account	300 Cheque leaves free per month Thereafter, ₹3/- + GST per Cheque leaf
	Diamond Current Account	700 Cheque leaves free per month

		Thereafter, ₹3/- + GST per Cheque leaf
	Platinum Current Account	1500 Cheque leaves free per month Thereafter, ₹3/- + GST per Cheque leaf
	Emergency Cheque Book	₹50/- + GST for 10 cheque leaves or part thereof
Descrip	otion of Service	Service Charge
		ks: Savings Bank (SB)
	Savings Bank	First 10 cheque leaves free in a financial year. Thereafter: 10 Leaf Cheque Book at ₹40/- + GST. 25 Leaf Cheque Book at ₹75/- + GST.
For all	Emergency Cheque Book	₹50/- + GST for 10 cheque leaves or part thereof
Segments	Senior Citizen	Free
	Salary Package Accounts - Irrespective of QAB	Free * (except for bulk requirement)
	Shaurya Family Pension Account	Free (25 Cheque leaves per month)
<ul> <li>*Bulk requirement is requisition of cheques exceeding 25 leaves at single instance or in a month.</li> <li>Charges for bulk requirement @₹75/- + GST for 25 leaf Cheque Book.</li> <li>3.Charges per month for Non – Maintenance of Average Monthly Balance (AMB):</li> <li>(a) Current Account</li> </ul>		
(i)Current Accounts (For P- Segment) (AMB- ₹ 5,000/-)		₹500/- + GST
(ii) For other Current Account (CA) Variant Products		
Normal Current Account (AMB - $\gtrless$ 10,000/-) Power POS (AMB - $\gtrless$ 5,000/-) Power Base (AMB - $\gtrless$ 20,000/-) Surabhi (AMB - $\gtrless$ 10,000/-) Regular Current Account (AMB - $\gtrless$ 5,000/-) Smart Collection Current Account (AMB $\gtrless$ 25,000/-)		₹500/- + GST
Power Pack		₹2,500/- + GST
,		

(AMB - ₹5,00,000/-)	
Power Gain (AMB - ₹2,00,000/-)	₹1,500/- + GST
Power Jyoti (Collection a/c) (AMB - ₹50,000/-)	₹1,000/- + GST
Gold Current Account (AMB - ₹1,00,000/-) Master Collection Current Account (AMB ₹ 1,00,000/-)	₹2,000/- + GST
Shubharambh	₹1,000/- + GST
Startup Current Account	(No charges for Non-maintenance of AMB upto
(AMB - ₹20,000/-)	12 calendar months from account open month)
	₹4,000/- + GST per month, if AMB < ₹2,50,000/-
Diamond Current Account (AMB - ₹5,00,000/-)	₹2,000/- + GST per month, if AMB > ₹2,50,000/-
Description of Service	Service Charge
	₹8,000/- + GST per month,
Platinum Current Account	if AMB < ₹5,00,000/-
(AMB - ₹10,00,000/-)	₹4,000/- + GST per month,
	if AMB > ₹5,00,000/-
(iii) Reimbursement Current	
Account (For Corporate Salary	Free
Package irrespective of AMB)	
(b) Savings Bank Accounts:	

#### **Charges per month for Non – Maintenance of Average Monthly Balance (AMB):** Including Surabhi SB (Excluding All Salary Package Accounts, No Frill Accounts, Basic Savings Bank Deposit, Small & PMJDY a/cs, Pehla Kadam and Pehli Udaan accounts, Minors up to the age group of 18, Pensioners of all categories, Recipients of social security welfare benefits (Direct Benefits), Students up to the age of 21 years and Shaurya Family Pension Accounts.

	w.e.f 11.03.2020
AMB of ₹3000/- at Metro & Urban Centre branches	NIL
AMB of ₹2000/- at Semi-Urban Centre branches	(Vide e-Cir. R&DB/BOD/BOD-SC/ 133/ 2019-20 dated 13.03.2020)
AMB of ₹1000/- at Rural Centre branches	

4. Account Keeping Charges per annum	
Current Account- PB	
Current Account, Cash Credit/Overdraft-Limit exceeding ₹25000/-	₹550/- + GST

Reimbursement Current Account (For CSP irrespective of AMB)	Free
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5. Statement of account: Current Account		
Statement of account (First/original): Monthly	Free	
(For all segments)		
Duplicate statement (For all	₹100/- + GST per page	
Segments) (waived for Power		
Pack and Power Gain)	(40 entries)	
Duplicate Statement of accounts		
for Diamond and Platinum variant		
of All Salary Package accounts	Free	
Description of Service	Service Charge	
6. Issue of Duplicate Passbook		
First Passbook/Continuation of Passbook	Free	
Duplicate passbook (for all segments)	₹100/- + GST for issue of duplicate passbook. ₹50/- + GST per page (40 entries)	

7. Transfer of accounts (Savings Bank and Current Account) for all Segments per occasion (Transfer of Home Branch)	Free
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8. Account Closure Charges		
Savings Bank Account (excluding Basic Savings Bank Deposits, Pradhan Mantri Jan Dhan Yojna & Small Accounts opened under Financial Inclusion)		
Upto 14 days of opening	Free	
After 14 days upto 1 year of opening of account	₹500/- + GST	
Beyond 1 year of opening of account	Free	
Account closed on settlement of accounts of deceased depositors	Free	
Closure of regular SB account by BSBD account holders	Free	

Current Account	Individual Current Accounts		Non-Individual Current Accounts	
	Rural	Other than Rural	Rural	Other than Rural
Upto 14 days of opening	Free	Free	Free	Free
After 14 days up to 1 year of	₹ 300/-	₹ 500/- +	₹ 400/-	₹ 600/- +
opening of account	+ GST	GST	+ GST	GST
After 1 year and above	Free	Free	Free	Free

# B)Cheques (Collection) / NACH

Description of Service	Service Charge
1.Stop payment instruction	
SB account, Current Account, Cash Credit Account	₹100/- + GST per instrument maximum ₹500/- + GST per instance

2 Collection of cheques under Speed Clearing System (inclusive of postage and out of pocket expenses)		
Upto and including ₹1.00 lakh	Free (Savings Bank)	
	₹20/- + GST (Current Account)	
Above ₹1.00 lakh (For all)	₹200/- + GST	

3. Collection of Outstation Cheques (inclusive of postage and out of pocket expenses)			
Upto ₹10,000/-	₹50/- + GST		
Above₹10,000/-upto ₹1.00 lakh	₹100/- + GST		
Above ₹1.00 lakh	₹200/- + GST		

4. Cheque/bill deposited with us returned unpaid by others (Local/ Outstation)		
Cheque/bill upto ₹1.00 lakh ₹150/- + GST		
Cheque/bill above ₹1.00 lakh	₹250/- + GST	

5. Cheque Returned Charges for Cheques drawn on us (for insufficient funds only)

For PB & TBU customers	₹500/- + GST, irrespective of the amount	
For SME Customers	<ul> <li>₹500/- + GST (irrespective of the amount) for first 3 cheque returns (in one year).</li> <li>₹1,000/- + GST from 4<sup>th</sup> cheque return onwards (in one year)</li> </ul>	
Cheque returned charges for Cheques drawn on us (for technical reasons) for all customers (Not to be charged where customer is not at fault as per RBI guidelines)		

6. National Automated Clearing House (NACH) Mandate (including 'E' mandate)		
One time Mandate Authorisation Charges per mandate	₹50/- + GST	
Failed Mandate	₹250/- +GST	

# C) IOI (DD / Banker's Cheque)

Description of Service Service Charge			
1. Issue of Inter Office Instrument (Demand Drafts/ Bankers' Cheque) for all customers-including online (INB) requests.			
Upto ₹5,000/-	₹25/- (incl. GST)		
Above ₹5,000/- upto ₹10,000/-	₹50/- (incl. GST)		
Above ₹10,000/- upto ₹1,00,000/-	₹5/- ( <b>incl. GST</b> ) per ₹1000/- (Min.₹60/- <b>incl. GST</b> )		
Above ₹1,00,000/-	₹4/- ( <b>incl. GST</b> ) per ₹1000/- Min.₹600/- <b>incl. GST</b> Max.₹2000/- <b>incl. GST</b>		
<ul> <li>Same service charges are also applie Hyderabad only.</li> </ul>	cable for all IOI (Demand Draft) printed at CMPOC,		
IOI (Demand drafts/ Bankers' cheque	ied in addition to charges as above for issuance of ) in case of cash transaction. / of IOIs (for online INB requests) will be charged		
Cancellation & Issuance of Duplicate IOI (Bankers' Cheque)	₹200/- + GST		

- Shubharambh-Startup Current Account 10 DD/BC free per month
- ➢ Gold variant Current Account customers − 50 drafts free per month
- > Diamond and Platinum variant Current Account customers Unlimited free draft
- Shaurya Family Pension Account -FREE (no restrictions on number of drafts of any amount, if issued by debit to Shaurya Family Pension Account.
- ➢ For All Salary Package accounts:

a) Charges waived for issue of Demand Draft to All Salary Package account holder from Branch, Alternate Channels.

b) No restrictions on the number of free drafts and cap on the maximum amount, for issue of Draft.

c) The concessions will be available only if the amount is transferred from the Salary Account as per existing norms.

d) Postage / Courier charges as applicable will be recovered.

2. Draft Cancellation Charges: (w.e.f. 01.09.2021)		
Draft Amount Charges		
Up to ₹ 500/-	Nil	
Above ₹ 500/- up to ₹ 5000/-	₹ 25/- + GST	
Above ₹ 5000/- up to ₹ 10000/-	₹ 50/- + GST	
Above ₹ 10000/-	₹ 100/- + GST	

Same cancellation charges are also applicable for all IOI (Demand Draft) printed at CMPOC, Hyderabad only.

#### D) Debit Card / ATM

Description of Service	Service Charge
1. ATM card/ KIT returned by courier due to wrong address	₹100/- + GST
2. Debit Card Issuance Charges	
Classic /Silver/Global/Contactless Debit Card	Free
Gold Debit Card	₹100/- + GST
Platinum Debit Card	₹300/- + GST
Debit Card issued to All Salary Package accounts	Free
International Gold Debit Card issued to Shaurya Family Pension Accounts	Free
3. Debit Card Annual Maintenance Charges (Recovered second year onwards)	d at the beginning of the
Classic/ Silver/ Global/ Contactless Debit Card	₹125/- + GST
Yuva /Gold / Combo Debit Card	₹175/- + GST
Platinum Debit Card	₹250/- + GST
Pride/Premium Business Debit Card	₹350/- + GST
My card (Image card)	₹175/- + GST

Signature	Free
AMC on Debit Card issued to all Salary Package accounts	Free
AMC on International Gold Debit Card issued to Shaurya	Free
Family Pension Accounts	

₹300/- + GST

#### 4. Debit Card Replacement Charges

5. Duplicate PIN / Regeneration of PIN through Branch ₹50/- + GST

transaction customer (i.e.	technical declines lack of balance in	₹20/- + GST

7. International Transaction Charges	
Balance enquiry at ATMs	₹25 /- + GST
ATM Cash withdrawal transactions	₹100/- min. + 3.5% of Txn. Amt. + GST
Point of Sale (PoS) / eCom transactions	3% of transaction amount + GST

8. SMS Alert charges per quarter from Debit Card holders who maintain average quarterly balance of ₹25000/- & below during the quarter.		
(Waived for all Salary Package accounts including		
Shaurya Family Pension Accounts, Current Account		
variants: Regular, Gold, Diamond, Platinum)		

## E) Cash Related Charges

Description of Service	Service Charge	
1. Cash handling charges		
1 a. Cash Deposit Transactions: Savings Bank (Including SURABHI Savings Bank account; Excluding Financial Inclusion account)		
No. of cash deposit transactions in a month 3 transactions free		
Beyond 3 Transactions in a month (Excluding Alternate channel transactions)	₹50/- + GST per Transaction	
No restriction of Cash Deposit at Non-Home for Savings Bank Accounts		
1 b. Cash Deposit Transactions: Current Account		
Current Account(AMB ₹ 10,000/-)Power POS(AMB ₹ 5,000/-)Power Base(AMB ₹ 20,000/-)	Up to ₹ 25000/- per day: Free	
Smart Collection Current Account (AMB ₹ 25,000/-)	Free Cash Deposit - NIL	
Power Gain (AMB ₹ 2,00,000/-)	Free up to ₹ 15 lakh per month. (Both Home and Non-Home)	

Power Pack	Free up to ₹ 60 lakh per month.	
(AMB ₹ 5,00,000/-)	(Both Home and Non-Home)	
Regular Current Account (AMB ₹ 5,000/-) Surabhi CA (AMB ₹ 10,000/-)	Free up to ₹ 5 lakh per month @	
Shubharambh Start-up Current Account	Free up to ₹ 15 lakh per month @	
(AMB - ₹20,000/-) Master Collection Current Account (AMB ₹ 1,00,000/-)	Free up to ₹ 10 lakh per month @	
Gold Current Account (AMB ₹ 1,00,000/-)	Free up to ₹ 25 lakh per month @	
Diamond Current Account (AMB ₹ 5,00,000/-)	Free up to ₹ 100 lakh per month @	
Platinum Current Account (AMB ₹ 10,00,000/-)	Free up to ₹ 200 lakh per month @	
Cash Deposit Charges Beyond free limit	: ₹0.75 per ₹1,000/- + GST Minimum ₹50/- + GST Maximum ₹20,000/- + GST	
Maximum Limit for deposit of cash at non-home branch is ₹5 lakh per day. Thereafter, Branch Manager of Non-home branch is vested with the powers to accept more cash. @ Inclusive of cash deposited in CDM, Recycler, GCC, Home & Non-Home Branches.		
Power Jyoti (MAB ₹50,000/-) (CGM of the Circle has the discretion to reduce charges by ₹ 20/- per transaction. No additional Cash Handling Charges)		
	harges for Cash Deposit in Cash Credit Account are dealt with separately.	
Description of Service	Service Charge	
1. c. Cash Deposit on Cash Points (Cash Deposit Machine – CDM & Cash Recyclers)- Anytime Channels		
By Debit Card to Card Linked a/c	Free	
Debit Card to Third Party A/c	₹22/- + GST	
Cardless Transactions	₹22/- + GST	
GRC	₹25/- ( <b>incl. GST</b> )	
SME insta Deposit/ Business Debit Card	₹.22/- + GST	

2. Cash Withdrawals at Home & Non-Home Branch (Charges based on number of transactions) – Not applicable to Small/No Frill Deposits/Basic Savings Bank Account Holders

At Branch		
Average Monthly Balance (AMB) in Savings Bank	Number of free cash withdrawals per month	
Up to ₹25,000/-	2	
Above ₹25,000/- up to ₹50,000/-	10	

Above ₹50,000/- up to ₹1,00,000/-	15		
Above ₹1,00,000/-	Unlimited		
Charges for transactions beyond the free	₹50/- + GST		
limit (₹ per txn)			
Cash withdrawal limit at Non-Home Brau SB: ₹ 50,000/-; CA : ₹ 1,00,000/-	nches by the cust	omer for se	elf:
	net/Mobile Bankin	q	
Average Monthly Balance (AMB) in Savings Bank	Number of free t		s per month
Up to ₹25,000/-			
Above ₹25,000/- up to ₹50,000/-			
Above ₹50,000/- up to ₹1,00,000/-		Unlimited	
Above ₹1,00,000/-			
A	At ATM		
Average Monthly Balance (AMB) in	Number of free t	ransaction	s per month
Savings Bank	Both Financial a financial	nd Non-	Only Cash
	Other Bank ATM	S	Our Bank ATM
	In 6 Metro Centres \$	Other Centres	
Up to ₹25,000/-	3	5	5
Above ₹25,000/- up to ₹50,000/-	3	5	Unlimited
Above ₹50,000/- up to ₹1,00,000/-	3	5	
Above ₹1,00,000/-	Unlimited	Unlimited	
Charges for financial transactions beyond the set limit (₹ Per Txn.)			ST
Description of Service	Service Charge		
Charges for non-financial transactions beyond the set limit (₹ Per Txn.)	₹ 8/- + GST	₹ 5/- + GST	NIL
Transaction decline due to insufficient balance	₹20/- + GST ₹20/- + GST		
One-way inter-changeability allowed for branch transaction on ATM transactions. It means a customer will be allowed maximum of 10 free debit transactions at 6 Metro centres at SBI ATMs and maximum 12 free debit transactions at other centre ATMs (If no transaction at other Bank ATM and no transaction at the branch) <b>\$ Namely</b> , Mumbai, New Delhi, Chennai, Kolkata, Bengaluru and Hyderabad For All Salary Package accounts including Shaurya Family Pension Accounts at all locations, irrespective of variants, Free, Unlimited number of transactions at our ATMs, other Bank ATMs.			
AT PoS – Cash withdrawals for State1% of the transaction value subject to aBank Debit cards (On-Us transactions)maximum of ₹5/- per transaction			

### 3. Cash Deposit/withdrawal at Business Correspondent (BC)

Cash withdrawal /Transfer (home branch) (Maximum ₹20000/-) Cash withdrawal using Debit card / AEPS- On-US(Issuer) (Max. upto ₹10,000/-)	Four withdrawals in a month: <b>Free</b> The charges for transactions in excess of first four free transactions excluding Digital Transactions: ₹15/- + GST per transaction
SB account opening fee including enrolment	
Tatkal Money Remittance for Non-home transactions (Deposit to Core by cash/transfer)	1% of remitted amount Minimum ₹10/- & I
IMPS transaction	1.25% of remitted amount, Minimum ₹24/- &
(Cash – Max. ₹5,000/-; Transfer Max ₹20,000/-)	Maximum ₹100/-

4.Service Charges for exchange of Soiled/Imperfect Notes		
Up to 20 pieces and value up to ₹5,0	00/- Free	
More than 20 pieces and / or value more than ₹5,000/-		
More than 20 pieces	₹2/- per piece on entire tender + GST	
Value above ₹5,000/-	₹2/- per piece or ₹5/- per 1000 + GST whichever is higher on entire tender @	
@ For example, 25 pieces of ₹500/- = value ₹12,500/- are tendered:		
Charges ₹2/- per piece : ₹50/- + GST,		
Charges @ ₹5/- per ₹ 1000/- :	₹62.50 + GST	
Amount to be charged will be :	₹62.50 + GST	

# F) Safe Deposit / Safe Custody

Description of Service	Service Charge	
1. Personal & Agricultural segment Gold Loan Safe Keeping Charge		
To be charged 30 days after the expiry of the prescribed tenure of gold Loan in Per segment (Currently 30/36 months respectively)	₹100 /- + GST per Month	
The charges will be levied 30 days after the expiry of the term period in Agri Segment (which is presently 12 months)	₹ 100/- +GST per month	
Agricultural Segment Safe Keeping of title deeds		
To be charged 30 days after the expiry of the prescribed tenure (Branch can waive the charges if fresh loan is availed within 6 months of closure of account)	After 30 days of closure of loan account ₹1,000/- + GST per quarter or part thereof.	

2. Safe Deposit Lockers: Annual Rent \* w.e.f 31.03.20 vide e-cir R&DB/BOD-SC/132/19-20 dt 12.03.2020

20 dt 12.03.2020			
SIZE	TYPE	METRO AND URBAN	SEMI URBAN AND RURAL
Amount in ₹, excluding			₹, excluding GST
Size A: 125 x 175 x 492	SMALL	2,000	1,500
Size B: 159 x 210 x 492	SIVIALL	2,000	1,500
Size C: 125 x 352 x 492			
Size D: 189 x 263 x 492	MEDIUM	4 000	2 000
Size E: 159 x 423 x 492		4,000	3,000
Size H1:325 x 210 x 492			
Size F: 278 x 352 x 492			
Size G: 189 x 529 x 492	LARGE	8,000	6,000
Size H: 325 x 423 x 492			
Size L: 404 x 529 x 492	EXTRA	40.000	0.000
Size L1:385 x 529 x 492	LARGE	12,000	9,000
For Salary Package Accounts: Platinum variant Accounts: 25% concession on locker Rent; Diamond variant Accounts: 15% concession on Locker Rent. Gold variant account holders under DSP/CAPSP/ICGSP, Retired personnel and Shaurya family pension account holders: 10% concession in Annual Locker Rentals. For Exclusif/Wealth Account: 25% concession on Locker Rent			
One Time Locker Registration Charge	Small/ Mediu	um: ₹500+GST	
	Large/Extra Large: ₹1000+GST		
Breaking open of Locker: Loss of Key or Non-Payment of Locker Rent	₹1000/- + GST *		
*Plus, actual expenditure incurred for break manufacturers of locker	ng open the l	ocker and changi	ng the lock by
Locker Visit Charges (All sizes):	12 visits free.		
	Thereafter: ₹100 /- + GST per visit		r visit
Description of Service		Service Charge	e
Locker rent overdue charge (All sizes)			
1 <sup>st</sup> Qtr	10% *		
2 <sup>nd</sup> Qtr	20% *		
3 <sup>rd</sup> Qtr	30% *		
1 Year	40% *		
<ul> <li>*of the annual rent to be recovered in addition to Locker Rent.</li> <li>Overdue period is clarified as under: Standing Instruction set up, for advance rental for the financial year 2019-20, recoverable on 01.04.2019: Overdue charge @ 10%/20%/30%/40% of annual rent to be levied on 1<sup>st</sup> July 2019/1<sup>st</sup> October 2019/ 1<sup>st</sup> January 2020/1<sup>st</sup> April,2020 respectively, if remaining unpaid till that date.</li> </ul>			
For more than 1 year	Locker to be	broken Open	
3. Safe Deposit Articles			

Envelope / Packet (small)	₹300/- + GST per quarter
Large Packet: Max. dimension not to exceed 100 cms (Length+Width+Height)	₹500/- + GST per quarter
4. Safe Custody Charges	
Scrips (for each scrip)	₹150/- + GST per scrip. Min.₹300/-+ GST p.a. or part thereof.

# <u>G) NEFT / RTGS / IMPS</u>

1. NEFT/ RTGS CHARGES (through Net Banking/Mobile banking) (including YONO) @			
NEFT Customer Transaction (through Net Banking / Mobile Banking) (Including YONO) @			
Up to ₹10,000/-			
Above ₹10,000/- and up to ₹1.00 lakh			
Above ₹1.00 lakh and up to ₹2.00 lakh	FREE		
Above ₹2.00 lakh			
RTGS Customer Transactions (through YONO) @	Net Banking/mobile banking) (Including		
Transaction Slab			
₹2.00 lakh to ₹5.00 lakh			
Above ₹5.00 lakh	FREE		
@The charges are applicable only to tr India.	ansactions originated and payable within		
<b>NEFT/ RTGS CHARGES (transactions at</b>	branches) *		
<b>NEFT Customer Transactions (Transacti</b>	ons at branches)		
Up to ₹10,000/-	₹2/- + GST		
Above ₹10,000/- and up to ₹1.00 lakh	₹4/- + GST		
Above ₹1.00 lakh and up to ₹2.00 lakh	₹12/- + GST		
Above ₹2.00 lakh	₹20/- + GST		
Description of Service	Service Charge		
<b>RTGS Customer Transactions (transaction</b>	ons at branches)		
₹2.00 lakh to ₹5.00 lakh	₹20/- + GST		
Above ₹5.00 lakh	₹40/- + GST		
*The charges are applicable only to transactions originated and payable within India.			
NEFT/RTGS transaction charges waived for Current Account Variants: Gold, Diamond, Platinum NEFT/ RTGS transaction charges for Salary Package Accounts:			
<ul> <li>a) Waived for Online / Branch channel for all variants of DSP, PMSP, ICGSP, CGSP, PSP, and RSP including Shaurya Family Pension Accounts</li> <li>b) Waived for CSP/ SGSP/SUSP as under:</li> </ul>			
i. Through Online Channel: All variants ii. Through Branch Channel: Waived only for Diamond and Platinum variants			

### 2. IMPS Fund Transfer charges through INB/MB (Including YONO)

Upto ₹1,000/-		
From ₹1,001/-	to	₹10,000/-
From ₹10,001/-	to	₹25,000/-
From ₹25,001/-	to	₹1,00,000/-
From ₹1,00,001/-	upto	₹2,00,000/-

FREE

3. IMPS Fund Transfer charges through Branch Channel		
Upto ₹1,000/-	FREE	
From ₹1,001/- to ₹10,000/-	₹2/- + GST	
From ₹10,001/- to ₹25,000/-	₹4/- + GST	
From ₹25,001/- to ₹1,00,000/-	₹4/- + GST	
From ₹1,00,001/- up to ₹2,00,000/- ₹12/- + GST		
From ₹2,00,001/- up to ₹5,00,000/-	₹20/- + GST	

## H) Basic Savings Bank Account (BSBD)

Description of Service	Service Charge	
1. Service Charges for Basic Savings Bank Deposit (BSBD) accounts		
Issue of Cheque book	One Cheque Book of 25 leaves will be issued free to Senior Citizens and differently abled person per year. For other BSBD account holders, no cheque book will be issued.	
Issue of ATM Card	Only RuPay classic card will be issued free of cost	
Withdrawals	Four withdrawals in a month: <b>Free</b> The charges for transactions in excess of first four free transactions excluding Digital Transactions: ₹15/- + GST per transaction.	

BSBD account holders will be provided services as mandated by the RBI. No further services will be available to BSBD account holder In case of need, they may get their account converted to Normal Savings Bank account with full services at applicable service charges.

# I) <u>PRE-PAID CARDS</u>

1. State Bank Prepaid Cards	
Foreign Travel Cards	
Card Issuance Charges	₹100 + GST
Additional (Add-on) Card fee	₹100/- + GST
Reloading Charges	₹50 + GST
Replacement Card fee - VISA - in case of Lost/Stolen card (Postage US\$20/- extra or ₹50/- for delivery within India)	USD2.00, Pounds 1.25, Euro 1.60, CAD 2.00, AUD 2.00, JPY 160.00, SAR 8.00, SGD 1.65 + GST
Replacement Card fee - Master Card	Free
Cross Currency Charges	3% + GST
Charge back fee - VISA (However, if the customer's complaint is proved right, the charges will be refunded)	USD2.00, Pounds 2.00, Euro 2.00, CAD 2.00, AUD 2.00, JPY 200.00, SAR 7.00, SGD 3.00 + GST
Charge back fee - Master Card	FREE

Description of Service	Service Charge
Cash out/refund of unspent card balance - VISA	(i) If the balance in the card is claimed after 3 months of expiry of the card, the balance will be refunded after deduction of USD5/GBP5/Euro5/AUD5/CAD5/JPY500/SAR20/SGD6
balance - VISA	(ii) If the balance in the card is below USD5/ GBP5 /Euro5/ AUD5/ CAD5/ JPY500/ SAR20/ SGD6, after the expiry of the card, the same will be forfeited
Cash out/refund of unspent card balance - Master Card	₹100/- + GST
ATM withdrawal fee VISA	USD1.75, Pounds 1.25, Euros 1.50, CAD 1.75, AUD 2.00, JPY 175.00, SAR 7.00, SGD 2.00 + GST
ATM withdrawal fee - Master Card (Some ATM operators and merchants may charge a fee or set their own limits. Please confirm whether any fees or limits apply, before making a withdrawal or purchase	USD 1.75,Pounds 1.25, Euros 1.50, SGD 2.00 + GST
Balance enquiry with ATMs - VISA	USD 0.50, Pounds 0.50, Euros 0.50, CAD 0.50, AUD 0.50, JPY 50.00, SAR 2.00, SGD 1.00 + GST
Balance enquiry with ATMs - Master Card	Free (A fee may be payable to the ATM operator for balance enquiries)
Physical statement of FTC - VISA (no charges for e-statement - on request to prepaid@sbi.co.in)	USD 2.00, Pounds 1.25, Euros 1.60, CAD 2.00, AUD 2.00, JPY 160.00, SAR 8.00, SGD 1.65, + GST excluding courier charges for each such statement
Physical statement of FTC - Master Card	Only E-Statement, free of cost
Deduction on Expired Card / Inactivity Fee - VISA (will be deducted each year on the expired card)	USD 5.00, Pounds 5.00, Euros 5.00, CAD 5.00, AUD 5.00, JPY 500.00, SAR 20.00, SGD 6.00 + GST
Deduction on Expired Card / Inactivity Fee - Master Card (Monthly inactivity fee - debited from your card if it has not been used for 12 months)	USD1.50 + GST

Description of Service	Service Charge			
2. Rupee Prepaid Cards				
Type of Card	Charges @ Cha		Replacement arges @ Isive of GST)	
eZ Pay Mag-Stripe	₹100/-			₹100/-
eZ Pay EMV - Chip	₹150/-			₹150/-
Achiever Mag-Stripe	₹100/-			₹100/-
Achiever EMV-Chip	₹150/-		;	₹150/-
Imprest Mag-Stripe	₹75/-			₹100/-
Imprest EMV-Chip	₹150/-			₹150/-
Default Gift Card Mag-stripe	₹100/-			₹100/-
Image based Gift Card Mag-stripe	₹105/-			₹105/-
	Charges @	Withd	Irawal	
	Charges @ (If loaded through RINB/CINB – FREE charges) (Exclusive of GST)	from bank (Exclus	АТМ	other Bank ATM (Exclusive of
eZ Pay Mag-Stripe	(If loaded through RINB/CINB –	from bank	other ATM	other Bank ATM
eZ Pay Mag-Stripe eZ Pay EMV - Chip	(If loaded through RINB/CINB – FREE charges) (Exclusive of GST)	from bank (Exclus GST)	other ATM	other Bank ATM (Exclusive of GST)
eZ Pay Mag-Stripe eZ Pay EMV - Chip Achiever Mag-Stripe	(If loaded through RINB/CINB – FREE charges) (Exclusive of GST) ₹10/-	from bank (Exclue GST) ₹20/-	other ATM	other Bank ATM (Exclusive of GST) ₹9/-
eZ Pay EMV - Chip	(If loaded through RINB/CINB – FREE charges) (Exclusive of GST) ₹10/- ₹10/-	from bank (Exclus GST) ₹20/- ₹20/-	other ATM	other Bank ATM (Exclusive of GST) ₹9/- ₹9/-
eZ Pay EMV - Chip Achiever Mag-Stripe Achiever EMV-Chip	(If loaded through RINB/CINB – FREE charges) (Exclusive of GST) ₹10/- ₹10/-	from bank (Exclus GST) ₹20/- ₹20/- N A	other ATM	other Bank ATM (Exclusive of GST) ₹9/- ₹9/-
eZ Pay EMV - Chip Achiever Mag-Stripe	(If loaded through RINB/CINB – FREE charges) (Exclusive of GST) ₹10/- ₹10/- ₹10/-	from bank (Exclue GST) ₹20/- ₹20/- N A N A	other ATM	other Bank ATM (Exclusive of GST) ₹9/- ₹9/- ₹9/- ₹9/-
eZ Pay EMV - Chip Achiever Mag-Stripe Achiever EMV-Chip Imprest Mag-Stripe	(If loaded through RINB/CINB – FREE charges) (Exclusive of GST) ₹10/- ₹10/- ₹10/- ₹10/- ₹10/-	from bank (Exclu: GST) ₹20/- ₹20/- N A N A ₹20/-	other ATM	other Bank ATM (Exclusive of GST) ₹9/- ₹9/- ₹9/- ₹9/- ₹9/-
eZ Pay EMV - Chip Achiever Mag-Stripe Achiever EMV-Chip Imprest Mag-Stripe Imprest EMV-Chip	(IfloadedthroughRINB/CINBFREE charges)(Exclusive of GST)₹10/-₹10/-₹10/-₹10/-₹10/-₹10/-₹10/-₹10/-	from bank (Exclus GST) ₹20/- ₹20/- N A N A ₹20/- ₹20/-	other ATM	other     Bank       ATM     GST       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-
eZ Pay EMV - Chip Achiever Mag-Stripe Achiever EMV-Chip Imprest Mag-Stripe Imprest EMV-Chip Default Gift Card Mag-Stripe	(If loaded through RINB/CINB - FREE charges) (Exclusive of GST) ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- ₹10/-	from bank (Exclus GST) ₹20/- ₹20/- N A ₹20/- ₹20/- N A	other ATM	other     Bank       ATM     GST       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-
eZ Pay EMV - Chip Achiever Mag-Stripe Achiever EMV-Chip Imprest Mag-Stripe Imprest EMV-Chip Default Gift Card Mag-Stripe Image based Gift Card mag-Stripe	(If loaded through RINB/CINB - FREE charges) (Exclusive of GST) ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- ₹10/-	from bank (Exclus GST) ₹20/- ₹20/- N A ₹20/- ₹20/- N A	other ATM	other     Bank       ATM     GST       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-
eZ Pay EMV - Chip Achiever Mag-Stripe Achiever EMV-Chip Imprest Mag-Stripe Imprest EMV-Chip Default Gift Card Mag-Stripe Image based Gift Card mag-Stripe <b>SBI Green Remit Card</b>	(If loaded through RINB/CINB – FREE charges) (Exclusive of GST) ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- ₹10/- N A N A	from bank (Exclue GST) ₹20/- ₹20/- ₹20/- ₹20/- ₹20/- N A N A	other ATM sive of	other     Bank       ATM     (Exclusive of GST)       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-       ₹9/-     ₹9/-

## J) OTHER MISCELLANEOUS CHARGES

Description of Service	Service Charge	
1. Phone Banking		
Request for Account Statement, Interest Certificate (Deposit/ Home Loan /Education Loan),	Physical delivery	₹44/- + GST
Information on TDS details	Via email	FREE
Self-generation of ATM PIN through ATM/INB/Contact Centre		FREE
IRCTC Fee (on SBI Payment gateway) ₹		₹10/- + GST

2. Doorstep Banking (DSB)	
Non – financial transactions	₹60/- + GST
Financial	₹100/- + GST

3. Standing instruction (S.I.)		
	Intra Bank	Free
Setting of SI (At Branch)	Inter Bank (Free for All Salary package accounts including SHAURYA Family Pension Account) Other than Bank Transfers	₹50/- + GST
	Intra Bank	Free
Processing of SI (At Branch)	Inter Bank (Free for All Salary package accounts Other than Bank Transfers	₹50/- + GST
Failed S.I. (in loan account)	Inter, Intra & Other than Bank Transfers	₹250/- + GST

4. Interest Certificate for all segments		
Original	Free	
Duplicate	₹150/- + GST	

#### 5. Balance Certificate per instance for all segments ₹150/- + GST

6. No dues certificate for all segments / customers		
Priority sector		Free
Othere	Individual	₹100/- + GST
Others	Firm/Non-Individuals	₹200/- + GST

7. Signature verification per instance for all segments ₹150/- + GST

Description of Service	Service Charge
8. Solvency Certificate	
Non-commercial (per lakh)	₹300/- + GST Minimum ₹1200/- + GST Maximum ₹18000/- + GST
Commercial (per lakh)	₹300/- + GST Minimum ₹1500/- + GST
	Maximum ₹25000/- + GST

9. Photo attestation charges pe instance for all segments	₹150/- + GST
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11. Enquiries relating to old records (beyond 12 months old) per item		
For all segments	₹200/- + GST per item upto 2 years and thereafter additional ₹100/- + GST for every additional year for each item	

12. Allowing operations through Power	₹500/- + GST for Individual
of Attorney/Mandate	₹1000/- + GST for Non-Individual

13. Postal charges	
(a) ()rdinary	Actual expenditure
	(Minimum ₹20/- + GST)
(b) Registered Rest/Speed Rest/ Courier	Actual expenditure
(b) Registered Post/Speed Post/ Courier	(Minimum ₹50/- + GST)

14. Collection of bills (inclusive of postage and out of pocket expenses)	
Upto ₹10000/-	₹150/- + GST
Above ₹10000/-	₹500/- + GST

15. Presentation of inland usance per instance	bills ₹110/- + GST	
Description of Service	Service Charge	
16.UPI: BHIM SBI Pay		
Peer to Peer transfer (P2P)	FREE	
17.NRI Services: Portfolio Investment Scheme (PIS)		
PIS Account opening Charges	₹500/- + GST	
PIS Account Maintenance Charges (2 <sup>nd</sup> year onwards)	₹900/- + GST	
Brokerage Rate	0.25%	
18. Trusteeship Business		
Revocation charges (Closure of account)	₹2,500/- + GST	
Out of pocket expenses	Actuals	
Annual Holding certificate	₹1,000/- per certificate + GST	
Bank Statement charges	₹100/- + GST per statement (For 40 entries)	
Safe Custody charges	₹300/- + GST per scrip Min ₹500/- + GST p.a. or part thereof	
Standing Instructions	₹100/- + GST for Intra & Inter bank	

K. TRANSACTION BANKING PRODUCTS/SERVICES			
(Amt in ₹ excludii			Amt in ₹ excluding GST)
Description of Service		Ser	vice Charge
1. CHEQUE COLLECTION/	VAN CLE	ARING	
CTS -Cheques (Clear Funds) -		₹0.04 per ₹ 1 instrument	000 Minimum ₹10/- per
CTS-Cheques (Unclear Funds) or Guaranteed Credit (GC) on T+1 basis. GC to be carved out from existing Cash Credit limit/ by way of lien on Current Account by concerned Branch.		₹0.06 per ₹10 instrument	00 Minimum ₹10/- per
Outstation Cheque Collection (on Actual realisation basis)- Clear Funds (including Speed Clearing) All locations		₹100/- per instrun	nent
Cheques Drawn on SBI		₹ 0.02 / 1000 Min. ₹5 /- per instrument	
ChequeReturnChargesdepositedforcreditofVANaccount:		ues deposited eturned unpaid.	₹150/- per cheque for cheque amount up to ₹1,00,000/- and ₹ 250/-per cheque for cheque amount more than ₹1,00,000/-
		que drawn on us rned due to fault mer's end	₹ 150/- per cheque

2. E-COLLECTION	
E-Collection including VAN Collections (Electronic Collection) Inward RTGS/NEFT/DCT (SBI to SBI Transfer) All locations	₹3.00 per transaction

3. CASH COLLECTION	
Cash Deposition	
(Direct Cash Deposition by Clients/Digi-	₹ 2/1000 Min ₹20/-per transaction.
dealer/VAN-Cash) All locations	
Cash Collection - Cash Pick-up by	₹1.25 / ₹1000
Agency/Corporate Digi dealer/VAN-Cash -	Plus, Agency Charges at actuals
Pick up) All locations	

Description of	Service Service Charge		Service Charge
4. PHYSICAL MAN	DATES		
Direct Debit- Mandates On-us	Mandate Verification (On us)		₹12/- per Mandate
(Physical/Scanned) Processing at CMPOC	Transaction (On us)		₹7/- per Transaction
Platform	Failure Charges		₹250/- per Mandate
NACH Mandates (Processing at NACH	Mandate Verifica (Off us)	ation	₹12/- per Mandate
platform of NPCI) Off-us	Transaction/ Modification/ Cancellation (Off	f us)	₹7/- per Mandate plus NACH penalty if any, at actuals.
	Penalty		₹25/- will be charged to the presenting client, if any returned Mandate represents more than twice for the reasons 'Account Closed', 'Invalid Account' and 'No such account'.

5. e-MANDATES		
e-Mandates (On-us)	Mandate Verification (On us)	₹10/- per Mandate
	Transaction (On us)	₹4/- per Mandate
	Failure Charges	₹250/- per Mandate
	Penalty	₹25/- will be charged if any client re-presents a returned Mandate more than twice for the reasons' Account Closed', 'Invalid Account' and 'No such account'. Penalty will be applicable only if the transactions are presented more than twice by the same bank.
e-NACH (New Product)	Mandate Verification (On & off us)	₹10/- per Mandate
	Transaction (On & off us)	₹4/- per Mandate
	Failure Charges	For on -us transaction: ₹250/- per Mandate
		For off-us transaction: NIL

	Penalty		₹25/- will be charged if any client re-presents a returned Mandate more than twice for the reasons' Account Closed', 'Invalid Account' and 'No such account'. Penalty will be applicable only if the transactions are presented more than twice by the same bank.	
Description of Service			Service Charge	
6. CCPAP				
CORPORATE CHEQUE	Post Funded -		₹15 per instrument	
PAYABLE AT PAR	Corporate Cheques		PLUS, Courier/Postal Charges at	
(CCPAP)- Printing	Payable at Par		actuals	
	(CCPAP) – v			
	without- A4 advid			
Provision of Blank	Quantity 5000-10000		Uniform Pricing for any quantity:	
CCPAP Stationery to	Quantity 10001-15000		₹10 per instrument	
Clients (Remote	Quantity 15001		PLUS, Courier/ Postal Charges	
Printing)	above	i anu	at actuals	
Stop Payment/	Stop Pa	yment/	₹100/- per instrument maximum	
Cancelation of CCPAP	Cancelation of C	CPAP	₹500/- per instance.	
	charges			

7. e-PAYMENTS			
E-Payments	RTGS		₹5/- per transaction
	NEFT		₹5/- per transaction
	DCR (SBI to transfer)	SBI	₹2/- per transaction

8. Liquidity Management (LM)				
Liquidity management	Sweep Sweep	&	Reverse	₹0.02/1000 Min. ₹25/- per transaction Max. ₹1000/- per transaction

Description of S	Service Charge				
9. DIVIDEND WARF	WARRANT/REFUND ORDER OR				
REDEMPTION WARRANT (Instrument Types: 14 / 19 / 29)					
Paper Instrument Mode	No. of Shareh	olders- ₹6/- per instrument			
(DW/DD/MCC)	<1 lakh				
(Domestic)	No. of Shareh	olders- ₹4/- per instrument			
	>1 lakh				
Electronic Mode	No. of Shareh	olders- ₹3/- per instrument			
(RTGS/NEFT/NECS)	<1 lakh				
(Domestic)	No. of Shareh	olders- ₹1/- per instrument			
	>1 lakh				
DW/IOI (DD)/MCC	NA	NIL			
(Pertaining to DW related)					
Cancellation/Revalidation/					

Stop						
$\succ$	While every effort is b	eing taken for automatior	n of recovery of service charges,			
	Operating Units are advised to ensure recovery of the same when it is not					
	automatically recovered to avoid income leakage. Operating Units are advised					
	to calculate GST as and when there is a change and recover correct amount of					
	service charges acco	rdingly.				