



SBI – Mastercard – Nykaa Campaign T&Cs

FAQs

1. What is the offer?

- **Nykaa Beauty - 10% Instant Discount on Minimum Transaction Value of 3000 ; Max discount 500 on SBI Mastercard Debit Card**
- **Nykaa Fashion - 10% Instant Discount on Minimum Transaction Value of 3000 ; Max discount 500 on SBI Mastercard Debit Card**
- **Nykaa Man - 10% Instant Discount on Minimum Transaction Value of 3000 ; Max discount 500 on SBI Mastercard Debit Card**
 - Offer valid once per device, per card and per user.
 - Offer valid only on the Nykaa Beauty, Nykaa Fashion and Nykaa Man Apps & Mobile Site respectively using the codes mentioned below for the respective apps/ Mobile Site.
Nykaa Beauty - **NBSBIDC**
Nykaa Fashion - **NFSBIDC**
Nykaa Man - **NMSBIDC**
 - Offer not valid on Nykaa Retail Stores.
 - Offer not valid on Corporate Cards.
 - Offer not valid on Nykaa Global Store.
 - Offer not valid on Desktop Site
 - Offer valid for Nykaa Pro Customers.

2. How can I avail the offer?

- The offer is valid from **03rd September 2022 to 11th September 2022**
- Download Nykaa Beauty or Fashion or Man App/Open the Nykaa Beauty or Fashion or Man Mobile Site Page > Add products to cart > Click on checkout > Click on proceed to pay after entering the above code to avail the offer on the respective app/mobile site > Select Debit card option and complete the payment.

3. Can I place multiple orders and avail the discount?

- No, the offer will be applicable only once per card and per user for one transaction. It cannot be applied on multiple orders.
- Additionally, in case the order, where a bank offer is applied, is cancelled for any reasons whatsoever, the offer cannot be availed again on the same card.

4. What happens in case of returns/cancellation of the order?

- Partial cancellation is not allowed for these orders. Full order cancellation can be done. In this case the entire paid amount will be refunded to your SBI Mastercard Debit Card.
- In case of returns/ cancellations, the refund will be net of the discount availed - In case of full order cancellation, the offer cannot be availed again on the given card.

5. Can I use Nykaa reward points in the orders with SBI Mastercard Debit Card offer? –

Yes, reward points can be redeemed in the same order.

6. Can I use Nykaa Gift cards and Nykaa wallet along with the SBI Mastercard Debit Card to pay for the order?

- For all orders where SBI Mastercard Debit Card offer is being availed via the coupon code, no other payment modes (including Nykaa Gift Cards and Nykaa Wallet) will be available. - However, for all other

orders, you can use Nykaa Gift Card or Nykaa Wallet along with your SBI Mastercard Debit Card to complete the transaction.

Terms & Conditions of the Offer:

- The offer is an instant discount and will be provided upfront at the time of purchase for SBI Mastercard Debit Card full swipe.
- Mastercard holds out no warranty or makes no representation about the quality, delivery or otherwise of the services offered by the partner. Any dispute or claim regarding the services/offers must be resolved by the Card Holder/s with the partner directly without any reference to Mastercard.
- Mastercard shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services / assured gifts / gift vouchers availed by the Card Holder/s under the said Offer offered by the partner.
- Mastercard shall not be held liable for any delay or loss that may be caused in delivery of the services.
- The offer cannot be combined with any other offer.
- If promo code is mentioned as part of the communication (please refer Offer details tab) then customer must use the code to avail the offer; in case the code is not used Discount/ Cashback cannot be credited back to customer at a later date.
- Any person availing this offer shall be deemed to have accepted these Terms and Conditions.
- Mastercard reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all these terms and conditions or to replace, wholly or in part, this offers by another offer, whether like this offer or not, or to extend or withdraw it altogether.
- Eligible benefits for this promotion (such as Reward points / cashback) will only be posted to accounts that are active at the time of postings.
- Benefits will not be posted on debit card accounts which are permanently delinquent or closed at the time of posting.
- Benefits will also not be posted on retail debit card accounts that are flagged for working capital usage.
- SBI Mastercard Debit Cardholders are not bound in any way to participate in this offer. Any participation is voluntary, and the offer is being made purely on a best effort basis.
- Nothing herein amounts to a commitment by Mastercard to conduct further, similar, or other offers.
- Offer valid only on SBI Mastercard Debit Cards.
- This offer is non-cashable, not extendable, and non-negotiable.
- If a card member has more than 1 (one) SBI Mastercard Debit Card, spends on the cards cannot be clubbed by the card member to qualify for the said offer.
- The above offer is by way of a special offer co-funded by the Mastercard & Merchant for select SBI Mastercard Debit Cardholders only and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the card member agreement.
- All disputes, if any, arising out of or in connection with or because of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts / tribunals in Mumbai only, irrespective of whether courts / tribunals in other areas have concurrent or similar jurisdiction.
- Any query regarding the program will be entertained till 60 days from the posting date. After said date the Mastercard will not entertain any correspondence or communication regarding this Program from the cardholder.
- Any Tax, service charge or other charges levied with regards to the Promotional Offer, may be borne by the Card Holder / winner.
- Mastercard and/or Nykaa reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.