<table>
<thead>
<tr>
<th>SI no.</th>
<th>Item</th>
<th>Existing</th>
<th>Revised</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>(A) Notice Inviting Tender, Page No. 2, Sl No. 14, Address for online submission of technical bid as well as commercial bid</td>
<td><a href="https://sbi.abcprocure.com">https://sbi.abcprocure.com</a></td>
<td><a href="https://etender.sbi">https://etender.sbi</a></td>
</tr>
<tr>
<td>2.</td>
<td>(B) Business rule documents Annexure-3, Sl No. 2, auction to be conducted by:</td>
<td>Helpdesk for bidders: N.A</td>
<td>Helpdesk for Bidders: Vinayak Khambe, Contact No. 079-68136835, <a href="mailto:vinayak.k@eptl.in">vinayak.k@eptl.in</a> Deepak Narekar, Contact No. 079-68136863, <a href="mailto:deepak@eptl.in">deepak@eptl.in</a> Anshul Juneja:- Contact No. 079-68136840, <a href="mailto:ansuhl.juneja@eptl.in">ansuhl.juneja@eptl.in</a> Kanchan Kumari:- Contact No. 079-68136820, <a href="mailto:kanchan.k@eptl.in">kanchan.k@eptl.in</a> Salina Motani:- Contact No. 079-68136843, <a href="mailto:salina.motani@eptl.in">salina.motani@eptl.in</a> Or Riddhi Panchal@auction tiger.net</td>
</tr>
<tr>
<td>3.</td>
<td>(c) procedure for quoting rates para (v), page 6</td>
<td>Annexure: N.A</td>
<td>Annexure: B</td>
</tr>
<tr>
<td>4.</td>
<td>(xiii) Earnest money deposit para (f), page 8</td>
<td>Annexure: N.A</td>
<td>Annexure: VII</td>
</tr>
<tr>
<td>5.</td>
<td>Annexure II, Para 17</td>
<td>existing</td>
<td>The following line is added: However, Bank will pay at the 50% of the AMC contract rate for carrying out preventive maintenance of In warranty</td>
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<tr>
<td>6.</td>
<td>ANNEXURE - II, Para 3, page 12</td>
<td>These costs of computer hardware will be valid uniformly for two years for the purpose of calculation of AMC value.</td>
<td></td>
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<td></td>
<td></td>
<td>Items which is to be claimed by the Vendor on a pro rata Basis.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>The Cost of Computer Hardware will be declared/advised every six months on the basis of the latest rate contract in the ITS intranet site, which shall be taken for consideration for that particular quarter for arriving at the value of AMC.</td>
<td></td>
</tr>
<tr>
<td>7.</td>
<td>Annexure-2, para 39</td>
<td>NIL</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>In case of difference opinion on the part of the bidder in comprehending and/or interpreting any clause/provision of the bid Document after submission of the Bid. The interpretation by the Bank shall be binding and final on the bidder.</td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>Annexure IV - RFP, pages 1-6</td>
<td>NIL</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Annexure-IV pages 1-6 Attached.</td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>under Technical bid Page no-6, Item No-V and VI</td>
<td>Addition</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>V. NIT/Letter to vendor ,corrigendum to be signed and submitted by the authorised signatory of the vendor. VI. Authorisation letter /Board Resolution authorising the signatory to be enclosed</td>
<td></td>
</tr>
</tbody>
</table>
STATE BANK OF INDIA

Request For Proposal (RFP)

For
Annual Maintenance Contract
of Hardware Installed At
Various Branches & Offices
of
State Bank of India, North Eastern Circle

STATE BANK OF INDIA
ITS DEPARTMENT
LOCAL HEAD OFFICE
GUWAHATI-781006
INTRODUCTION

Background

State Bank of India, Local Head Office, Guwahati proposes to fix the AMC rates through Reverse Auction for maintenance of CBS hardware, PCs, Laptops, peripherals and other hardware items at the various Branches, Offices, Learning Centres, RACPCs/RASMECCs/ RCPcs/SARCs/SMECCs/CACs/DAC/ZIOs and other Offices of State Bank of India, North Eastern Circle. The present number of branches and offices under 14 clusters is 578, which may decrease or increase. Some branches and offices may be added or deleted at the sole discretion of the Bank depending on performance and availability of quality service support.

Requirement details

Annual maintenance of Computer hardware, PCs, Laptops, peripherals and other hardware items at the various Branches, Offices, Learning Centres, RACPCs/RASMECCs/SARCs/ZIO and other Offices of State Bank of India, North Eastern Circle as per the terms and conditions in the Agreement for Maintenance of Computers & Peripherals and other Electronic Equipment given in ANNEXURE- B and other terms and conditions mentioned in elsewhere in the Bid document.

Bidder Eligibility Criteria

VENDORS EMPANELLED BY STATE BANK OF INDIA, LOCAL HEAD OFFICE, GUWAHATI IN DUE EMPANELMENT PROCEDURE IN THE MONTH OF NOVEMBER 2019.

Two Stage Bidding Process

The response to the present tender will be submitted by way of two stage bidding process. The technical details with the relevant information/documents/acceptance of all terms and conditions strictly as described in this RFP will be submitted online through M/s e-Procurement Technologies Ltd. The technically qualified vendors should express their willingness to participate in the online auction to be conducted by M/s e-Procurement Technologies Ltd. The vendors will be trained by M/s e-Procurement Technologies Ltd for this purpose, and they should also express their willingness to abide by the E-business rules framed by the Bank in consultation with M/s e-Procurement Technologies Ltd. A copy of E-business rules is enclosed with this document.

ITS Department
State Bank of India
Local Head Office,
Guwahati-781006
1. Name of Company:

2. Registered Address (in Full):

3. Registration Number : 4. GST No.

5. Legal Status (Public/Private Limited Co.s/Partnership/Proprietorship)

6. Name of Director(s) & Contacts

7. Name of Authorised Signatories :

8. Year Established: 9. Number of Employees in North East States (in Computer Hardware AMC Business): Details to be given As per ANNEXURE -A

10. Turn Over (in Crores)

14. Name, Contact & email ID of Contact person for Tender process :
COMPLIANCE STATEMENT

DECLARATION

We hereby undertake and agree to abide by all the terms and conditions stipulated by the Bank in the RFP including all annexure, addendum and corrigendum. We shall participate in the on-line auction conducted by M/s e-Procurement Technologies Ltd. We shall also abide by the Business Rules prescribed for online auction.

Signature and Seal of Bidder
TO
ITSS DEPARTMENT
STATE BANK OF INDIA,
LOCAL HEAD OFFICE,
GUWAHATI-781006
PHONE: 2237633

Sir,

TECHNICAL OFFER BID FOR ANNUAL MAINTENANCE CONTRACT (AMC) OF
COMPUTER HARDWARE, SOFTWARE AND NETWORKING ITEMS INSTALLED AT
VARIOUS BRANCHES AND OFFICES OF STATE BANK OF INDIA, NORTH EASTERN
CIRCLE.

We submit our Technical offer Bid Document herewith.

We understand that
- We shall participate and submit the commercial bid through online auction to be conducted by M/s
e-Procurement Technologies Ltd, on the date advised to us.
- You are not bound to accept the lowest or any bid received in the online auction by you, and you
may reject all or any bid.
- If our Bid for the above job is accepted, we undertake to enter into and execute at our cost, when
called upon by the purchaser to do so, a contract in the prescribed form. Unless and until a formal
contract is prepared and executed, the bid submitted in the online auction shall constitute a binding
contract between us.
- If our bid submitted in the online auction is accepted, we are to be jointly and severally responsible
for the due performance of the contract.
- You may accept or entrust the entire work to one vendor or divide the work to more than one
vendor without assigning any reason or giving any explanation whatsoever.
- Vendor means the bidder who is decided and declared so after examination of commercial bids.
- The names of shortlisted bidders after the completion of first stage (Technical Bid), and the names
of successful bidder to whom the contract is finally awarded after the completion of second stage
(Commercial Bid through online auction), shall be informed by email/Telephone.

Dated at ______________ this ___________ day of _______________ 2019

Yours faithfully

For

Signature: ______________________

Name: ______________________

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To
e-Procurement Technologies Ltd. (abcprocure)
A - 201, Wall Street - 2,
Ellisbridge, Ahmedabad - 380 006,
Gujarat State, India

Sub: Agreement to the Process related Terms and Conditions for the Reverse Auction

Dear Sir,

This has reference to the Terms & Conditions of the Reverse Auction for Annual Maintenance Contract of Computer Hardware, Software and Networking items installed at various branches & offices of State Bank of India, in the North Eastern Circle. This letter is to confirm that:

1) The undersigned is authorized representative of the company.

2) We have studied the Commercial Terms and the Business rules governing the Reverse Auction as mentioned in the RFP of SBI as well as this document and confirm our agreement to them.

3) We also confirm that we have taken the training on the auction tool and have understood the functionality of the same thoroughly.

4) We confirm that SBI Group and e-Procurement Technologies Ltd (ETL) shall not be liable & responsible in any manner whatsoever for my/our failure to access & bid on the e-auction platform due to loss of internet connectivity, electricity failure, virus attack, problems with the PC, any other unforeseen circumstances etc. before or during the auction event.

5) We understand that in the event we are not able to access the auction site, we may authorize ETL to bid on our behalf by sending a fax containing our offer price before the auction close time and no claim can be made by us on either State Bank Group or ETL regarding any loss etc. suffered by us due to acting upon our authenticated fax instructions.

6) I/we do understand that ETL may bid on behalf of other bidders as well in case of above mentioned exigencies.

7) We also confirm that we have a valid digital certificate issued by a valid Certifying Authority.

8) We, hereby confirm that we will honor the Bids placed by us during the auction process.

With regards

Signature with company seal

Name –
Company / Organization –
Designation within Company / Organization –
Address of Company / Organization –

- Sign this document and Fax at +91 - 079 - 4001 6876