**List of Services available through Toll Free Number**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Service Name | | | | | | IVR | | Agent | |
| RMN | Non-RMN | RMN | Non-RMN |
| ATM Card Blocking | | |  | | |  |  |  |  |
| INB User ID Blocking | | | |  | |  |  |  |  |
| UPI Blocking | |  | | | |  |  |  |  |
| Account Balance | | | | | |  |  |  |  |
| Last 5 Transactions | | | | | |  |  |  |  |
| Account Balance & Last 5 Transactions through SMS | | | | | |  |  |  |  |
| Deposit Account Details & Transaction Enquiry | | | | | |  |  |  |  |
| Loan Account Details, Transaction & EMI Schedule Enquiry | | | | | |  |  |  |  |
| Account Statement | | | | | |  |  |  |  |
| Cheque Book Issuance | | | | | |  |  |  |  |
| Cheque | Book Dispatch Status | | | | |  |  |  |  |
| TDS details by email | | | | | |  |  |  |  |
| Deposit Interest Certificate by email | | | | | |  |  |  |  |
| Green PIN Generation | | | | | |  |  |  |  |
| ATM Card Reissuance | | | | | |  |  |  |  |
| ATM Card Dispatch Status | | | | | |  |  |  |  |
| ATM Switch On/Off & Limit Set/Modify | | | | |  |  |  |  |  |
| Deposit & Loans Products Features | | | | | |  |  |  |  |
| Home Loan Interest Certificate | | | | | |  |  |  |  |
| Education Loan Interest Certificate | | | | | |  |  |  |  |
| Interest Rates information | | | | | |  |  |  |  |
| Interest Rates through SMS | | | | | |  |  |  |  |
| Pension Related Information | | | | | |  |  |  |  |
| Prepaid Card Related | | | | | |  |  |  |  |
| YONO Related Queries | | | | | |  |  |  |  |
| INB Related Queries | | | | | |  |  |  |  |
| BHIM UPI Related Queries | | | | | |  |  |  |  |
| Complaint Registration | | | | | |  |  |  |  |
| Complaint Status | | | | | |  |  |  |  |
| Unauthorised Transactions Reporting -Debit Card/lNB/UPl | | | | | |  |  |  |  |
| Income Tax Refund Order information | | | | | |  |  |  |  |
| Goods & Services Tax information | | | | | |  |  |  |  |
| FASTAG information | | | | | |  |  |  |  |

\*RMN=Registered Mobile Number