

**MOST IMPORTANT TERMS AND CONDITIONS****SBI - Auto Loan****MITC covers the following Loan Products:**

1. SBI Car Loan
2. SBI NRI Car Loan
3. SBI Used car Loan
4. SBI Certified Pre-approved Car Loan
5. SBI Two-wheeler loan

**Purpose for which Auto loan can be availed:**

The loan will be sanctioned for the purpose purchase of new Cars/used cars, Multi Utility Vehicles (MUVs) and Semi Utility Vehicles (SUVs).

**Loan tenure:**

Maximum 84 months for all.

**Loan to Value Ratio (LTV):**

Maximum permissible LTV ratio is 85% of 'on road price' of the car. 15% margin has to be borne by the borrower.

**Rate of Interest:**Fixed Rate of Interest:-

Interest on the loan will be charged at the prevailing fixed rate of interest on daily reducing balance at monthly rests, subject to interest rate reset at the *end of every two years* on the basis of fixed interest rates prevailing then. SBI may at its discretion stipulate the periodicity of computation of interest. Further, SBI may at its sole discretion alter the rate of interest suitably and prospectively in the event of major volatility in interest rates during the period of the agreement. SBI shall be the sole judge to determine whether such condition exists or not. If the Borrower is not agreeable to the revised interest rate so fixed, the Borrower can request SBI, within 15 days of receipt of the notice intimating change in interest rates from SBI, to terminate the loan and the Borrower shall repay the Loan and any other amount due to SBI in full and final settlement in accordance with the provisions of the Agreement relating to pre-closure.

Floating Rate of Interest:-

Interest on the loan will be charged at prevailing floating rate of interest on a daily reducing balance at monthly rest. The rate of interest is subject to revision from time to time due to (i) changes in Base Rate or (ii) revision even without change in Base Rate the Bank has the option to reduce or increase the EMI or extend the repayment period or both consequent upon revision in interest rate.

Calculation of Interest:-

Interest on the amount of the will be applied at the prevailing rate per annum on daily reducing balance with monthly rests.

Penal interest:-

Penal interest will not be charged for loans upto Rs.25,000/-. For Loans above Rs.25000/-, if the irregularity exceeds EMI or Installment amount, for a **period of one month**, then penal interest would be charged @2% p.a.(over and above the applicable interest rate) **on the overdue amount** for the period of default.

Bounced cheque/ECS or SI dishonours:-

A penalty of Rs 250/- will be charged for every bounced cheque/ECS or SI dishonours. The rate may vary from time to time.

Intimation of change in Base Rate:-

The borrower shall be deemed to have notice of changes in the rate of interest whenever there are changes in Base Rate or increase in interest rates where there is no change in Base Rate are either displayed on the Notice Board of the Branch or published in news papers or made through entries of the interest rate charged in the passbook/statement of account furnished to the borrower and the borrower is liable to pay such revised rate of interest.

**Repayment:**

For the loan disbursed on or before 15<sup>th</sup> of the month, the repayment to be started on 10<sup>th</sup> of the following month. For the loan disbursed on or after 16<sup>th</sup> of the month, the repayment to be started on 20<sup>th</sup> of the following month.

Six PDCs covering the loan amount to be given. Wherever ECS is available, the Bank may use the service for paperless debit of instalments.

Pre-Payment penalty:-

Pre-payment penalty is waived.

**Security:**

a) Borrower undertakes to get hypothecation to the Bank marked in Registration book of the vehicle immediately after purchase of the vehicle.

c) Bank will verify the original RC book for noting down the charges in favour of the Bank.

**Insurance:**

The vehicle purchased is to be kept comprehensively insured for the market value or at least 10% above the loan amount outstanding, whichever is higher, and the Bank's interest as a hypothecatee should be noted in the Certificate of insurance and Insurance policy. The borrower must ensure that renewal of insurance is done on the due dates and ensure a copy reaches the Bank for its record. Failing which the insurance will be taken at the Banks' end by debit to the loan account of the borrower.

**Inspection:**

For Standard Asset accounts periodical inspections are waived after the initial inspection. However, if there is a default of 2 monthly instalments, inspection would be required. In case of NPA accounts inspections should be made twice a year.

The inspection charges are to be recovered every time an inspection is carried out as per the laid down instructions. The inspection fee of Rs. 350/- will be recovered by the inspecting branch by raising a debit on the financing branch and credit it to its commission account.

**Fees and charges:**1. Processing fee:a) For Car Loans:-

Processing fee is to be recovered on the loan amount upfront as under:

i) When loans are sanctioned: 0.50% of the loan amount subject to Minimum of Rs. 500/- and maximum of Rs. 10000/-.

ii) When loans are rejected: 25% of the 'Processing Fee' will be retained if the application is rejected after pre-sanction survey subject to Minimum of Rs. 1000/- and maximum of Rs. 2500/-.

b) For Two-wheeler Loans:-

When loans are sanctioned: 1.20% of the loan amount subject to Minimum of Rs. 250/- and maximum of Rs. 500/-.

2. State Bank of India retains the right to alter any charges or fees from time to time or to introduce any new charges or fees, as it may deem appropriate, with due intimation to customer.

**Disbursement:**

*The loan will be disbursed only on the following conditions:*

1. Loan Amount will be credited to the account of supplier/dealer by way of RTGS/NEFT facility.
2. All necessary statutory compliances are in place.

The Bank reserves the right to collect any tax if levied by the State/Central Government and/or other Authorities in respect of this transaction.

**KYC:**

All loans will be sanctioned after completion of KYC verification.

**CIBIL Disclosure:**

The Borrower(s) hereby agree and give consent for disclosure by the Bank all or any (a) information and data relating to the Borrower(s) (b) information or data relating to any credit facility availed or/to be availed by the Borrower(s) and default, if any, committed by the Borrower(s) in discharge of his/their such obligation as the Bank may deem appropriate and necessary, to disclose and furnish to Credit Information Bureau (India) Ltd. (CIBIL), and any other agency authorized in this behalf by RBI

**Default:**

In case of default i.e. if the amount due is not paid by due date, the customer will be sent reminders from time to time for payment of any outstanding on his loan account, by post, fax, telephone, email, SMS messaging and/or through third parties appointed for collection purpose to remind, follow-up and collect dues.

**Customer Service:**

For any service related issue, customer can get in touch with SBI by:

- Calling Customer helpline numbers
- Contact Customer Grievance cell at our Local Head Offices
- Write to Grievance cell at our Local Head Offices

(Details on helpline numbers and Grievance cell available on [www.sbi.co.in](http://www.sbi.co.in))

In case a customer is not satisfied with the handling of Grievance by the Local Head Office, a communication may be sent (enclosing the message sent earlier to the Local Head Office) to the -

**Deputy General manager ( Customer Service),**

**Customer Service Dept, State Bank of India,**

**State Bank Bhawan, 4<sup>th</sup> floor,**

**Madam Cama Road,**

**Mumbai-400021,**

**Telephone Number. (022) 22029456, 22029451,22740432,22740431,22740433**

**Fax No. (022) 22742431.**

**e-mail address: [dgm.customer@sbi.co.in](mailto:dgm.customer@sbi.co.in)**

**Disclosure:**

State Bank of India is authorized to disclose from time to time any information relating to the loan to any credit bureau (Existing or Future) approved by Government of India and Reserve Bank of India without any notice to the borrower. State Bank of India is also authorized to make inquiries with the Credit Information Bureau of India (CIBIL) and get the applicants Credit Information Report.