

## State Bank of India <> FITPASS

### Key Offer related Terms and Conditions:

- a. This is an invitation-only, prepaid membership that can be availed only by a SBI Debit Cardholder (“Eligible User”).
- b. Activating under this Offer will allow Eligible Users to avail their selected FITPASS Membership through the FITPASS mobile application. An Eligible User must visit <https://fitpass.co.in/sbicares> to download the FITPASS mobile application (*available on iOS & Android*) and follow the activation procedure as communicated by State Bank of India.
- c. Offer can be availed only through this unique link by an Eligible User and before 31<sup>st</sup> May 2025.
- d. This Offer cannot be exchanged for cash. And cannot be clubbed with any other offer or discount / promo available on FITPASS app.
- e. An Eligible User who seeks to use FITPASS is required to make a prior reservation through the FITPASS mobile application for accessing any partner gym/fitness studio. Only one subscription can be used for a single reservation on the FITPASS Mobile Application by a user.
- f. The list of gyms and fitness studios in the network are dynamic and are subject to change at any time and FITPASS shall not be liable if any gym/fitness studio has temporarily or permanently shut down its operations or removed from the FITPASS network for any reason whatsoever.
- g. The Eligible User expressly understands that FITPASS acts as an intermediary to assist in fulfilment only and will not be responsible for the experience at the partner gym and fitness studio and disclaims any liability with respect to any claim brought by the Eligible User or any third party in relation to any use of/availing of the services and products offered/provided by third party service/ partner gym and fitness studio providers through FITPASS Platform
- h. An Eligible User who seeks to use FITFEAST is required to initiate their FITFEAST chat services from the FITPASS mobile application or schedule a phone call through the FITPASS mobile application to initiate their interaction with their designated personal nutritionist.
- i. An Eligible User who seeks to use FITCOACH must select a plan to initiate their recommendations available on the FITPASS Mobile Application.
- j. TAT for delivery of cobranded smartwatch, smartscale, yoga matt, water bottle etc. will be 21-24 working days from the date of membership purchase or updation of delivery address upon successful order placement, whichever is later. The Eligible User needs to update their delivery address on the FITPASS App within 24 hours of purchasing/claiming the requisite offer. Failure to complete the delivery address may delay the product delivery.
- k. Please note that in case your selected FITPASS membership contains multiple complimentary physical products, each item will be shipped separately and will therefore be arriving separately.
- l. All sales are final. No Refunds will be generated for any membership or products bought under this offer campaign
- m. The Terms and Conditions of FITPASS { <https://fitpass.co.in/terms-and-conditions> } incorporated herein by reference constitute the entire agreement between the Eligible User and FITPASS with respect to the subject matter hereof and supersedes and replaces all prior or contemporaneous understandings or agreements, written or oral, regarding such subject matter.
- n. The Eligible User cannot assign, transfer or novate its rights, benefits, covenants and/or obligations under the Membership and terms and conditions of FITPASS. No person other than a registered Member has any rights under the general terms and conditions of FITPASS.
- o. As part of the Offer, Eligible Users agree to receive such marketing and promotional materials via mail, sms, email, etc. in connection with products and services of FITPASS.
- p. For any FITPASS related queries, please call at 18005714466.

**Caution Note:** *The information contained herein is confidential and may be privileged. It is intended solely for the addressee. If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.*