

DETAILS OF THE CONTRACT AWARDED THROUGH RFP

RFP no./Date	Item/Service procured	Mode of tender enquiry/(open/close)	Date of publication of NIT	Type of bidding (Single/Two bid system)	Last date of receipt of tender	No. of tenders received	No. and names of bidders qualified for technical evaluation	Whether tender awarded to TC1 bidder	Name of TC1 bidder	Contract no. and date	Value of contract In Rs.
SBI/GITC /IT-Contact Centre/2023/2024/975 Dated: 05.04.2023	Outbound Contact Centre Tech Stack implementation, maintenance and support	Open RFP	05.04.2023	Two bid system	18.05.2023	4	2. Names: 1)Tata Communications Ltd. 2) CS Infocomm Pvt. Ltd.	Yes	CS Infocomm Pvt. Ltd	3049 dated 24.08.2023	1,09,84,92,800/-