





# <u> SBI – Mastercard – MakeMyTrip Campaign</u>

## **Offer Details**

Coupon Code	Category	Offer Details
MCDEBIT	Domestic Flights	Flat 12% Instant Discount (up to Rs 1,500); MOV: INR 5,000
MCDEBITINT	International Flights	8% Instant Discount (up to INR 6,000); MOV: INR 10,000
MCDEBIT	Domestic Hotels, Villas and Apartments	Flat 15% Instant Discount (up to Rs. 5,000); MOV: INR 3,000
MCDEBITINT	International Hotels	Flat 15% Instant discount up to INR 20,000 on selected hotels; MOV: INR 10000 & Flat 10% Instant discount up to INR 20,000 on rest; MOV: INR 10000
MCDEBIT	Bus	Flat 8% Instant Discount (up to Rs 500); MOV: INR Rs. 500
MCDEBIT	Outstation Cabs	Flat 10% Instant Discount (up to Rs. 500); MOV: INR 2,000

### What do you get?

• Customers will get instant discount as mentioned in the table above, on SBI Mastercard Debit Cards.

## How do you get it?

- To avail the offer, customer must enter E-Coupon as per aforementioned table in the E-Coupon field.
- The Offer is valid on all **Saturdays** (between 0000 hrs to 2359 hrs).
- The offer is valid for bookings made on MakeMyTrip website, Mobile site, Android & iOS App.
- The offer is valid on SBI Mastercard Debit cards.
- The offer is valid for 1 booking per card type per category per Saturday throughout the offer period.

What else do you need to know?

### **Flights**

- For flights, discount will be calculated on the booking amount (excluding convenience fee and any ancillaries purchased e.g.: meals, insurance).
- The offer is not valid on "Multi-City Flights" made through the "Multi-City" tab on MakeMyTrip website.
- Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet bonus amount), 3rd party wallets, COD, Pay Pal, Gift card and net banking payments.
- Offer is not applicable on payments made through SBI NetBanking or App

### Hotels

- The offer is valid on select properties.
- For Hotels, Villas and Apartments, the discount is to be calculated on hotel base price (pre-tax price).
- The offer is not valid on pay at hotel or Book/Reserve-Now-Pay-later bookings.
- The offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet bonus amount), 3rd party wallets, COD, Pay Pal, Gift card and net banking payments.
- The offer is not applicable on payments made through SBI NetBanking or App

#### Bus

- The Instant Discount is applied on Base Fare (Pre-Tax Amount).
- The offer is applicable on select bus operators only.
- The offer is not applicable on Government/ RTC buses.
- The offer is not applicable on Book/Reserve Now Pay later bookings.
- The offer will be applicable on booking amount exclusive of convenience fee, Insurance, Zero Cancellation Protection, Taxes & Ancillaries fee.
- The offer is not applicable on part payments.
- Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet bonus amount), 3rd party wallets, COD, Pay Pal, Gift card and net banking payments.
- The offer is not applicable on payments made through SBI NetBanking or App.

### **Outstation Cabs**

- The Instant Discount is applied on Base Fare (Pre-Tax Amount).
- The offer is not applicable on Book/Reserve Now Pay later bookings.
- The offer will be applicable on booking amount exclusive of convenience fee, Insurance, Zero Cancellation Protection, Taxes & Ancillaries fee.

- The offer is not applicable on part payments.
- The offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet bonus amount), 3rd party wallets, COD, Pay Pal, Gift card and net banking payments.
- The offer is not applicable on payments made through SBI NetBanking or App

### Conditions in case of cancellation

- In case of partial/full cancellation the offer stands void and customer will not be eligible for the discount
- If the customer cancels the travel service purchase after the discount amount is availed, MakeMyTrip will deduct the discount amount from the refund and cancellation charges shall apply
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees.

### Terms of the Offer:

- If the customer doesn't receive the discount, he/she must raise the claim at <a href="https://support.makemytrip.com/MyAccount/MyIncidents/NewComplaint">https://support.makemytrip.com/MyAccount/MyIncidents/NewComplaint</a> within 3 months from the booking date. In the event the cardholder fails to do so, he/she will not be eligible for the discount amount.
- This offer is NOT applicable on SBI Mastercard commercial cards.
- Add-on cards will be treated as separate cards.
- This offer cannot be clubbed with any other offer of MakeMyTrip.
- Offer is only valid on the eligible BINs shared by SBI and Mastercard. If the BIN series of the card does not match with the one provided by SBI and Mastercard to MakeMyTrip, then the cardholder will need to approach SBI and Mastercard, and MakeMyTrip shall be entitled to withhold or deny the offer to the customer.
- MakeMyTrip, SBI and Mastercard reserve the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- For any card related claims, the customer will need to approach the bank. MakeMyTrip shall not entertain any such claims.
- MakeMyTrip is the sole authority for the interpretation of these terms.
- MakeMyTrip shall not be liable for any loss or damage arising due to force majeure event.
- In the event of any misuse or abuse of the offer by the customer or travel agent, MakeMyTrip reserves the right to deny the offer or cancel the booking.
- In no event will the entire liability of MakeMyTrip under this offer exceed the amount of promotional discount under this offer.
- MakeMyTrip shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer.
- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.

- User Agreement and Privacy Policy of the MakeMyTrip website will apply.
- Customers who are travel agents by occupation are barred from making bookings for their customers and MakeMyTrip reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount.
- Any queries, escalations, dispute related to the services made available on the MakeMyTrip needs to be directly addressed by MakeMyTrip. SBI and Mastercard will not be responsible for the same in any manner
- SBI and Mastercard shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any services availed by the customer under the offer.
- SBI, Mastercard and MakeMyTrip reserve the right to disqualify/exclude any cardholder from the offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the card.
- SBI and Mastercard shall not be held liable for any delay or loss that may be caused in delivery of services.