

IT Services Dept., Maharashtra L.H.O. Tender No. ITS/MAH/03 DATED 29/05/2025

It has been decided by the competent authority to update the parts of tender notice as under:

- Last date for submission of Bid has been extended to 30.06.2025 @ 11.00 a.m.
- Technical Bid will be opened on 30.06.2025@ 11.30 a.m.
- Technical modifications:

Tender		
Document Ref.	Existing Clause	Read As
Page No. 11	B-15: SITC of AV over IP Encoder/Transceiver	Hardware appliance/Software to facilitates configuration, control, and management of Transceivers or encoder or decoders part of tender.
Page No. 11		Should be of same OEM as that of B-16"
Page No. 11	B-16: SITC of AV over IP Decoder/Transceiver	Hardware appliance/Software to facilitates configuration, control, and management of Transceivers or encoder or decoders part of tender".
Page No. 12		Should be of same OEM as that of B-15"
Page No. 18	D-1: SITC of 6' HDMI Cable	Removed point No D-1.3
Page No. 18	D-2: SITC of 30' HDMI Cable	Removed point No D-2.3
	A-5:SITC of Digital Signal Processor	Audio DSP should support Min. 64 x 64 Dante Channels. AEC Channel requirement is 12 CH Aec only, hence No Change

A-8.8: Should be of the same OEM as that of line item #A-12,A- 13	Should be of same OEM as that of A-6, A-7"
A-9.2: HF (1) 1.25-inch or better	HF (1) 1.0 - 1.25-inch or better
A-9.7: Coverage angle - 85 x60 or better	Coverage angle - 85 x60 / 90 x 50 or better
The DSP is common across all the spaces, it has limited number of AEC channels by default i.e. 12. How will the Chairman delegate system use these limited channels as the number of mics exceed 12 in most of the rooms. do we have to include Mic line Input expander boxes?	The Chairman Delegate system will require Max. of 2 AEC Channels. If you feel the need to add expander boxes feel free to quote them as well
Schematics for the Large rooms and Multipurpose Hall.	Will be shared on request by email mentioned in the tender.
B1.5: Video System Controller should be from the same OEM with digital inputs, RS232/RJ45 & should be controllable via control processor part of the bid (item #C-1)	Pls refer SLD for media input requirement

The following Annexures need to submit in addition to the Annexures given in Original Tender document.

Annexure 1: BIDDER'S PROFILE

Details filled in this form must be accompanied by sufficient documentary evidence, in order to verify the correctness of the information. All the documents submitted should be attested by the bidder.

Sr. No.	Description	Bidders Response
1.	Name of the Bidder/Firm	
2.	Whether OEM or Authorized Dealers	
3.	Permanent Account Number	
4.	GST No.	
5.	Registered Office address	
6.	Office address at Pune & different part of India. (Kindly attach additional sheet, if required)	
7.	Email Address	
8.	Phone/Mobile nos.	
9.	Year of Establishment	
10.	Status of the firm (Sole Proprietorship/ Partnership/ Ltd. Co./ Others)	
11.	Name of Director/Partner/Proprietor	
12.	Name of the person who have power of attorney or Authorized Signatory	
13.	Account no., Bank name, NEFT Details, Address of the Bank, Branch Name, IFSC Code – Provide Bank Mandate/Cancelled cheque	

14.	Escalation matrix for Service or sales issue. (Kindly attach additional sheet, if required)	
15.	Details of EMD submitted to Bank (MSME will be exempted as per the Govt rule)	
	Solvency certificate issued during current financial year from any nationalized /scheduled banks for Rs 3.5 Crore (to be submitted)	

Annexure 2 - Eligibility Criteria

S. No	Eligibility Criteria	Complied (Yes/No)	Supporting Required
Α	General		
1	Bidder must be a Government Organization / PSU / PSE / partnership firm / LLP or private / public limited company in India at least for the last 7 years.		Documentary Proof to be attached (Certificate of Incorporation)
2	Bidder must not be blacklisted / debarred by any Statutory, Regulatory or Government Authorities or Public Sector Undertakings (PSUs / PSBs) since 1st April 2019 till date.		Letter of confirmation (self-certified letter)
3	The Bidder to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms / LLPs having common partners has not participated in the bid process.		Letter of confirmation from bidder.
4	The Bidder to provide an undertaking on his letter head that all the technical features highlighted as part of Technical Scope are covered in totality in the proposal submitted by the bidder.		Letter of confirmation from bidder
5	Bidder must be in business of providing Video Wall/Audio Video solutions at least for a period of last seven years.		Letter of confirmation (self-certified letter)

В	Financial	
1	Average Annual financial turnover of the firm for each job during the last-3-years, ending 31st March 2025, should be Rs.100 Crores (from Indian Operations only)	Audited Financial statements for the financial years 2022- 23, 2023-24 and 2024-25. Certified letter from the Chartered Accountant. The CA certificate in this regard should be without any riders or qualification.
2	Must be gross profit-making entity (from Indian operations only) in each year during the last three completed financial years.	Audited Financial statements for the financial years 202223, 2023-24 and 2024-25. Certified letter from the Chartered Accountant. The CA certificate in this regard should be without any riders or Qualification
3	Bidder should have received ISO 9001:2015 certification.	Copies of relevant Certificates
С	Experience & Support Infrastructure	
1	The Bidder must have experience of successfully completed similar jobs i.e. TENDERFOR SYSTEM INTEGRATORS FOR SUPPLY, INSTALLATION, TESTING AND COMMISSIONING OF AUDIO-VISUAL SYSTEM (at least one order with Min 132" Active LED with Videowall Processor)" during last -7-years satisfying any of the following conditions: a) Three similar completed works for each job (single job or combined offer from one party) costing not less than Rs.5 Crore (or) b) Two similar completed works for each job (single job or combined offer from one party) costing not less than Rs.6 Crore (or)	Documentary Proof for implementation of order / contract execution / completion certificate/ Performance certificate copy.

	c) One similar completed works for each job (single job or combined of- fer from one party) costing not less than Rs. 8 Crore	
	Must have direct support team in	Letter of confirmation (self-
2	Pune Pune	certified letter) along with detail of support team.
3	Bidder must have technically qualified engineers who have expertise and	Letter of confirmation (self-certified letter)

	certification to support the installations of Video Wall & AV Solution	
D	Others	
1	Letter from all OEMs (consisting major components in the proposed solution) regarding the unconditional acceptance of terms and condition related to support for their products during warranty and subsequent AMC period if vendor fails to do so.	Unconditional acceptance Letter from OEM(s) is mandatory
2	Bidder must be an authorized partner with all OEMs (consisting major components in the proposed solution) at least for the last 5 years.	Certificate from OEM to be submitted

3	OEM (consisting major components in the proposed solution) must ensure that the Hardware to be supplied will not be End of Sale in next 3 years and End of Support in next 5 years from End of Sale.	····· • = ·····
4	Bill of Materials and Make & Model	Bidder to provide detailed Bill of Materials along with Make & Model
	Point wise technical specification compliance	Bidder to provide point wise technical specification compliance for complete BOQ

Authorized Signatory Name: Designation:

Vendor's Corporate Name Address (Email and Phone #)

Format 1 – Letter of Undertaking from OEM (This letter should be on the letterhead of the OEM/ Manufacturer duly signed by an authorized signatory)

To
The Asst. General Manager (ITS)
State Bank of India,
IT Services Dept, LHO Maharashtra
C-6, G-Block, Bandra Kurla Complex, Bandra East, Mumbai 400051
TENDER ID: ITS/MAH/03 DATED 29/05/2025

Sir,

Sub: TENDER FOR SYSTEM INTEGRATORS FOR SUPPLY, INSTALLATION, TESTING

AND COMMISSIONING OF AUDIO-VISUAL SYSTEM AT PROPOSED LHO BUILDING AT

PUNE

We (Name of the OEM)
who are
established and reputable manufacturers of having factories at
, and do hereby authorize M/s (who is the bidder
submitting its bid pursuant to the Request for Proposal issued by the Bank) to
submit a Bid and negotiate and conclude a contract with you for supply of which
are
manufactured by us against the Request for Proposal received from your Bank
by the Bidder and we have duly authorised the Bidder for this purpose. We
(Name of the
OEM) hereby convey our unconditional acceptance of terms & conditions related
to support for our products during Warranty and subsequent AMC period

The model(s) / product(s) proposed in this RFP is covered under 5 Years (3 Years Warranty/DLP + 2 Years AMC) Onsite comprehensive support from the date of installation of product.

if...... fails to do so.

We hereby extend our Warranty and AMC during this 5 year period as per terms and conditions of the RFP and the contract for the equipment and services offered for supply against this RFP by the above-mentioned Bidder, and hereby undertake to perform the obligations as set out in the RFP in respect of such equipments and services.

We assure you that in the event of M/s not being able to fulfill its obligation in respect of the Warranty and AMC terms defined in the RFP then

(OEM Name) would continue to meet these
either directly or through alternate arrangements without any additional cost to
the Bank.
Yours Faithfully

Authorised Signatory Name:
Designation:
Bidder's Corporate Name Address
Email and Phone #

FORMAT 2: DECLARATION BY BIDDERS FROM COUNTRY SHARING BORDER WITH INDIA

ON Letter Head

Following confirmation is sought from all prospective bidders:

- 1. Bidder from a country which shares a land border with India' shall include: (a) an entity incorporated, established or registered in such a country; (b) a subsidiary of one or more entities as per (a) above; (c) an entity substantially owned or controlled by one or more entities as per (a) above; (d) an entity whose beneficial owner is situated in such a country; (e) a natural person who is a citizen of such a country. The term "substantially owned or controlled" shall mean, in the case of a Company/LLP or artificial juridical person, ownership/ entitlement whether directly or indirectly, of shares or capital or profits of 25% or more of the entity.
- 2. Notwithstanding the above, no bidder from a country which shares a land border with India will be eligible to bid unless the bidder is Registered with the Competent Authority in the Government of India, which is presently the Registration Committee constituted by the Department for the Promotion of Industry and Internal Trade. For the purposes of this clause, "bidder" shall mean any person, firm, company, any other artificial juridical person and includes any agency, branch or office owned or controlled by such person/firm/company, etc.
- 3. If any question/ issue arises in respect of the above, the interpretation of Owner shall be final and binding on this issue and shall not be called in question by the Bidder. To the extent possible, the Owner shall be guided by any Orders/ Circulars/ Guidelines issued by the Govt. of India on the subject". Further that, "No bidder, if successful, shall be permitted to sub-contract any work to an entity, which is other prohibited from bidding or not eligible to bid on account of the above restrictions or on account of it being blacklisted/ holiday listed by the Owner/Govt. of India.
- 4. Any additional confirmation that is required to meet the requirements may also be sought during the process of tender until the placement of Order. Any bids that are not in conformity with this shall be liable for rejection. The bidders shall confirm acceptance to this.
- 5. Action against bidders in the event of false declarations shall be treated as per terms and conditions of tenders.
- 6. Write NA, if not applicable.

Signature of the Bidder

Format 3: Declaration for Non-Blacklisted / Non-Banned Party

(The following declarations should be typed on the letter head of the tenderer and should be duly signed by an authorized signatory clearly stating the name and designation of the signatory)

DECLARATION NON-BLACKLISTED / NON-BANNED PARTY

WE CONFIRM THAT WE HAVE NOT BEEN BANNED OR BLACKLISTED OR DELISTED BY ANY GOVERNMENT OR QUASI GOVERNMENT AGENCIES OR PUBLIC SECTOR UNDERTAKINGS.

Date:	Name	of	Tenderer
Place:	 Signature & Seal		
Of Tenderer :			

Note: If a bidder has been banned by any Government or Quasi Government Agencies or Public Sector Undertakings, this fact must be clearly stated with details. If this declaration is not given along with the UNPRICED Bid, the tender will be rejected as non-responsive.