


ONEVIEW PORTAL MANUAL

INR PREPAID CARD



INTERFACES

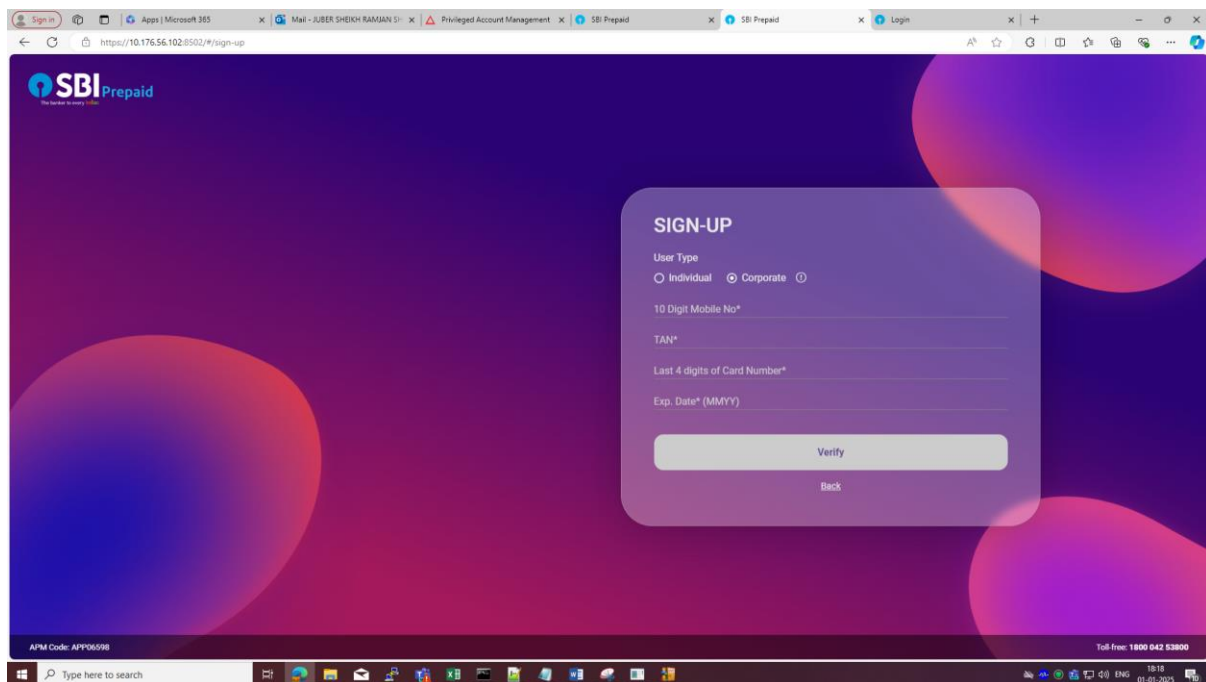
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 **Buttons**

1.SIGN UP

Functionality

It is the process in which an individual applies for and registers to become a cardholder for specific type of a card like prepaid card. It involves providing personal, financial followed by an approval procedure from the issuer.



The screenshot shows a web browser window with the SBI Prepaid sign-up form. The form is titled "SIGN-UP" and is set against a purple and blue gradient background with large circular patterns. The form fields are as follows:

- User Type:** Radio buttons for "Individual" (selected) and "Corporate".
- 10 Digit Mobile No*:** A text input field.
- TAN*:** A text input field.
- Last 4 digits of Card Number*:** A text input field.
- Exp. Date* (MMYY):** A text input field.

At the bottom of the form are two buttons: "Verify" (highlighted in light blue) and "Back".

At the bottom of the browser window, the APM Code is APP06598 and the Toll-Free number is 1800 042 5300. The Windows taskbar at the bottom shows the search bar and various application icons.

Step 1: select the user type.

Step 2: Enter the mobile number.

Step 3: Enter the PAN/TAN number as per user type.

Step 4: Enter last four digit of card number.

Step 5: Enter expiry date of card number.

Step 6: Click on verify button.

Step 7: Enter user id, password and confirm password.

Step 8: Click on continue button.

Buttons:

Verify: Verify the details.

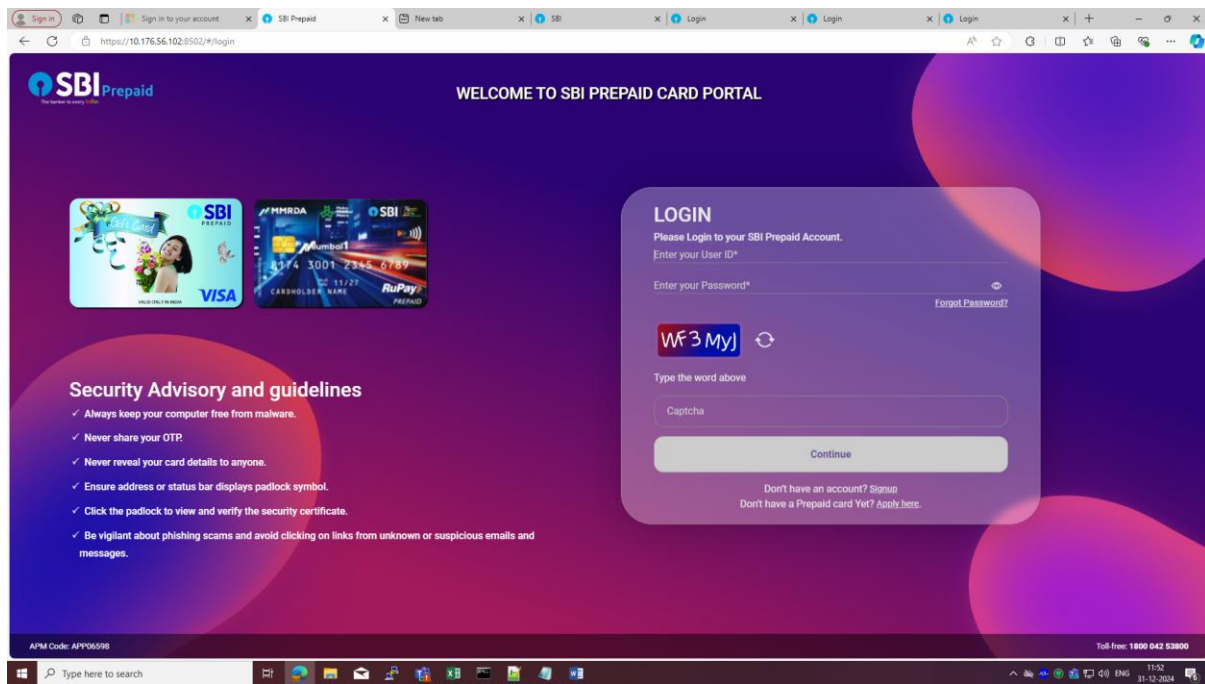
Back: Go to previous page.

Continue: Go to login page

2. LOGIN

Functionality:

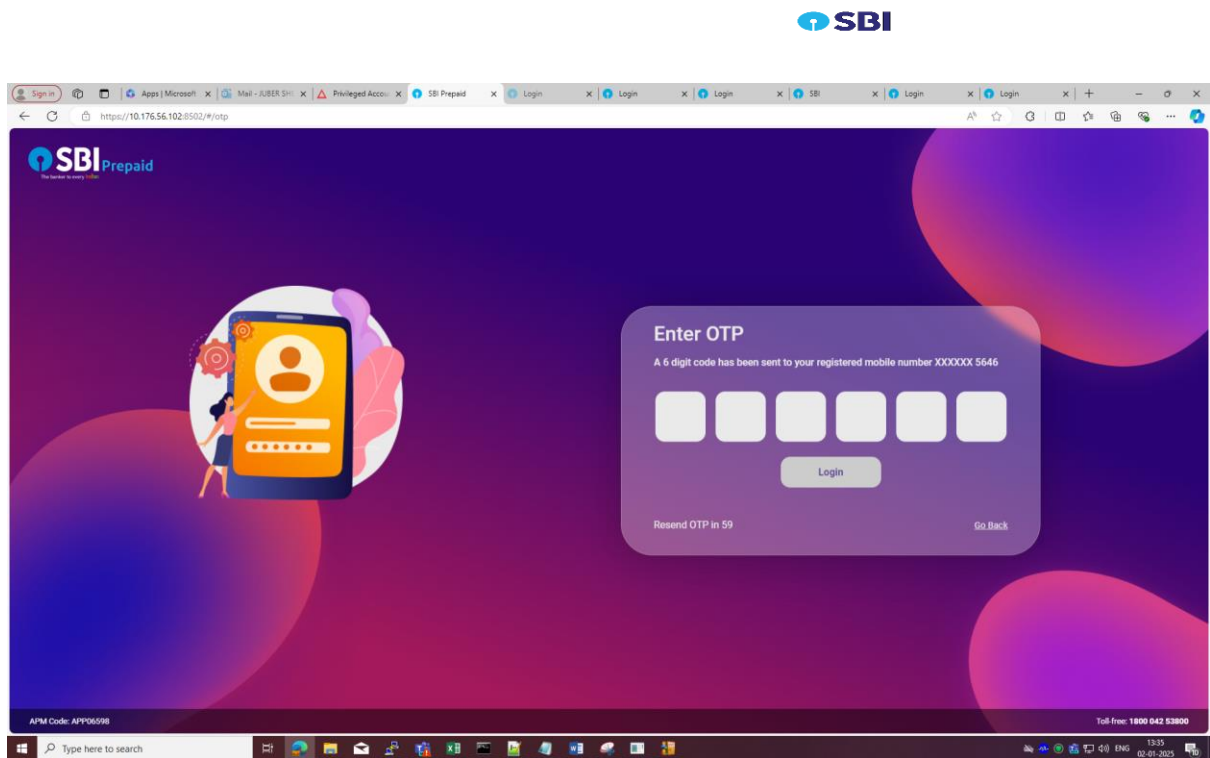
It allows the individuals to manage their card accounts online. By entering their unique credentials like user id and password and cardholder can access a range of services related to their cards.



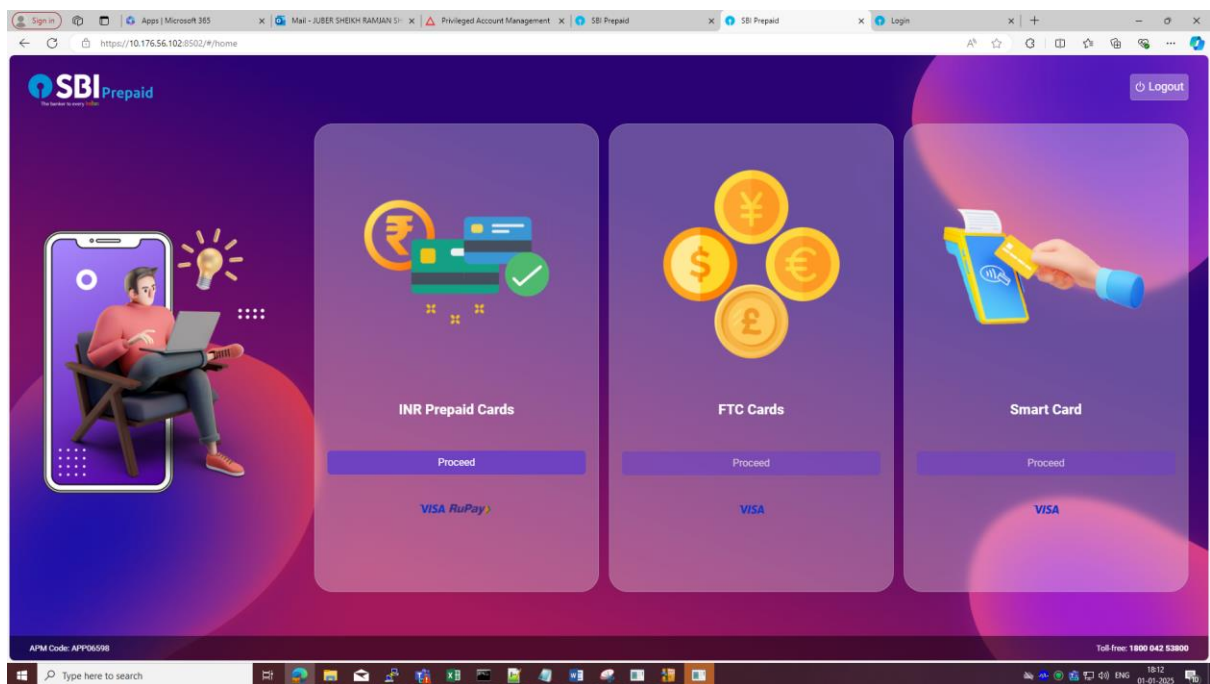
Step 1: Enter user id, password and Captcha.

Step 2: Click on continue button and OTP send to the corresponding mobile number.

Step 3: Enter valid OTP and click on login.



Show the card types on the screen and click on proceed button, it will go to dashboard.



Button:

Continue: Move forward to enter OTP page.

Login: Login to the platform.

Go back: Go to back page

Resend OTP: Resend the OTP.

Sign up: Go to sign up page.

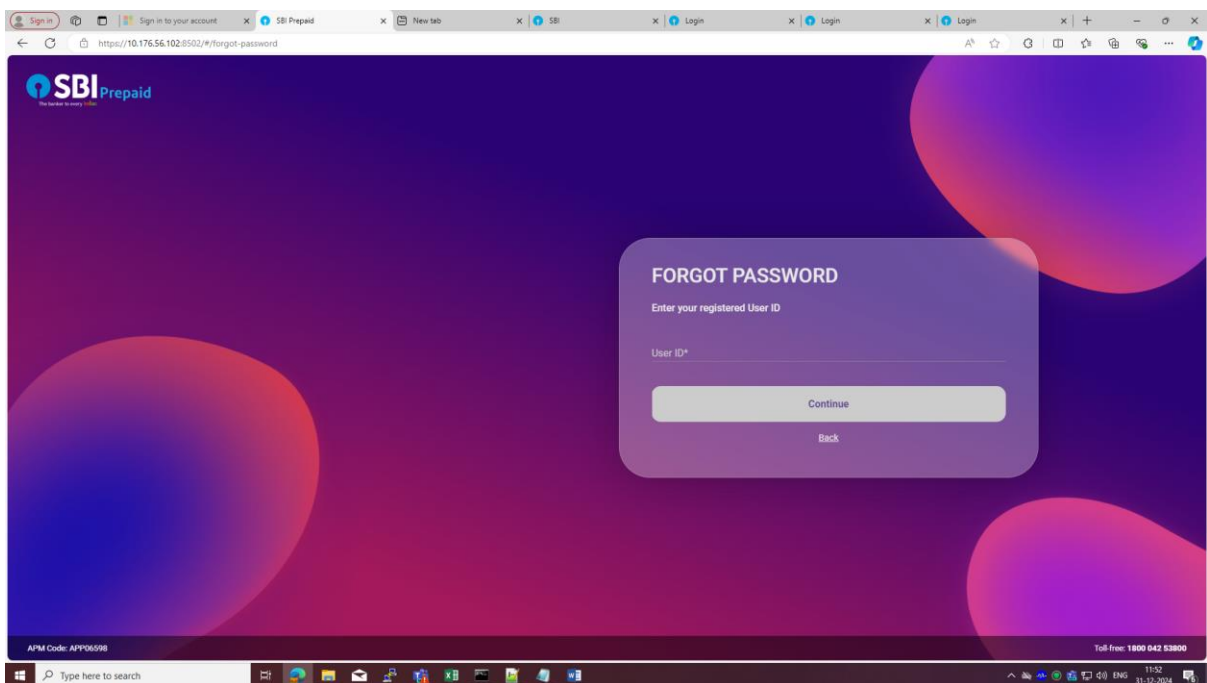
Apply here: Go to new card application page.

Forgot password: Go to forgot password page.

3. FORGOT PASSWORD

Functionality:

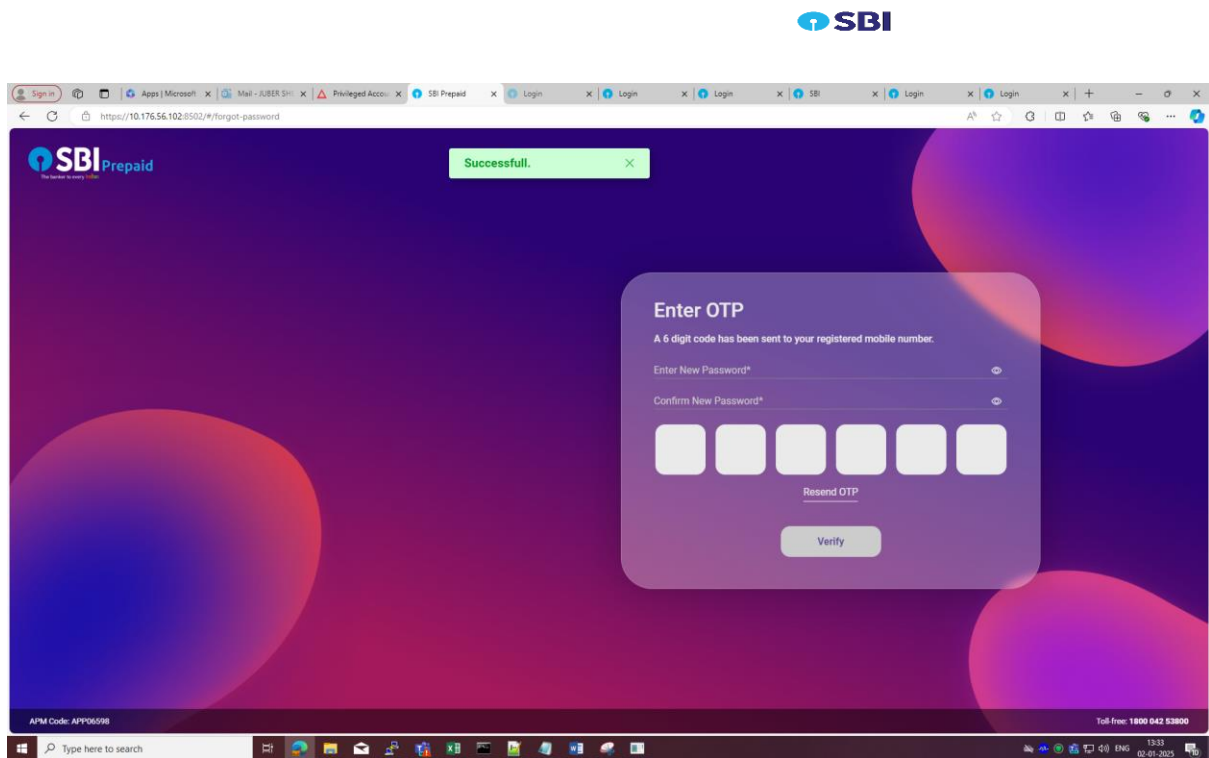
It is an online platform for resetting the password when they have forgotten them.



Step 1: Enter the user id.

Step 2: Click on continue button.

Step 3: Enter OTP page is opened and enter the OTP for forgot the password.



Step 4: Enter new password and confirm password.

Step 5: Click on continue button.

Button:

Continue: Go to next page.

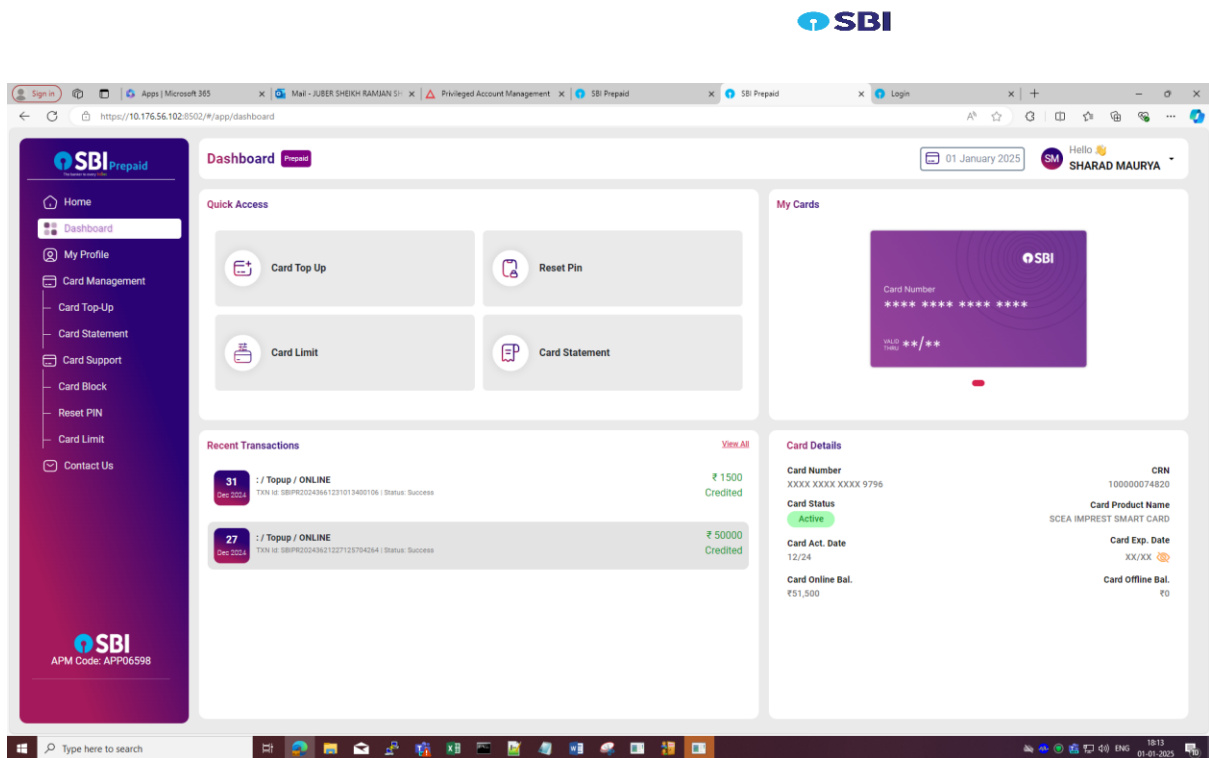
Back: Go to previous page.

Resend OTP: Resend the OTP.

4. DASHBOARD

Functionality:

It is a visual display that consolidates present key information's and functionalities on single screen. It provides real time insights through elements.



Step 1: Click on card top-up.

Step 2: Click on Rest pin

Step 3: Click on card limit.

Step 4: Click on card statement.

Step 5: Click on my profile.

Step 6: Click on view all link.

Step 7: Click on card block.

Buttons:

Card top -up: Go to card top-up page.

Card limit: Go to card limit page.

Card statement: Go to statement page.

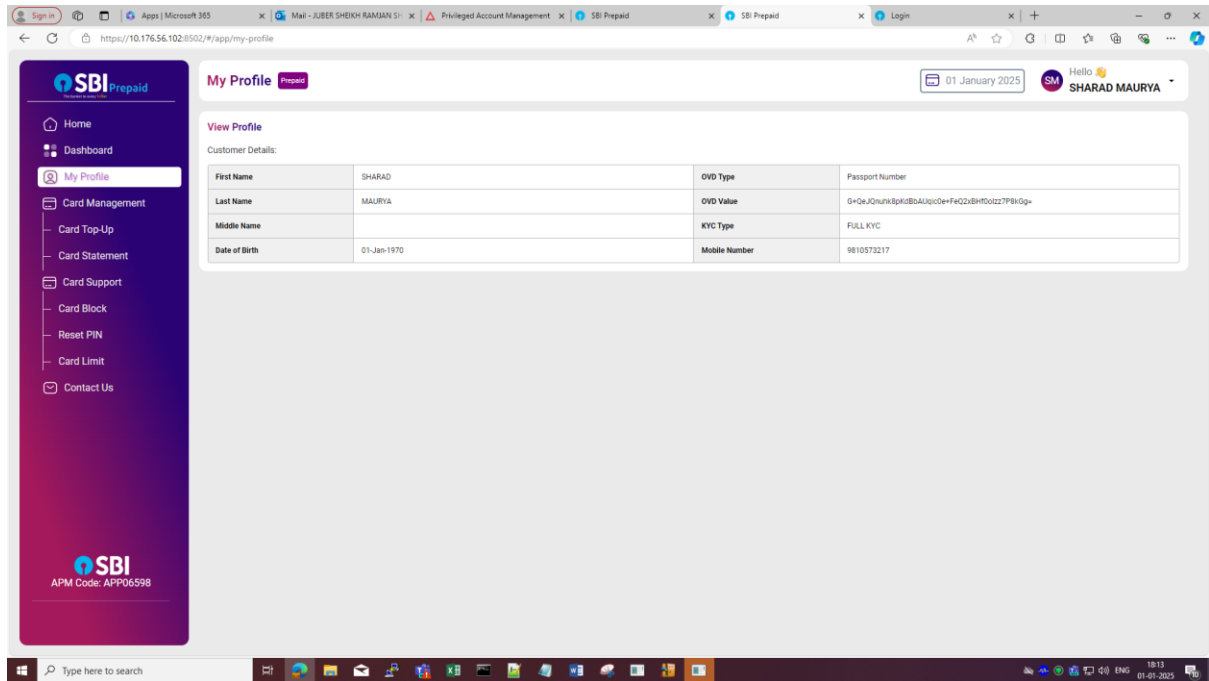
Reset pin: Go to my reset pin page.

View all: Go to statement page.

5. MY PROFILE

Functionality:

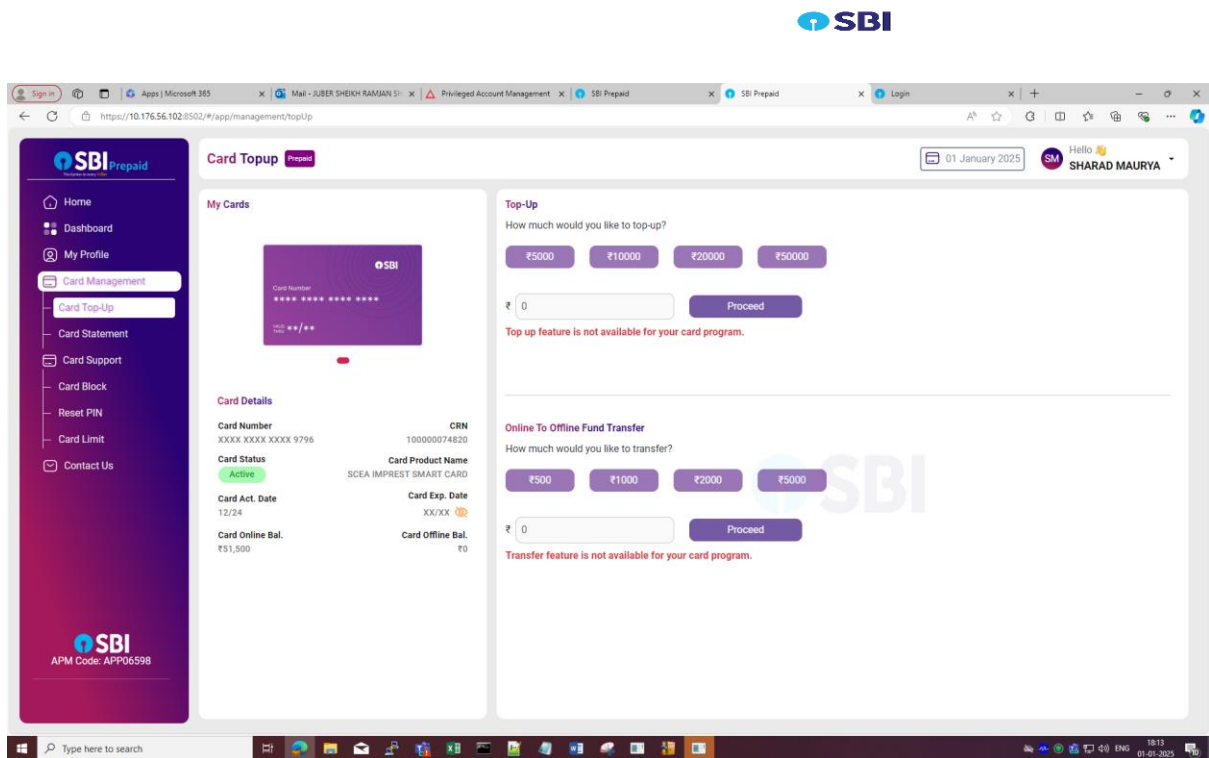
Online platform and applications allow users to view and manage their personal information's and account settings. It includes First name, last name, date of birth, OVD value and KYC type.



6. CARD TOP-UP

Functionality:

Allow users to add funds to a prepaid or stored value card, enabling continued use for transaction such as purchases, bill payments and withdrawals.



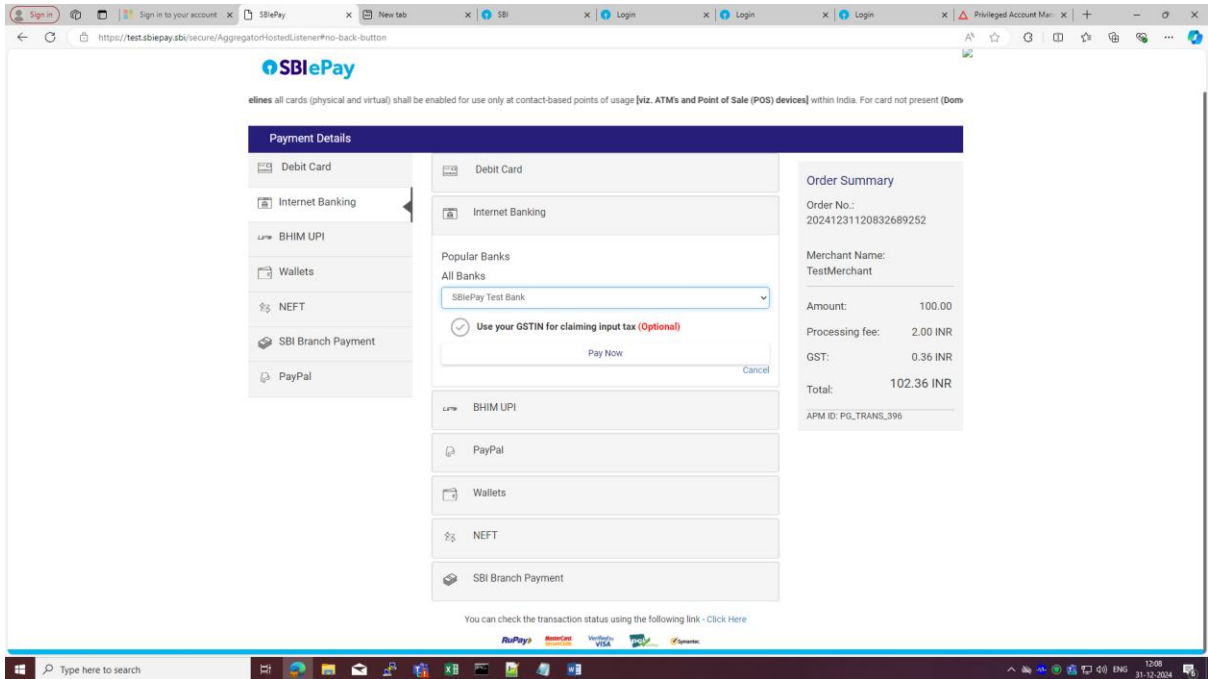
Step 1: Click on card top-up functionality.

Step 2: Enter or select the amount that wanted to top up.

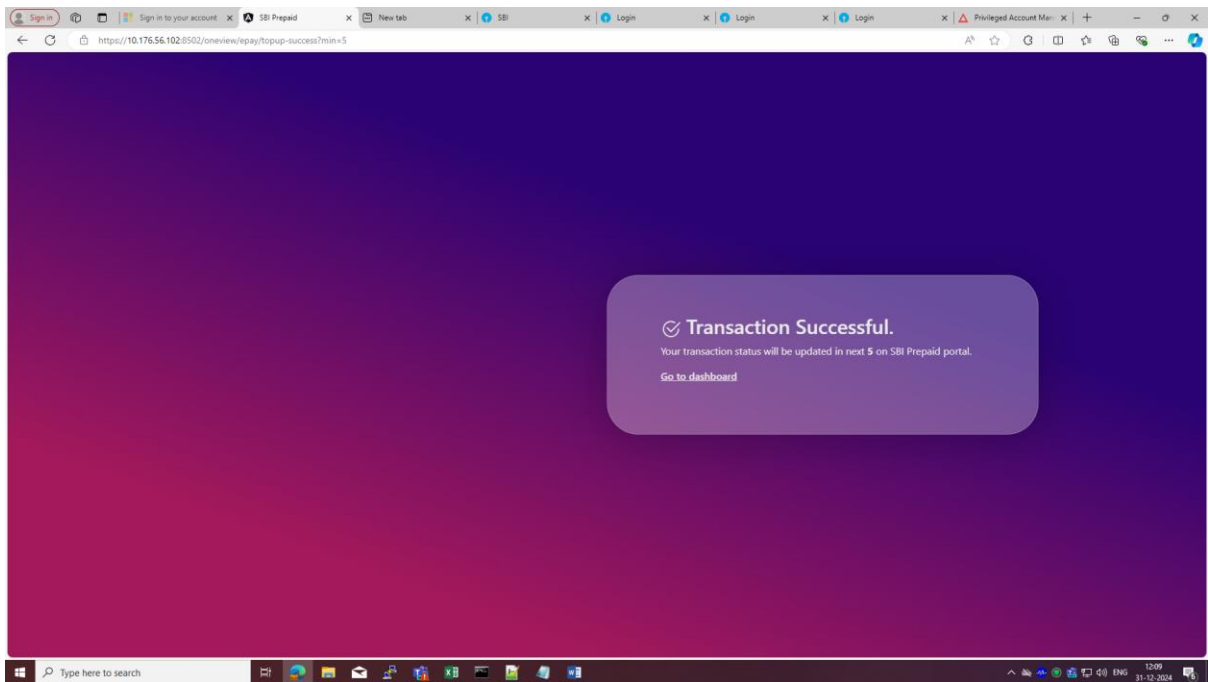
Step 3: Click on proceed button.

Step 4: Go to **SBlePay** page and select internet banking.

Step 5: Select the bank from drop down and click on pay now button.



After click on pay now the transaction will go to success and the screen will show successful message and money inserted to the card successfully.



Buttons:

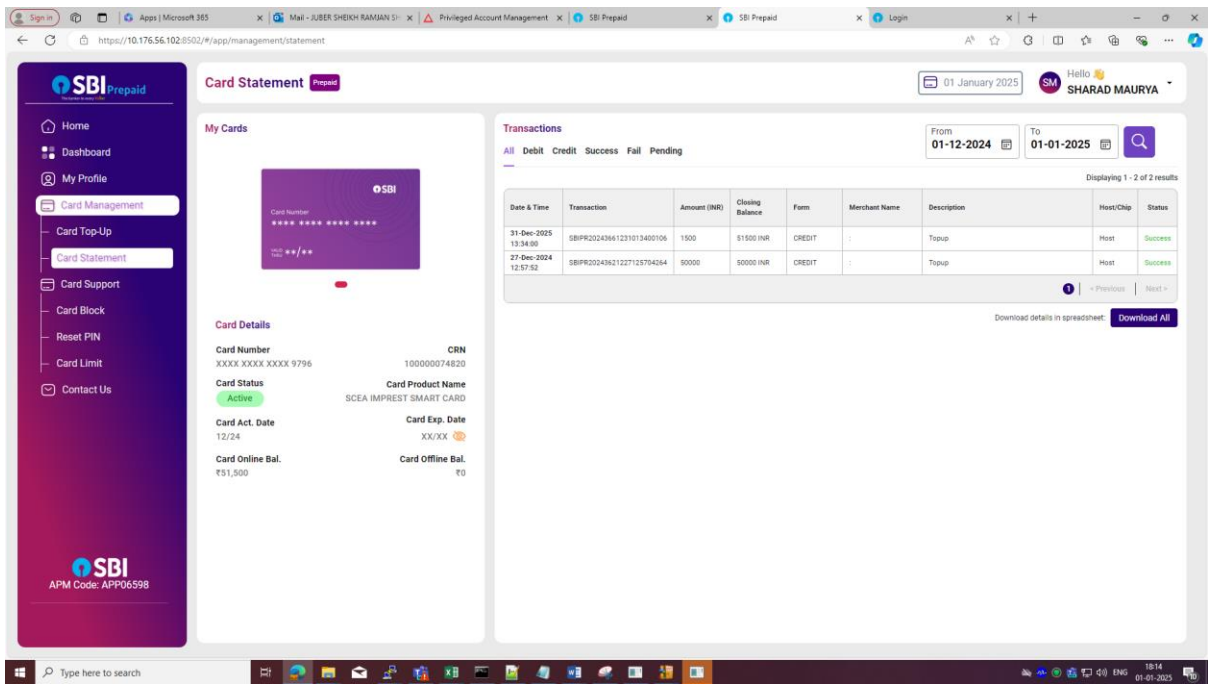
Proceed: Go to next page. (SBlePay page).

Pay now: Do the card top-up.

7. CARD STATEMENT

Functionality

It is a detailed summary for the card expenses or billing. It serves an essential tool for card holders to monitor their spending, verify transactions, and manage their finances efficiently.



Step 1: Click on card statement functionality.

Step 2: Select from and to date.

Step 3: Click on search icon.

Step 4: Click on download button.

Buttons:

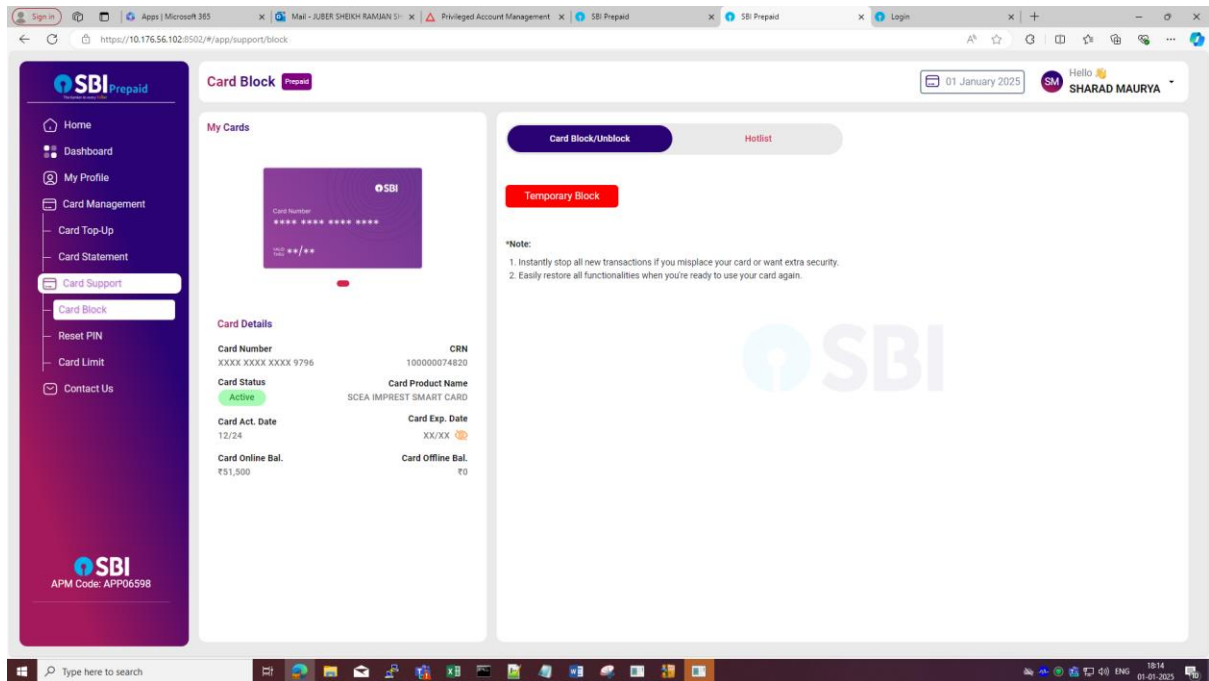
Search icon: Search the transactions.

Download: For download the statement.

8. CARD BLOCK

Functionality

Allows cardholders to immediately restrict the use of their card, preventing unauthorized transactions. This feature is essential when a card is lost or stolen.

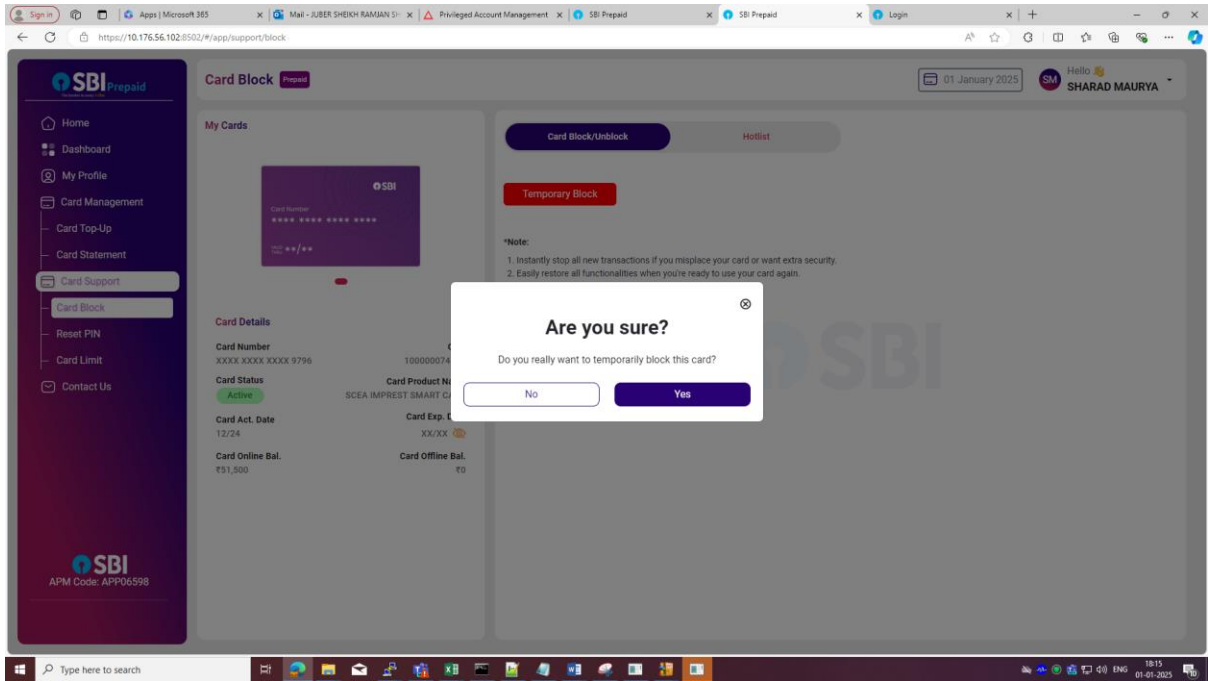


Step 1: Click on card block functionality.

Step 2: Click on card block/unblock.

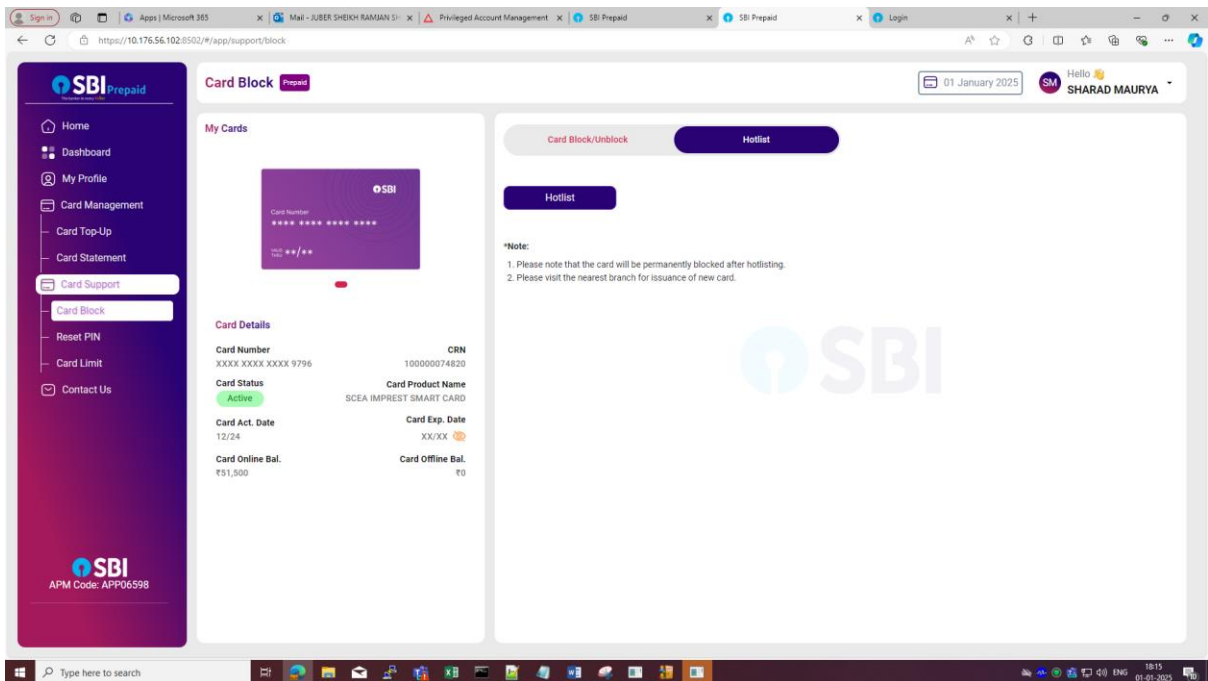
Step 3: Click on temporary block.

Step 4: show a pop-up message for the confirmation and click on yes for block the card otherwise no.

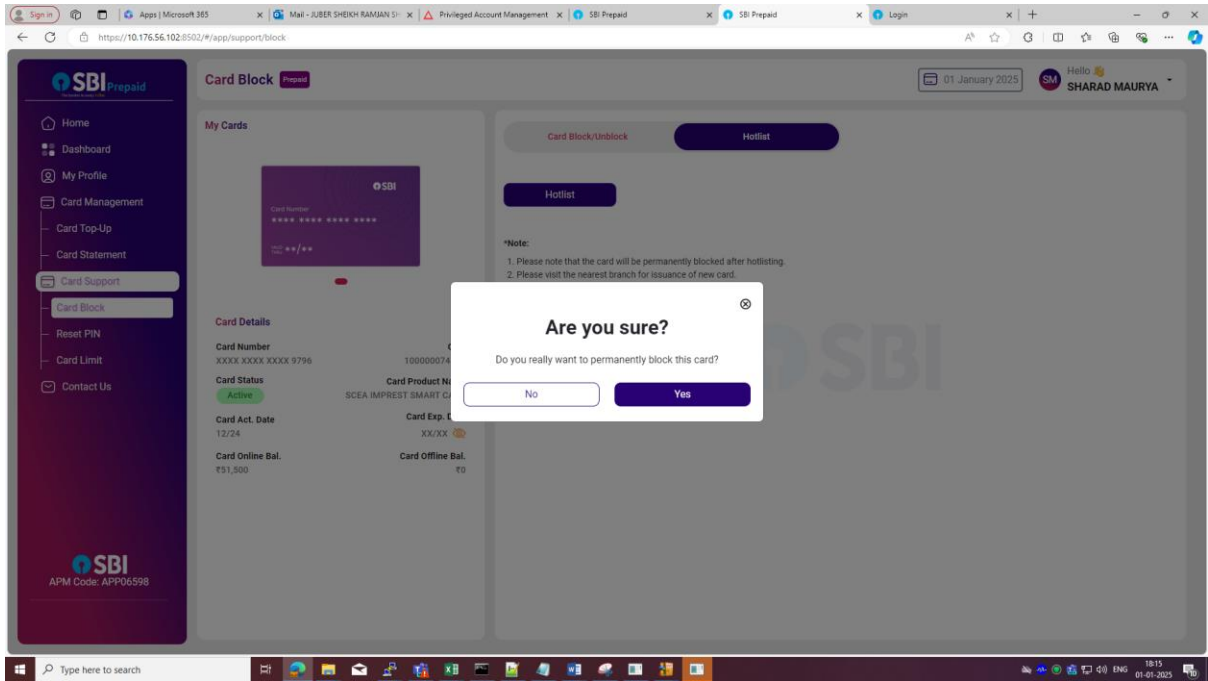


Step 5: Click on unblock button after block the card and the card unblocked successfully.

Step 6: Click on Hotlist button.



Step 7: show a pop message for confirmation and click on yes for hotlist the card otherwise no.



Buttons:

Card block or unblock: For block or unblock the card.

Temporary block: Temporarily block the card.

Unblock: Unblock the card.

Yes: Allow the card to block/ allow the card to unblock.

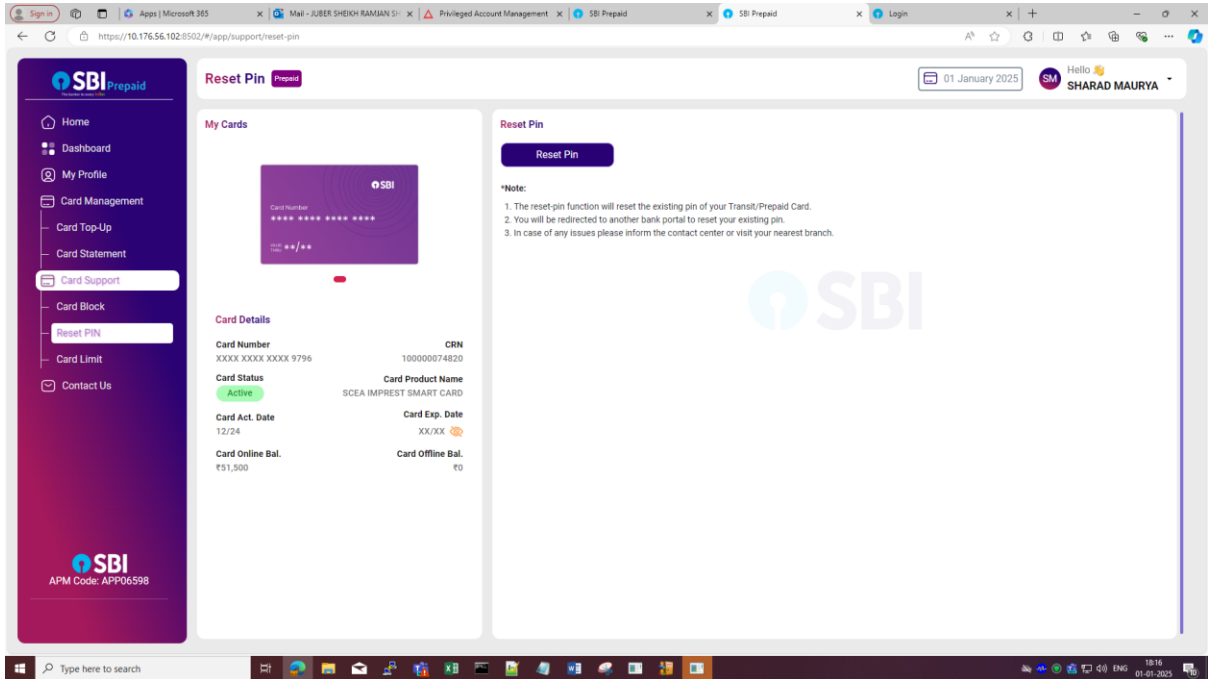
No: Not allow to block the card/ Not allow to unblock the card.

Hotlist: For hotlist the card.

9.RESET PIN

Functionality:

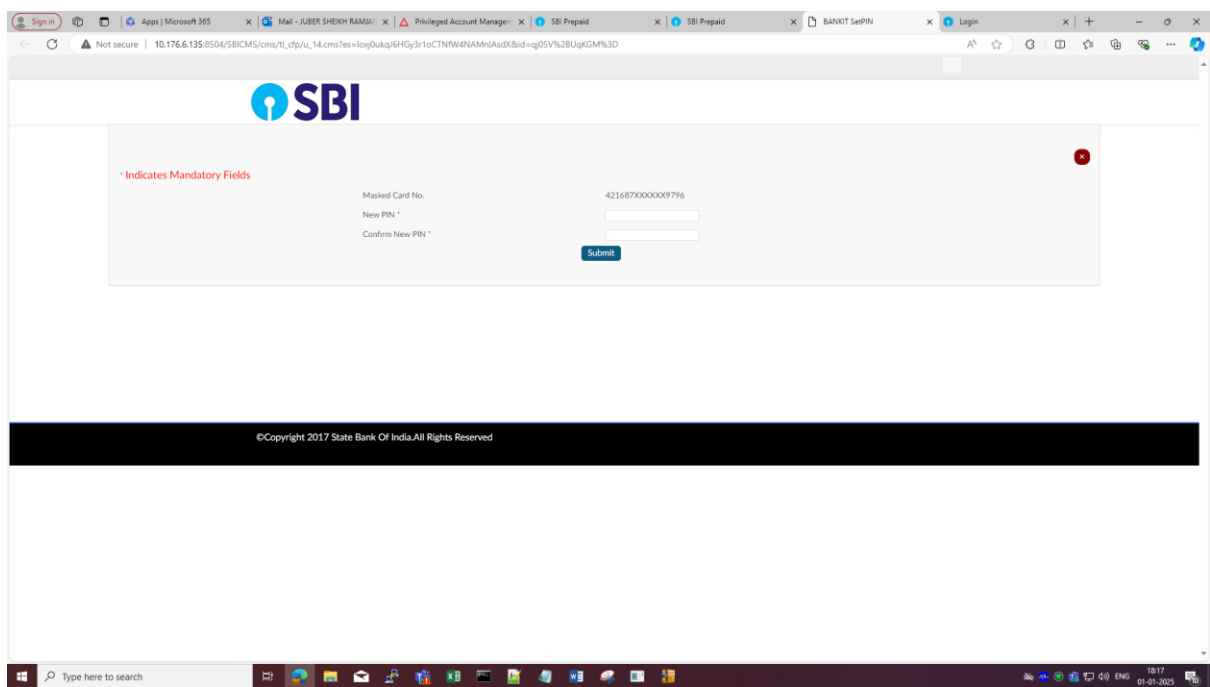
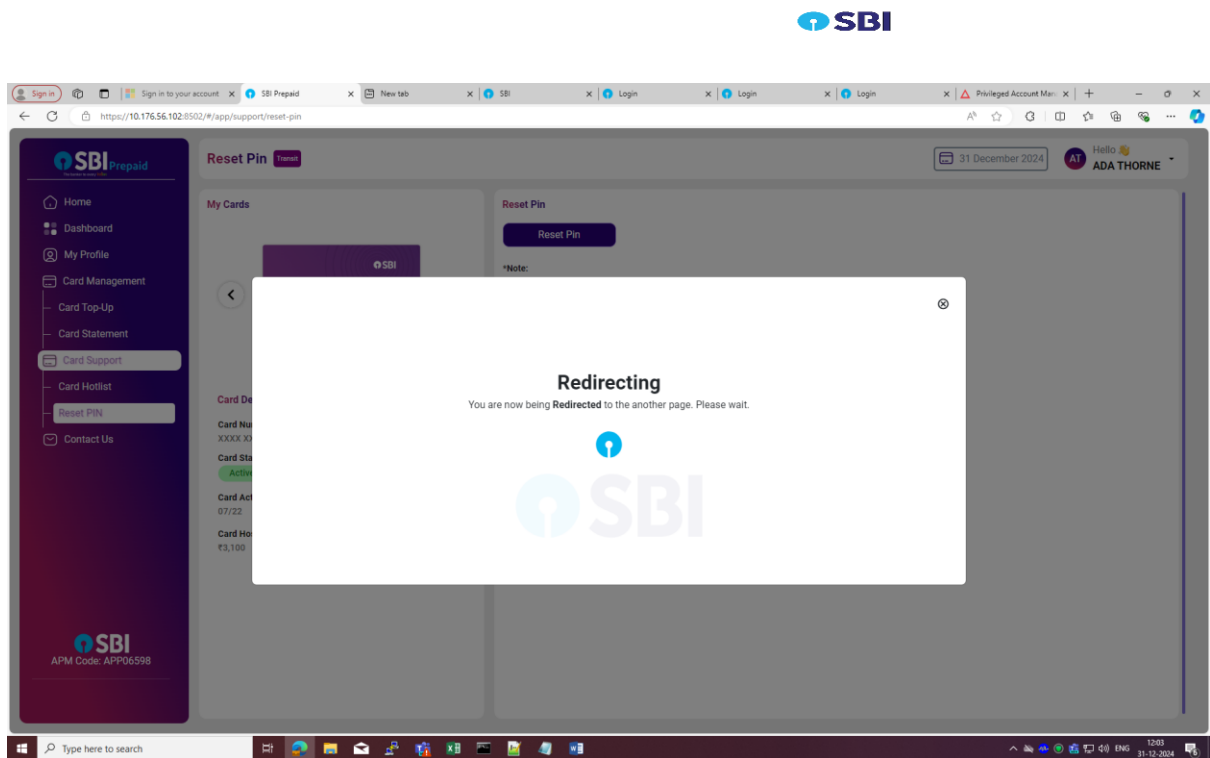
This functionality for cards enables cardholders to change or update their pin, which is essential for authorizing transactions and accessing account services. This functionality useful for if a cardholder forgets the pin.



Step 1: Click on Reset pin functionality.

Step 2: Click on reset pin button.

Step 3: Redirecting to the reset pin page.



Step 4: Enter New pin

Step 5: Enter confirm new pin.

Step 6: Click on submit button.

Step 7: Enter OTP and the pin reset successfully.

Button:

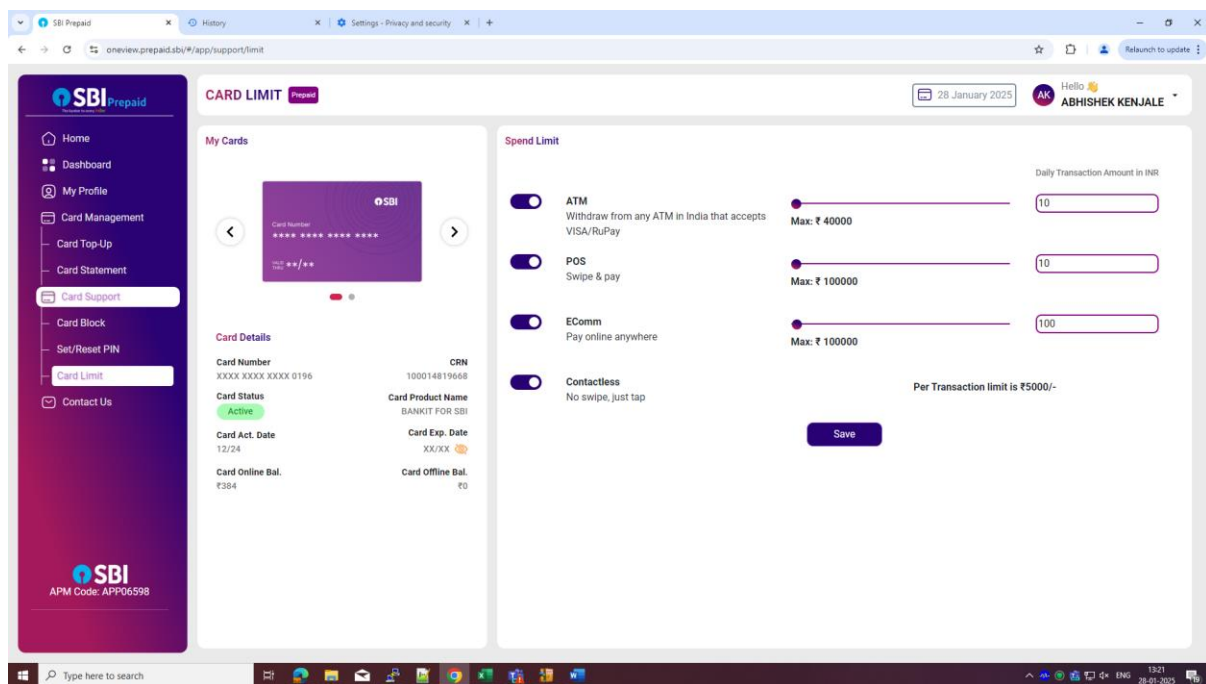
Reset pin: Redirected to reset pin page.

Submit: Change the pin successfully.

10.CARD LIMIT

Functionality:

Allows cardholders to manage and control the usage of their cards across various transaction channels such as ATM, POS, E Commerce and contactless payments. This feature enhances security and flexibility by enabling users to set specific limits or disable transactions for each channels according to the user preferences.



Step 1: Click card limit functionality.

Step 2: on the toggle button for 4 channels and set the daily transaction amount in INR.

Step 3: Click on save button and save the limit successfully.

Step 4: In case of the limit is zero or the limit exceed compared to maximum limit, the application shows error message for the limit.

Buttons:

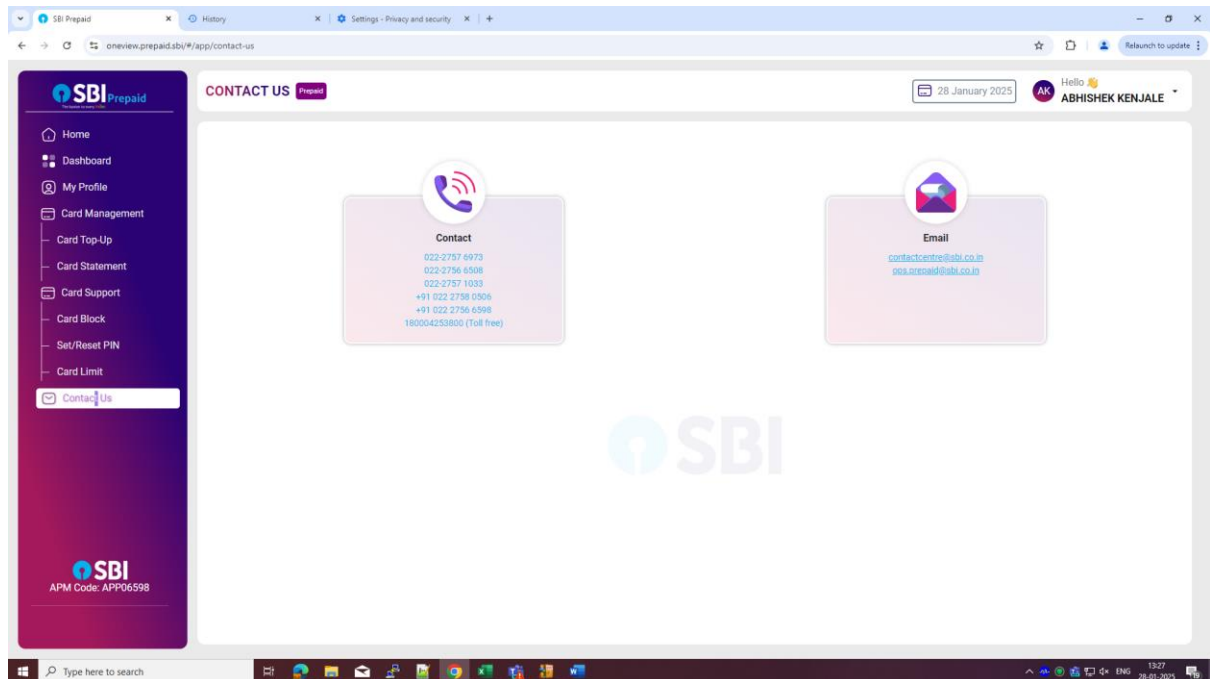
Save: Save the limit.

Toggle: For activating the channel.

11.CONTACT US

Functionality:

It is the direct communication channel between users and organization, facilitating inquiries, feedback or support requests.



Step 1: Click on contact us.

Step 2: Click on contact field and it will go to call.

Step 3: Click on email , it will go to Email application.

Links

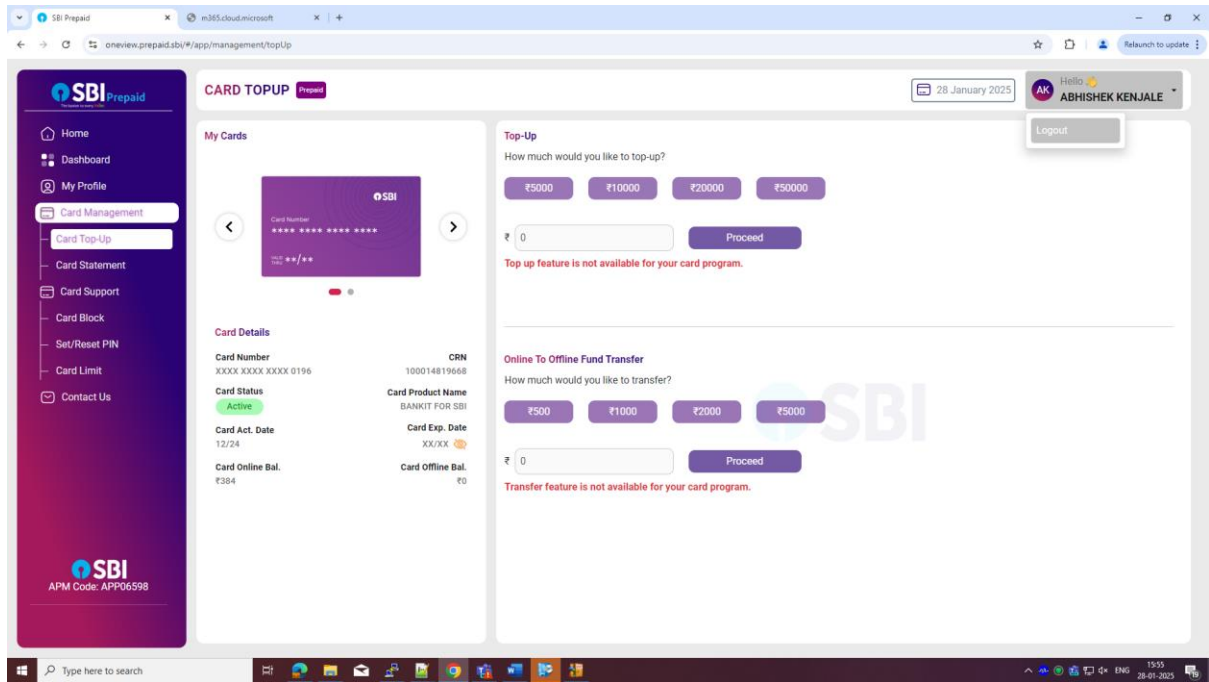
Contact us: Go to call page

Email: Goto email application.

12. LOGOUT

Functionality

Users allows to logout their session securely.This feature is the overa all application security.



Click on logout button.

Button:

Logout: Logout from application.