

DETAILS OF THE CONTRACT AWARDED BY STATE BANK OF INDIA,  
RNWM DEPARTMENT, CORPORATE CENTRE, MUMBAI THROUGH RFP BASIS

RFP No. / Date	SBI/CC/RNWM/QMS/2024-25/001 Date: 30/08/2024
Item / Service procured	Procurement of Queue Management Solution software and services for implementation in 10,000 high footfall branches with an option of scalability up to 25% of targeted branches for 6 years.
Mode of tender enquiry (Open/ Close)	Open RFP
Date of publication of Notice Inviting Tender	30/08/2024
Type of bidding (Single/Two Bid System)	Single Bid
Last date of receipt of tender	21/09/2024
No. of tenders received	7
No. of bidders qualified after technical evaluation	Two
No. of bidders not qualified after techno-commercial (TC1) evaluation	One
Whether tender awarded to lowest bid/L1/TC1 bidder?	Yes (Lowest Bid)
Name of TC1 Vendor	M/s Capital Business Systems Private Limited
Contract No. and date	GITC/CSP/SP/SP III/24-25/152 dated 08.01.2025
Scheduled date of completion of Contract/ supplies.	Six Years from "Go Live".

Dy. General Manager (RNWM)