

**CORRIGENDUM OF JAIPUR LHO TENDER NOTICE DATED 10.10.2017 FOR
SECURITY SERVICES AND SECURITY EQUIPMENT**

PAGE NO.	LINE NO	FOR	TO BE READ AS	Reason of Change
3	Sr. No. 7	11.09.2017	24.10.2017	Typing error
26	9	5 (repeated) related to Service Charge	Read as 5 A	Typing error
27	11	The entire existing para	If the lowest quoted price for service charge is same for 2 or more vendors, work may be distributed equally.	As per the committee members recommendation.
38, 41, 45, 49, 60	@ AOs	@ AOs	Alwar AO to be added wherever it is missed	Typing error
52	Last box	For four (4) year	One (1) year	Typing error
28	Addition after line no. 4	nil	"Scope of work" be added as Annexure X page 68 onwards	As per the committee members recommendation.
43	Sr.No. 31	5 year	1 year	Typing error
47	1	Annexure – B - I	Annexure – B	Typing error
52	Box 2	DVR/ HD DVR/MOBILE DVR with standard software	DVR (16 Ch./8 Ch/ 4 Ch) HD DVR(16 Ch./8 Ch/ 4 Ch) /MOBILE DVR (4 Ch) with standard software	Typing error and Formatting requirement
26, 52, 53, 54, 55	All Boxes Price part	Price (exclusive of GST)	Price (exclusive of GST) Partition for all 6 AOs <u>be created for</u> separate AO wise quote	Typing error and Formatting requirement
41, 42, 45	Sr.No. 2	"...UL..only"	UL/ ERTL/ ETDC (at all such instances)	Typing error
53	Box 2Control Panel	"8 Zone Control Panel..."	Typing error
52	After last box	New box be added	Video Clipping downloading charges	As per the committee members recommendation..
52,53, 54,55	Last box	Comprehensive AMC	Comprehensive AMC excluding battery	As per the committee members recommendation.



LOCAL HEAD OFFICE, JAIPUR

APPLICATION FROM AGENCIES/VENDORS FOR UNDER MENTIONED CATEGORIES OF WORKS FOR BRANCHES / OFFICES IN RAJASTHAN

(A) CATEGORY - A – Private Security Agencies for Security Services at Guest Houses / Residential Complexes/ Establishments/ Branches.

(B) CATEGORY – B - Security equipments under following Sub Categories:

- (i) Category B (I) : CCTV Surveillance Systems
- (ii) Category B (II) : Security Alarm Systems along with Accessories
- (iii) Category B (III) : Electronic Time Lock
- (iv) Category B (IV) : Biometric Access Control Systems

LAST DATE & TIME OF SUBMISSION OF TENDERS: 24.10.2017 AT 03.00 PM

DATE & TIME OF OPENING OF TECHNICAL BID: 24.10.2017 AT 3.30 PM

CORRIGENDUM VERSION OF TENDER PUBLISHED ON 10.10.2017

(PRE-BID MEETING HELD ON 12.10.2017)

STATE BANK OF INDIA
PREMISES & ESTATE DEPARTMENT, LOCAL HEAD OFFICE, TILAK MARG, 'C'
SCHEME JAIPUR

TENDER NOTICE

INVITATION OF BIDS FOR PROVIDING SECURITY SERVICES OF GUEST HOUSES / RESIDENTIAL COMPLEXES/ ESTABLISHMENTS/ BRANCHES (THE PREMISES) AND FOR SUPPLY, INSTALLATION AND MAINTENANCE OF SECURITY EQUIPMENTS IN THE PREMISES IN THE STATE OF RAJASTHAN

CLOSE DATE:- 24.10.2017

Applications are invited from Individuals/Sole Proprietors/Agencies/Firms/LLPs/Companies engaged in the business of Private Security Agencies and/or Supply and Maintenance Security equipments for providing security Services of Guest Houses / Residential Complexes/ Establishments/ Branches (the Premises) and supply, installation and maintenance Security equipments in the Premises under **Two-Bid system** i.e. Technical Bid and Financial Bid. Interested persons fulfilling the minimum eligibility criteria may apply in prescribed format which may be downloaded from the Bank's website www.sbi.co.in under link 'Procurement News'.

The Bidders are required to quote most competitive rates. The Financial bids of Bidders who qualify in technical bids shall only be opened. The interested parties should send their bids, along with earnest money deposit, in the format which can be obtained from the Asstt. General Manager (Premises & Estate) LHO Jaipur on any working day or can be downloaded from the website www.sbi.co.in. The Bidders are requested to read carefully and understand the terms and conditions before submitting the bid.

Details of the tender are given below:

1	Name of Work	<p>Tender for engaging Private Security Agencies and for Supply, Installation and Maintenance of Security equipments for providing security Services of Guest Houses / Residential Complexes/ Establishments/ Branches (the Premises) and installation and maintenance Security equipments in the Premises under following Category:</p> <p>(1) <u>CATEGORY - A</u> – Private Security Agencies for Security Services at Guest Houses / Residential Complexes/ Establishments/ Branches.</p> <p>(2) <u>CATEGORY – B</u> - Security equipments under following Sub Categories: Category B (I) : CCTV Surveillance Systems</p>
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		<p><u>Category B (II)</u> : Security Alarm Systems along with Accessories</p> <p><u>Category B (III)</u> : Electronic Time Lock</p> <p><u>Category B (IV)</u> : Biometric Access Control Systems</p>
2	Earnest Money Deposit (EMD)	Rs. 50,000 (fifty thousand only) in the form of Demand Draft/Banker's Cheque only issued by Scheduled/Nationalized Bank drawn in favour of State Bank of India, payable at Jaipur with technical Bids
3	Security Deposit	Rs.5,00,000.00 (Five Lakh only) in the form Bank's STDR in favour of AGM (Premises & Estate) SBI, LHO Jaipur, within 7 days of date of award of contract.
4	Cost of tender documents	Tender documents to be downloaded from Bank's website free of cost or may be obtained from the Office of the Asstt. General Manager (Premises & Estate), SBI, LHO Jaipur, Tilak Marg, C-Scheme Jaipur-302005 on any working day between 1100 to 1700 hrs.
5	Application Fee	Rs. 1000/ (one thousand only) in the form of Demand Draft payable in favour of AGM (Premises & Estate) SBI LHO Jaipur NON-REFUNDABLE should be enclosed with Technical Bid
6	Last date and time of receipt of tender	24.10.2017, upto 1500 Hrs
7	Address at which the Bids are to be submitted	<p>By Registered Post & Acknowledgement Due to Assistant General Manager, Premises & Estate Department, State Bank of India, Ground Floor, Local Head Office, Tilak Marg, C-Scheme Jaipur-302005 so as to reach to him not later than 1500 hrs on 24.10.2017.</p> <p><i>or personally delivered in Tender Box kept in the office of Asstt. General Manager (Premises & Estate), State Bank of India, Local Head Office, Tilak Marg, 'C' Scheme, Jaipur 302005 on all working days between 1000 hrs to 1500 hrs but not later than 24.10.2017.</i></p>
8	Pre-bid meeting	A pre-bid meeting will be held at above mentioned office at 1500 PM on 12 th October 2017 for any clarification

9	Date and time of opening of Bids (Technical Bids)	After 1530 hours on 24 October 2017 . <i>Date and time of opening of financial bid will be announced later.</i>
10	Place of opening tenders	Office of AGM, Premises & Estate, Department, SBI, LHO Jaipur
11	Validity of offer	3 (Three) months from last date of submission
12	Technical Bid. For providing security services	Annexure –A-I
13.	Indicative Financial/Price Bid for providing security services	Annexure-A-II
14	Technical Bid for Category “B”	Annexure B
	INDICATIVE FINANCIAL BID: FOR SECURITY EQUIPMENTS	
	For CCTV	Annexure B (i)
	For Security Alarm Systems along with Accessories	Annexure B(ii)
	For Electronic Time Lock	Annexure B (iii)
	For Biometric Access Control Systems	Annexure B(iv)
16	Tender acceptance letter	Annexure-I
17	Particulars in respect of work executed for the Last 5 years	Annexure-II
18	Workshop facilities	Annexure-III
19	Reference detail	Annexure-IV
20	Service support category wise	Annexure-V

21	List of Technical Personnel Employed	Annexure-VI
22	Terms & Condition Acceptance Letter	Annexure-VII
23	Certificate for the documents Downloaded from the website	Annexure-VIII
24	Letter of authorisation for attending bid opening	Annexure-IX
<p>In case the date of opening/closing of Bids is declared a holiday in Rajasthan, the bids will be opened/closed on the next working day at the same time. Bank has the right to accept/reject any/all bid without assigning any reasons. <i>The Bank also reserves its right to reject any bid which, in the opinion of the Bank, is too low or unrealistic for effectively carrying out the obligations required under the terms and conditions of the tender.</i></p>		
<p>Place: Jaipur</p> <p style="text-align: center;">ASSTT.GENERAL MANAGER (Premises & Estate Department),</p>		

DISCLAIMER

The information contained in this Tender document or information provided subsequently to Bidder(s) or applicants whether verbally or in documentary form by or on behalf of State Bank of India (Bank), is provided to the Bidder(s) on the terms and conditions set out in this Tender document and all other terms and conditions subject to which such information is provided.

This Tender invitation is neither an agreement nor an offer and is only an invitation by the Bank to the interested parties for submission of bids. The purpose of this Tender invitation is to provide the Bidder(s) with information to assist the formulation of their proposals. This Tender invitation does not claim to contain all the information each Bidder may require. Each Bidder should conduct its own investigations and analysis and should check the accuracy, reliability and completeness of the information in this Tender document and where necessary obtain independent advice. Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this Tender.

Bank may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this Tender documents. No contractual obligation whatsoever shall arise from the Tender process until a formal contract is signed and executed by duly authorized officers of the Bank with the selected Bidder.

TENDER INVITATION

STATE BANK OF INDIA (SBI), a body corporate, constituted under the State Bank of India Act, 1955, is a Premier Banking Institution with large network of branches in the country. SBI through its LHO Jaipur desires the Bids from Individuals/Sole Proprietors/Agencies/Firms/Companies engaged in the business of Private Security Agencies and/or Supply and Maintenance Security equipments for providing security Services of Guest Houses / Residential Complexes/ Establishments/ Branches (the Premises) and installation and maintenance Security equipments in the Premises under **Two-Bid system** i.e. Technical Bid and Financial Bid. Interested persons fulfilling the minimum eligibility criteria may apply in prescribed format which may be downloaded from the Bank's website www.sbi.co.in under link '**Procurement News**'.

The Contract of hiring shall be valid for a period of two years.

2. GUIDELINES FOR SUBMISSION OF TENDER INVITATION

- a. One Bidder shall submit only one tender.
- b. Each page of Tender Document shall be signed by the Authorised Signatory.
- c. The Rate quoted should be inclusive of all taxes (except GST). Offer(s) incomplete or deficient, received late and/or not signed by the Bidder on all the pages shall not be accepted.
- d. The contract shall be finalized subject to recommendation of the committee constituted verification of quality/services provided by the bidder and approved by the Competent Authority of State Bank of India.
- e. Documents constituting the contract: The invitation of Bids, the terms and conditions of the Tender, Bid of the successful Bidder and Letter of Acceptance issued by State Bank of India along with any amendment issued prior to signing of the Contract shall constitute the Contract between State Bank of India and the successful Bidder. A separate contract on these lines may also be signed between the parties.
- f. The tender will be processed under Two-Bid Tender System. Therefore, separate TECHNICAL and FINANCIAL BIDS are to be submitted as per the following procedure:

Bid can be submitted for all or any of the following categories of work:

Category A – Security Service Agency

Category B - Security Equipments:-

Category B (I):CCTV

Category B (II): Security Alarm Systems

Category B(III):Electronic Time Locks

Category B (IV) Bio-metric Access Control System”.

TECHNICAL BID

Technical Bid should be furnished in Envelope 'A'. This shall include details of services being provided and various other terms & conditions. Details of documents asked for should also be enclosed with the Technical Bid. The Technical Bid for each category should be submitted separately

(Price and other financial details must not be included in the technical bid.)

FINANCIAL/PRICE BID

Financial Bid should be furnished in Envelope 'B'.

The Financial Bid for each category should be submitted separately

Both envelopes should be sealed and kept in another Envelope 'C' and sealed.

(technical and financial bid kept sealed in two separate marked envelopes under one envelop for each category and if abider is applying for more than one category then all category wise marked envelopes kept in Envelope C)

Envelope to be Marked as – Application for Category “A”/ “B – I / II / III/ IV” / i.e “A” – Security Service Agency / “B” - Security Equipments – “B (I): CCTV/ B (II): Security Alarm Systems /B(III):Electronic Time Locks/B (IV) Bio-metric Access Control System”.

Technical Bids shall be opened first and subsequently, after preliminary scrutiny of Technical bids, verification of credential, assessment of the bids, the Financial Bid of only those bidder whose offers are found suitable to the Bank , will be opened at later date.

Bidder should furnish earnest money deposit (EMD) in the form of Demand Draft/Banker’s Cheque only, issued by any scheduled/nationalized commercial Bank, for Rs 50,000/- (Rupees Twenty Five Thousands only) along with the technical bid, drawn in favour of **SBI payable at Jaipur**

The Successful bidder to whom, the contract will be awarded, shall have to deposit a sum of Rs. 5,00,000/- in the form of STDR favoring **AGM, SBI, Premises & Estate Department, LHO, Jaipur** as security deposit for the period of contract within 7 days from the date of award of contract. The security Deposit will be refunded only on the completion of the contract. Failure of the bidder to submit the above mention security deposit shall constitute sufficient grounds for the annulment of the contract awarded. If the successful bidder fails, in course of the contract period to comply with the terms and condition of the Agreement/Contract, the security deposit may be forfeited in full or in part as decided by the competent Authority. The Security Deposit will not carry any additional interest and will be refunded only on completion of the contract. The security Deposit will be refunded within a month of expiry or termination of the contract as the case may be after adjusting the dues payable by the contractor to the Bank.

The individual signing the tender form or any document forming part of the tender on behalf of Company/Partnership Firm/LLP shall be responsible to produce an authenticated copy of the resolution passed by the company or Power of Attorney duly executed in his favour stating that he has the authority to bind other such persons of the company/firm/LLP, as the case may be, in all matters pertaining to the tender. If the person so signing fails to provide the said copy of resolution passed or Power of Attorney, the Bank without prejudice to other civil and criminal remedies may cancel the tender and hold the signatory liable for all costs and damages. In case of registered or unregistered Partnership firm, all the partners should sign the tender.

The EMD will be returned interest free, to the unsuccessful Bidders after fifteen (15) days from completion of tender process. The EMD is payable by all categories of Bidders and no exemption from earnest money deposit is permissible. Earnest Money Deposit (EMD) in the form of cheque or cash is not acceptable. Bids without earnest money deposit shall be treated as invalid. Bids with defective financial instruments shall also be treated as invalid.

In the case of successful Bidders, Earnest Money Deposit amount will be forfeited by the Bank, if:

- i) After submission of the tender, the Bidder fails or refuses to comply with any/all of the terms and conditions of the tender;
- ii) The Bidder withdraws the offer during the validity period.

g. Last Date

Bidders must ensure that the duly signed and filled Bids enclosing all the required/stipulated documents is posted by Registered Post & Acknowledgement due to **Assistant General Manager, Premises & Estate Department, State Bank of India, Ground Floor, Local Head Office, Tilak Marg, C-Scheme Jaipur-302005** or personally delivered in *Tender Box* kept at this Office of **Assistant General Manager, Premises & Estate Department, State Bank of India, Ground Floor, Local Head**

Office, Tilak Marg, C-Scheme Jaipur-302005 well within time so as to reach the Bank not later than **1500 Hrs. on 24-10-2017**. Bids received after the due date and time shall be rejected and returned to the Bidder by the Bank and no correspondence will be entertained in this regard.

h. Date of opening of bids

The technical bid will be opened, in the presence of participating bidders or their representative duly authorized in writing, on **24.10.2017 at 1530 Hrs.** at office of **Assistant General Manager, (P & E) State Bank of India, LHO, Tilak Marg, C-Scheme, Jaipur.** *Date and time* of opening of **financial bid** will be announced later. The date of opening the financial bids will be intimated to technically qualified bidders.

i. Bids should be addressed to :

**Assistant General Manager
Premises & Estate Deptt.
State Bank of India,
Ground floor
Local Head Office,
Tilak Marg, C-Scheme
Jaipur - 302005**

- j.** Bidders are advised to read and understand the complete scope / value and volume of the work involved before submitting their bids. No Clarifications shall be entertained after submitting the bids.
- k.** Bidders are advised in their own interest to study the terms and conditions of the tender carefully and only then submit bids accordingly. Any tender/quotation received against this tender shall be governed by the terms and conditions indicated in the tender document and the Bidders quoting against this tender shall be deemed to have read, understood and accepted the same.
- l.** A pre-bid meeting will be held at above mentioned office at 03.00 PM on 12th October 2017 for any clarification. Any Modification/Corrigendum to the Tender shall be uploaded on the website of State Bank of India and shall not be released in Newspaper or any other form.

m. Price and Validity

- i)** The Rates must be quoted as detailed **in format of Financial Bids** covering the entire activity as per the scope of the contract. Rates shall be inclusive of all

duties, rates, charges, insurance costs etc., as applicable. However, GST, as applicable, shall be paid additionally after receipt of valid GST certificate as applicable, registration certificate from the contractor and proof of payment of tax whenever the same have been paid and claimed.

- ii) Rates agreed upon shall remain same throughout the period of Contract.
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- n. The discount, if any, should be straight and simple. No, conditional discount will be given weightage for comparison purpose. However, the Bank may avail it to its benefit.
 - o. Offer quoted should be valid minimum for a period of three years from the date of opening of Technical Bid.
 - p.
 - i) The terms of contract shall be valid for a period of 3 (three) years.
 - ii) After expiry of the above prescribed period of 3 years the Bank reserves the right to extend the period on the same terms and conditions if it so desires at its discretion subject to the mutual agreement between the parties, for a period not more than two year.
 - q. The finalization and declaration of the final L-1 will be subject to the approval of the competent authority i.e. the committee of the Bank.

OVERALL - CHECKLIST

S. NO	PARAMETERS	CATEGORY (A)	CATEGORY (B)				REMARKS
			I	II	III	IV	
	GENERAL						
1	Agency/Company/Firm Registration certificate						
2	GST Registration Certificate						
3	PAN Card						
4	IT return for last 3 years						2014-15 onwards
5	Audited Balance sheet for last 3 years						2014-15 onwards
6	Work executed for Nationalized Bank/PSUs/Financial Institutions						
7	Performance Certificates from clients						
8	List of clients, addresses & contact no.						
9	Authorized Dealer Certificate from OEM (wherever applicable)						
10	Technical specifications / brochure of the product (wherever applicable)						
11	Proof of Registration with EPF & ESI						
12	List of qualified & trained engineers / supervisors						
13	Sufficient workshop space for testing / repairing / maintenance of equipment						
14	Certificate from vendor stating not under arbitration or delisted						
15	Certified copy of Partnership deed (wherever applicable)						
16	In case of LTD. Co , MOA should be attached (wherever applicable)						

	ELIGIBILITY CRITERIA (SECURITY AGENCIES)					
1	Min. 05 yrs of experience as on 01 st April 2017 in 05 big Nationalized banks / PSUs with minimum 25 guards per establishment per year.					
2	Registered under PSARA, 2005 in Rajasthan					
3	Min. 500 permanent employees on pay roll					
4	ISO certified					
5	Turnover for each of last 03 years should be min 10 Cr					
6	Experience of similar work completed- one work not less than Rs 1 crores or 2 work not less than 0.5 crores or 3 work not less than 0.25 Crore each					
	ELIGIBILITY CRITERIA (SECURITY EQUIPMENTS)					
1	UL/BIS certification					
2	Turnover for each of segment last 03 years should be min 50 Lakh each/ as specified for particular product/equipment					
3	Experience of working with 05 nationalized banks / PSUs/Financial Institutions in last 05 years as on 01 April 2017					
4	Technical specifications as specified					
5	ERTL certification					
6	CE certification					

NOTE: Serial Number 1- 16 are mandatory for all Firms / Cos. Remaining serial numbers to be filled category wise.

3- GENERAL TERMS & CONDITIONS (APPLICABLE TO ALL CATEGORIES)

The intending vendor should be in the field of supplying / maintenance of security equipment / services related business with reputed nationalized Banks / PSUs / Financial institutes and should have appropriate experience in respective categories.

1. Testimonials to be submitted along with the Application Form are as under: (Enclose self attested photocopies of all relevant documents as mentioned in the list of testimonials and other required documents, wherever required:
 - (a) Company Registration Certificate showing the activities of the Company.
 - (b) GST Registration Certificate.
 - (c) Pan Card.
 - (d) IT Return for the last 3 Financial Years i.e. 2016-17, 2015-16, 2014-15.
 - (e) Chartered Accountant Certified / Audited Balance Sheet.
 - (f) Work Orders executed for Nationalized Banks / PSUs / Financial institutes mentioning nature of work and their value.
 - (g) "Performance Certificates" from the clients, as desired by us.
 - (h) List of clients, addresses and their contact numbers.
 - (i) A valid Direct Authorized Dealer Certificate of Original Equipment Manufacturer (OEM) only for applicable categories
 - (j) Technical Specifications / Brochure of the product offered only for applicable categories.
 - (k) Proof of registration with ESI and EPF, wherever applicable.
2. Applicants should have sufficient qualified and trained engineers / technicians / personals for supervision and execution of works.
3. Applicants should have sufficient workshop space & technical equipments for testing / repairing / execution / maintenance of equipment befitting to the quality & quantity of work. The Bank may inspect the facilities of the vendors to verify the genuineness and to ensure the conformity with the details given.
4. The intending vendors who are under arbitration / litigation with our bank or have been black listed / de-listed by any Nationalized Banks / PSUs / Financial institutes will not be considered for Empanelment.
5. If the application is made by a partnership firm, a certified copy of the Partnership Deed, Current Address of the firm and the full names and current addresses of all the partners of the firm shall also accompany the application.
6. If the application is made by a Limited Company it shall be signed by a duly authorized person holding the Board Resolution for signing the application in which case certified copies of the Power of Attorney and the Certificate of incorporation, Memorandum & Articles of Association shall accompany the application.
7. If the space in the Application Form is insufficient for furnishing full details, the information shall be supplemented in separate sheets of paper stating therein the part of the statement and serial number. Separate sheets shall be used for each part.
8. The documents provided by the intended vendor are Non-returnable.
9. The bank takes no responsibility of application lost / delayed in postal transit.

10. The bank reserves its right to postpone the date of submission or issue any additional amendments.
11. Applications received after due date and time or incomplete in any respect are liable to be rejected.
12. No costs incurred by the applicant in applying, in providing necessary clarifications or attending discussion, conferences or site visits or giving demonstration of equipment, will be reimbursed by the bank.
13. The intending applicants are required to submit their full Bio-Data giving details about their organization, experience, technical personnel in their organization, competence and adequate evidence of their financial standing, etc., in the enclosed statement (along with requisite testimonials). Incomplete applications or applications without proper proofs for establishing their credentials may not be considered for short listing for Empanelment.
14. The decision of the bank with regards to selection of contractors will be final. The bank is not bound to assign any reason thereof.
15. Technical Specifications / Brochure (wherever applicable) of the product offered will be attached along with the Application Form. The bank is at its discretion to call for demonstration of the product and also reserves its right to reject / select any of the products, which may not meet its requirement, without assigning any reason thereof.
16. The evaluation of the company and its products will be carried out by the bank as per the information / testimonials provided along with the Application Form. If information and details furnished by applicants are found to be false / inadequate at the time of evaluation or any time in future or any information withheld which comes to the notice of the bank at a later date, the Empanelment of such applicant will be canceled immediately.
17. The Contract will be valid for a period of **three years** from the date of issue of communication, and at the discretion of the Bank may be extended thereafter for maximum period of **two more years** and reviewed every year subject to satisfactory performance of the firm.
18. Bank reserves the right to reject any or all the applications without assigning any reason thereof and also reserves the right to restrict number of applicants for tendering at its sole discretion. Bank's decision in this regard shall be final and binding on all concerned.
19. The Contract shall be cancelled any time during the validity period in case of poor performance, abnormal delay in completion of work, abandoning of allotted work, not participating in the tendering process, bankruptcy, for activity detrimental to the interests of the bank and in case the Contract is secured based on false information / documents. In case of cancellation contract the vendor shall be debarred from tendering / taking of works in the bank for a period decided by the bank. In this regard decision of the bank will be final and binding on the party.
20. Keeping in view very vast geographical area of the Circle and large number of branches a module wise approach will be taken for finding price of the services and equipments. An e-reverse bidding would be arranged, to arrive at Module area wise (total six AOs i.e., Alwar, Bikaner, Kota, Jaipur, Jodhpur and Udaipur rates) for each category, through approved service provider for the purpose i.e., "<http://SBI.abc.procure.com>".
21. In case of any dispute arising out of or related to contract, the dispute shall be resolved by way of Arbitration and the decision taken by the Arbitrator who will be appointed by the Bank will be final and binding on the Applicant / Manufacturer / Firm / Company / Dealer / Vendor. The arbitration proceeding shall be governed by Arbitration &

Conciliation Act, 1996 as amended from time to time. Legal disputes, if any, shall have exclusive jurisdiction of Courts in Jaipur only.

4. OTHER REQUIREMENTS

1. Bids should be complete in all respects and incomplete bids will be summarily rejected. The Bank will not entertain any correspondence in this regard.
2. Canvassing in any form entails disqualification from further consideration.
3. Any Bidder found influencing or intimidating other Bidders / Tender process is and will be liable to / for disqualification.
4. The Bank's decision in respect of any dispute arising out of the hiring of vehicle services shall be final and binding on the Bidder or his driver/s.
5. The Bidder shall procure and arrange at his expense all necessary permits, certificates and licenses required under any or all applicable laws, regulations, ordinances and other rules in effect at the place where any service/s is / are to be performed, and the Bidder further agrees to hold and keep the Bank indemnified from liability or penalty which might be imposed by reason of any asserted or established violation of such laws, regulations, ordinances or other rules.
6. The contract shall be governed, interpreted and enforced in accordance with law of India and Courts at Jaipur shall alone have exclusive jurisdiction.
7. The Bidder shall not at any time sub-contract or assign in whole or in part its obligations, liabilities, privileges, benefits and rights in or under this contract for any purpose and to any intent in favour of any third party without prior consent of the Bank.
8. The Bidder shall always ensure that the hours of work and other service conditions of employment of his employees are in accordance with all applicable laws and rules including Contract Labour (Abolition & Regulation) Act 1970. All liabilities and penalties arising out of violation of any of the laws, rules and regulations shall only be borne by the Bidder/s.
9. The Bidder/s and his employee shall always keep and maintain the information that may come to their knowledge or information about the officials, or the conversations, documents, addresses, places of visits etc strictly in confidence and confidential and they are duty bound not to disclose such information to any person or persons without the prior permission had in writing from the concerned officer and the Bank.
10. The Bank reserves the right to reject or accept or cancel partly or in full any or all tenders without assigning any reason whatsoever. The decision of the Bank in this

regard is final and binding on the Bidders.

11. Income Tax: will be deducted at source at prevailing rate.

12. No advance shall be payable by SBI.

13. No enhancement would be allowed on account of any reason, whatsoever during the period of contract.

14. The successful Bidder may be required to execute an Agreement with the Bank.

5. INDEMNITY & LIABILITY

- (a) The Bidder agrees to indemnify the Bank against all losses or claims in respect of any or all statutory / financial obligations arising out of any negligence or misconduct on the part of the bidder howsoever and in whatsoever manner caused to the Bank. The Bank will not enter into any litigation whatsoever under any circumstances in respect of afore-stated statutory / financial obligations. Any litigation if so warranted /compelled will be conducted and pursued by the Bank at the cost of the Bidder only.
- (b) The Bank shall be liable only for paying agreed charges. The Bidder shall be responsible and answerable for all claims from third parties including the employees of the Bank in the event of any accident or injury, death, loss or damage leading to / involving any liability caused by the Bidder or its employees. The Bank will have no master servant relationship with the employees of the Agencies/vendor. The relation of bidders and the Bank is principal-to-principal basis. If during the contract period, any loss or damage to property or life, death due to accident etc., is caused either to the occupants or employees of the Agencies/Vendor or any other third party, the Bank shall not be responsible for the same.
- (c) The Bidder shall be responsible for all legal compliances prescribed by Government of India and the State Governments concerned which shall among others include law relating to Income Tax, Accidents, ESI, EPF, Insurance, Contract Labour (Abolition & Regulation) Act, Industrial Disputes Act, Workmen Compensation Act, Payment of Wages Act, Minimum Wages Act etc. The Bidder shall submit proof of payment of statutory dues. Any breach of the applicable laws, rules and regulations would entitle the Bank to cancel the contract.
- (d) The security deposit of the successful Bidder shall remain deposited with the Bank during the period of contract which can be forfeited in case Bidders violates the terms and conditions of tender during this period and will not carry any interest.

6. Termination

The Bank reserves the right to terminate the contract by giving 30 (thirty) days notice and without assigning any reason whatsoever.

Without prejudice to the above the Bank reserves its right to terminate the agreement for any reason at its absolute discretion including but not limited to the following:-

(i) The Bank may, without prejudice to any other remedy for breach of contract, may terminate the contract/agreement by 30 (thirty) days notice in the event of unsatisfactory performance or on breach of any stipulated conditions or qualitative dimensions of the various services specified/agreed upon by the contractor, or the engagement is not in the interest of the Bank or the Bank no more requires any such service and the Contract shall be deemed to have been terminated for all purposes on the expiry of the 30 (thirty) days day from the date of receipt of the notice.

(ii) Other Grounds for Termination: The Bank is entitled to terminate this contract/agreement for any reason at its absolute discretion forthwith without notice without assigning any reason and without payment of any compensation, in the following cases: -

- a) the bidder is adjudicated insolvent by a Competent Court or files for insolvency or if the hirer being a company is ordered to be wound up by a Court of competent Jurisdiction.
- b) If any charge sheet is filed by a competent authority of the Government against the Agency / Company, or the bidder is convicted by a criminal court on grounds of moral turpitude.
- c) For any reason whatsoever, the bidder becomes disentitled in law to perform his obligations under this agreement.
- d) The Bidder is involved in wrongful billing. In addition hereto wrongful billing shall also result in the organization being debarred from participating in any other tender of the Bank

7. Validity of Tender

Tenders shall remain valid and open for acceptance for a period of 3 (three) months from the last date of submission of Bid. If the bidder withdraws his/her offer during the validity period or makes modifications in his/her original offer which are not acceptable

to the Bank, the Bank shall be at liberty to forfeit the EMD without prejudice to any other right or remedy.

8. ELIGIBILITY CRITERIA & TECHNICAL SPECIFICATIONS

CATEGORY A: SECURITY SERVICE AGENCY

CATEGORY B: SECURITY EQUIPMENT

Category B (I): CCTV Surveillance Systems

Category B (II): Security Alarm Systems along with Accessories

Category B (III): Electronic Time Locks

Category B (IV): Bio-metric Access Control System

CATEGORY (A)

INVITATION OF BIDS FROM PRIVATE SECURITY AGENCIES FOR PROVIDING PERSONNEL FOR SECURITY SERVICES FOR JAIPUR CIRCLE AT BRANCHES, ADMINISTRATIVE OFFICES, GUEST HOUSES, RESIDENTIAL COMPLEXES ETC.

State Bank of India (SBI), Premises and Estate Department, Local Head Office, Jaipur (Bank) invites reputed, reliable and experienced private security agencies including DGR sponsored private security agencies for providing security services at Bank's administrative office buildings, branches, guest houses, residential complexes etc. in the Circle.

The Contract shall be valid for a period of three years and maximum one extension of two years subject to review every year. During this period, Bank shall reserve the right to determine continuation or removal of any empanelled agency from the panel as per Bank's norms and it shall be binding upon all the agencies who are empanelled through this exercise.

I. SCOPE OF WORK

1. The scope of work shall include providing Security Personnel to be located at said premises on 7 days a week round the clock/ as on need basis.
2. The security personnel of the agency / company will have following responsibilities;
 - i) Exercising strict vigilance for protecting the property and assets from damage, loss, destruction, fire, burglary & theft.
 - ii) Ensuring proper flow of visitors and preventing unauthorized entry in to the premises.
 - iii) Round the clock manning and patrolling of scheduled specified area.
 - iv) Access control, checking of vehicles.
 - v) Fire fighting in case of emergency.
 - vi) Manning duty posts.
 - vii) Any other security arrangements related task

3. Security Personnel will perform duties in eight hours shifts. Timing of Control Room Supervisors and Firemen will be decided in consultation with concerned Security Officer.
4. It is also expected that the agency will make adequate arrangement for supervision to ensure efficient discharge of the duty by the personnel deployed. The contact details of the supervisor should be made available to the Bank. Further, wherever, more than one guard is deployed in a shift, one guard should be nominated as shift in-charge who will be responsible for the efficient discharge of duty by all the personnel in that shift. Timing of supervisors will be decided in consultation with Security Officer.
5. The agency will be responsible for police verification of security personnel provided by them.
6. The agency will be responsible for random & surprise checks on security personnel at said premises.
7. The agency will submit bifurcation of wages paid statement showing Basic, VDA, PF, ESI, Service charge etc. as per law, in every month.
8. The Security Personnel shall perform 8 hourly, duties in shifts, with full alertness. In any case, the hours of work shall not be more than the statutory limits.
 - (i) The guards shall report on duty on time, well groomed and properly dressed.
 - (ii) While on duty, the guards shall not be under the influence of liquor or any intoxicant;
 - (iii) Shall not engage himself in unnecessary conversation or divert his attention away from duties.
9. The Security personnel shall be polite and courteous and shall pay compliments to the officers occupying the offices/ residential quarters / visiting officers to the guest house, by saluting.
10. Scope of work will vary for the Premises/ Offices / Branches as per their requirement under separate agreements.
11. **Function & Responsibilities of Security personnel (to be arranged by Security Agency for guarding):**
 - (a) To Protect and safeguard State Bank of India's building and property, vehicles, etc of its occupants / persons occupying the flats and houses. Prevent thefts, pilferage of the property of the Bank and occupants of its flats / guest houses.
 - (b) Maintain record of visitors in the register and check identify cards of all personnel and allow entry to authorized personnel only.
 - (c) Ensure that, personnel are entering through the approved entrances and check that the visitors go to the approved places only.
 - (d) Control vehicle movement and maintain proper access including orderly parking of vehicles.
 - (e) Check that materials going out of the gates are covered by proper authorization and recorded in appropriate registers. Also keep record of all materials coming in including diesel and tripping of DVB/ DG Set stoppages etc.
 - (f) Carry out patrolling of the area of responsibility. Be alert and observant of any breach of peace and discipline.
 - (g) To deal with anti-social, rowdy elements and remove them from the site.
 - (h) In case of riots, natural calamity, civil commotion, he will assist in establishing Law and order and evacuation.

- (i) In case of fire / explosion, he will act as a member of auxiliary fire fighting squad and carry out crowd control, rescue and salvages operation.
- (j) In case of crimes and theft, assist local police in investigation.
- (k) Ensure that no sabotage attempt is made to the building of the Bank by any kind of act. Further ensure that no theft, pilferage, etc takes place in the said premises.
- (l) Any other duty assigned by the Bank from time to time.
- (m) Functions and responsibilities of ex-Servicemen guards / armed guards to be engaged by offices/ branches shall be decided by respective Administrative Offices.

II. OTHER TERMS & CONDITIONS FOR SECURITY PERSONNEL (TO BE PROVIDED/ARRANGED BY THE AGENCY):

- i). Attributes
He shall be honest, obedient, loyal & physically fit and mentally alert. He shall be disciplined and shall obey instructions in letter and spirit.
- ii). Uniforms:
The agency shall provide a minimum of two sets of Terrycot Uniforms of approved shade, Black Shoes, Woolen Jersey for winter, Rain coat, Beret Cap, whistle and other accruement necessary for carrying out duty effectively and ensure that the turnout of security guard is excellent all the time. They will not be issued uniforms similar to police, military, para military forces.
- iii) Manpower:
The agency shall provide the number of Security Personnel as per the requirement projected.
- iv) Agency will make required provision for leave / absenteeism due to any reason.
- v) Discipline: In case personnel deployed on duty, are involved in irresponsible action, insubordination, dishonesty, intoxication, sleeping on duty, the Bank shall ask the agency to replace such person(s), and the agency shall have to provide replacement immediately.
- vi) Selected agency shall be responsible for payment of wages and dues to their workers by 7th of every month and selected agency would be liable for any liability arising out of violation of any law, local, state or central. Selected agency shall also be responsible to pay rates and wages and observe hours of work and conditions of employment as prescribed under the Minimum Wages Act, Employee PF Act, and Bonus Act and other statutory provisions. A confirmation and details in this regard will be provided in writing by firm with copy of salary slip and account number in which wages for each individual is credited, within seven working days from payment by Bank.
- vii) In the event of failure / inability to provide security personnel as per deployment plan / requirement State Bank of India may deduct 5% of the monthly invoiced value of the respective site apart from deducting the daily wages for each day absence of the number of security personnel.
- viii) The selected agency shall ensure that duty schedule for each of its security personnel does not exceed eight hours at a stretch and also, ensure that relieving security personnel report for duty on time. Continuing duty beyond eight hours or performing double duty continuously in a shift shall be avoided except in case of any specific emergency. Failure in adherence to this clause by the selected agency shall attract penalty of Rs.250/- (Rupees Two Hundred Fifty only) at the first instance, Rs.500/- (Rupees Five Hundred only) for the second instance and for the third instance the selected agency shall attract penalty of Rs.1000/- (Rupees One thousand only) and shall be liable to be

- discontinued. The personnel of the Contractor shall be available for the requisite services in an 8 hour – working shift for 7 days a week or as the Bank may require from time to time.
- ix) The successful bidder in the subsequent tender process shall have to enter into an agreement with State Bank of India which shall have a clear understanding on the following aspects:
- (a) This Agreement is for providing the aforementioned services and is not an Agreement for supply of Contract labour. It is clearly understood by the Contractor that the persons employed by the Contractor for providing services as mentioned herein, shall be the employees of the Contractor and not the Bank. The contractor shall be liable to make payments to its said employees towards their monthly wages/salaries and other statutory dues, like EPF, ESI, minimum wages, gratuity or any compensation as applicable etc. Such payments to workers shall be executed through individual Bank accounts.
 - (b) The Bank shall not be liable for any obligations / responsibilities, contractual, legal or otherwise, towards the Contractor's employees / agents or to the said employees / agents directly and / or indirectly, in any manner whatsoever.
 - (c) The employees / personnel of the Contractor rendering the services under this Agreement shall never be deemed to be the employees of the Bank in any manner whatsoever and shall not be entitled for employment, salary / wages, damages, compensation or anything arising from their deployment by Contractor for rendering the said services.
- x) **TRAINING:** Basic Training as per Govt. Rules (PSARA, 2005) shall be imparted by the agency before placing them on duty and beyond as applicable. Such security facilitators shall be fully conversant with the use of fire extinguishers and other Security / fire gadgets in order to take prompt action in case of fire incident.

III. CRITERION FOR ENGAGEMENT OF SECURITY AGENCIES PROVIDING SECURITY SERVICES

The criteria for Empanelment are as follows and only those agencies which, fulfill the following criteria, are eligible to apply as per the enclosed format:

1. Minimum 05 years of experience in providing security arrangements as on 01st April 2017 at minimum 05 big complexes of Nationalized Banks / PSUs where at least 25 guards (Ex-Servicemen + others) each are employed per month per Bank.

Experience of having successfully completed similar works during last 05 years as on 01st April 2017 should be either of

Three similar completed works in a year, costing not less than the amount equal to Rs. 0.25 crore

Or

Two similar completed works in a year, costing not less than the amount equal to Rs.0.50 crore.

Or

One similar completed work in a year, costing not less than the amount equal to Rs 1 crores.

2. Agency must be registered under PSARA, 2005 in Rajasthan where agency wants to render its services in providing guarding services.
3. Annual Turnover of the security firm should not be less than Rs.10 crores in last three years each. The agency must produce copies of the Balance Sheet and Profit & Loss account duly audited by the Chartered Accountant indicating the Turnover.
4. The security firm must have all the valid legal licenses / registration certificates such as Service tax, EPF Act. ESI Act and copies of the same to be furnished.
5. The security firm must have minimum 500 permanent employee / staff on its roll in geographical area of Jaipur Circle with clear and regular recruitment policy.
6. The agency should have PAN card and copy of the same to be enclosed with the application.
7. The agency should be ISO certified.
8. Offers with insufficient information and offers which do not strictly comply with the stipulations given above are liable to be rejected.
9. State Bank of India reserves the right to accept or reject any or all the offers without assigning any reason whatsoever.
10. The regularity of the performance of the service will be the essence. The Contractor shall take all possible steps to ensure to maintain its performance as determined by the Bank from time to time.
11. The Contractor shall obtain all registration(s) / permission(s) / license(s) for each proposed site wherever applicable etc which are / may be required under any labour or other legislation(s) for providing the services under this tender document.
12. The Contractor indemnifies and shall always keep the Bank indemnified against all losses, damages and claims / action taken against Bank by any authority / Office in this regard. Any liability arising out of any litigation (including those in Consumer Courts) due to any act of Contractor's personnel shall be directly borne by the Contractor including all expenses / fines.
13. The Annual Service Agreement Contract would be signed in due course between Bank and the Vendors(s) as per the standard bank's AMC terms and service specific special provisions mentioned as above.

ANNEXURES "A I"
TECHNICAL BID: CONTRACT FOR PROVIDING SECURITY SERVICES AT
BANK'S ADMINISTRATIVE OFFICE BUILDINGS / COMPLEXES, GUEST HOUSES,
RESIDENTIAL COMPLEXES ETC. OF JAIPUR CIRCLE (IN THE STATE OF
RAJASTHAN

1	Name of Security Agency				
2	State wise PSARA License No. with dates of Validity	(Please enclose copy PSARA license / licenses)			
3	Year of Establishment & Experience	(NB: Date of Commencement of Business – In case of Company)			
		Name	Designation	Qualifications	Experience
		Address			
		Mobile No.			
		Phone No.			
		Fax No.			
		Email			
		Address			

	details		
		Mobile No.	
		Phone No.	
		Fax No.	
		Email	
7	GST Registration No.	(Please enclose a certified copy of latest GST return clearance certificate)	
8	PAN Card No.		
9	Details of ISO Certification		
		2014-15: Rs.	
		2015-16 : Rs.	
		2016-17: Rs.	
11	No. of Security Personnel in the Roll		

Place:

Date:

Authorised Signature

Along with the seal of the Company / Firm

ANNEXURES “A II”

INDICATIVE FINANCIAL BID: FOR PROVIDING SECURITY SERVICES

INDICATIVE FINANCIAL BID The Indicative Financial Bid, duly signed by the Authorized Signatory of the Bidder must be enclosed in a separate sealed envelope. The price quoted in the reverse auction must be firm and final and shall not be subject to any modifications, on any account whatsoever. The price will be arrived at the reverse auction and should hold good for the period of the entire contract i.e. it will remain fixed for the period of contract, however Bank reserves it's right to review it at periodic intervals (say one year or more) by giving all vendors in the panel equal opportunity to participate in such bid with proper prior notice and discussion.

2. The Indicative Bid quote must be as per the Format given below. Bid quote in any other form will be rejected. Bidders have to quote in the Indicative Commercial Bid and online reverse auction the Total expenses per person, per category, per Month for providing the guarding Services i.e., **the service charges** Minimum Wages components, Statutory payments, future enhancements as per statutory notifications in Minimum Wages and GST, wherever applicable will be paid by the Bank as per the rates in force from time to time.

3. If the service amount so quoted by the Bidder in the reverse auction is unreasonable or impractical then the Bank through it's committee formed for the purpose, reserves the right to reject such Bids. The bidders are advised not to indicate any discount for securing work. Any discount /rebate shall be factored in and included in the calculations, for providing service, before quoting the final bid.

4. Online Reverse Auction:-

- a. The L1 price will be, the lowest Commercial Bid quoted in online reverse auction.
- b. All bidders must have Digital Signature for participation in On Line reverse auction as provided in this document elsewhere.
- c. If the service rate quoted by all the successful bidders are found to be same indicating carteling effort then bank would select the panel on the basis of points/marks obtained, by the shortlisted firms, at technical bid qualification stage.

5. DETAILS OF e PROCUREMENT AGENCY AUCTION TO BE CONDUCTED BY

eProcurement Technologies Pvt. Ltd. B-705,
Wall Street-II, Opp. Orient Club, Nr.
Gujarat College, Ahmedabad-3080006
Gujarat State, India
Tel: 91-079-40016889
Fax-91-079-40016876 Mr. Gaurav Tiwari
(0-9879996111) <http://SBI.abcprocure.com>
gaurav.tiwari@auctiontiger.net

Indicative financial bid form
for “Area – B Cities” & “Area – C Cities”
should be submitted separately

SN	CHARGES FOR PROVIDING (ONE)	ARMD GUARD	UNARMED GUARD	FIREMAN	RECEPTION DESK OPERATOR	CONTROL ROOM OPERATOR
1	Basic + VDA as per Central minimum wages rates as on 01 October 2017					
Statutory Obligations						
2	PF @ as per Central rate					
3	ESIC @ central rate					
4	Bonus @ as per central rate (where applicable)					
5	Any other Statutory payment if applicable					
TOTAL						
5 A	Service Charge (to Firm) Service Charge @ _____ % of Sub Total Sr. No.1-5					
6	GST (as applicable on date)					
Grand Total of S.N. 1 to 6 (For the above work)						
Additional need based Rates for above service, if needed, as under:						

Note :-

- (1) Rate per Day of Basic minimum wages including VDA etc. quoted by bidder/ service provider as per minimum wages prescribed by the Ministry of Labour & Employment, Govt. of India for employment of watch & ward staff. Where both Central & State Govts. have fixed the minimum rates of wages, the rates of wages whichever is higher will be applicable.
- (2) The Areas “B” & “C” shall be as per Govt. notification issued in this regard from time to time.
- (3) Statutory liabilities such as ES/EPF/GST etc. will be paid as per prevailing rates as declared by the State/central Government from time to time.
- (4) While quoting service charge the Service Provider should take care of all statutory payments and liabilities that may arise like Bonus, Gratuity, etc. if any or any charge that may be levied by the statutory authority, in future.

- (5) **Service Charges not to be quoted less than 5%(if quoted less, the Bidder will be disqualified)**
- (6) Taxes as per prevalent laws shall be applied.
- (7) The difference in subsequent minimum wages rates due to revision of the rates by the Ministry of Labour & Employment, Govt. of India / State government will be adjusted by the Corporation accordingly.
- (8) Income Tax will be deducted at source at the time of payment, as per Rules.
- (9) The percentage in item no. 5 Will remain the same through out the contracted period.
- (10) No any other charges will paid by Bank except as mentioned in terms and condition.
- (11) If the lowest quoted price for service charge is same for 2 or more vendors, work may be distributed equally.

Signature of Authorized Signatory (with seal)

SBI LHO JAIPUR

CATEGORY – B

SECURITY EQUIPMENTS

SUB CATEGORIES ARE:

Category B (I): CCTV Surveillance Systems

Category B (II): Electronic Time Lock

Category B (III): Security Alarm Systems along with Accessories

Category B (IV): Bio-metric Access Control System

SCOPE OF WORK

Please refer Annexure X (added)

CATEGORY B (I)

CCTV (CLOSE CIRCUIT TELEVISION SYSTEM) SURVEILLANCE SYSTEMS

ELIGIBILITY CRITERIA

1. Average Annual Turnover of last three years i.e., 2014-15 and 2015-16 & 2016-17 - Rs. 5.0 Crores.
2. CCTV System proposed by the applicant should be certified by UL (Underwriters Laboratories Inc) only. A copy of such certification to be enclosed.
3. Experience: 5 Nationalized Banks/PSUs/Financial Institutions in last 05 years.
4. The vendor must be a Direct Authorized Dealer of Original Equipment Manufacturer (OEM) with a License / Dealership Certificate to operate in the following Administrative Offices area / part thereof i.e. Alwar, Bikaner, Jaipur, Jodhpur, Kota & Udaipur etc.

TECHNICAL SPECIFICATIONS
Components of CCTV System

S.No	Item
(a)	DVR/ HD DVR / Mobile DVR
	<u>Camera:</u>
	(d) HD Varifocal Lens IR Dome Camera
	(ii) 1.3Megapixel IP IR Dome Camera with VF Lens
	(iii) HIGH RESOLUTION PIN HOLE CAMERA
	(iv) HD Varifocal Lens IR Bullet Camera
(c)	Mobile-DVR
(d)	Analog Camera for Mobile-DVR
(e)	<u>Other Components:</u>
	(i) Hard Disk
	(ii) Monitor
	(iii) RJ-6 Cable
	(iv) Electrical Wire &
	(v) PVC & Conduit
	(vi) 6 U Rack

HD DVR FOR 4 / 8 /16 CHANNEL

S.No	Parameter	Specification	Remark
1	Compatibility	Analog cameras (mandatory), AHD, CVI, TVI (minimum one out of the three other than itself)	
2	Main Processor / Operating System	Embedded	
3	System Resources	Pentaplex function: recording, playback, live view, backup, remote access over IP network	

4	Recorder Control Options	Video Front panel, IR Based remote control, Keyboard (Both RS232c and IP), IP Network, USB mouse	
5	Analog / HD Camera Input	Minimum 4/8/16 Video channel; BNC	
6	IP Camera Input	1080P; 720P; D1; CIF IP Camera (Maximum 2 Channel, exclusive of the other HD Analog Channels)	
7	Recorder Video Output	Minimum 1 VGA, 1 HDMI	
8	Recorder Audio Input	Minimum 1 audio channel, BNC or RCA	Requisition only if Audio support in camera is being asked
9	Recorder Audio Output	1 audio channel, BNC or RCA	Requisition only if Audio support in camera is being asked
10	Recorder Bidirectional Talk	1 channel Input, BNC, 1 channel Output, BNC or RCA	Requisition only if Audio support in camera is being asked
11	Display Screen Mode	1,4,8,9,16,ALL (Window)	
12	Camera Scheduling	Supported	
13	On Screen Display	Date, Time , Camera Title, Video loss alert, motion detection alert, recording, camera lock alert, camera tampering, camera masking.	
14	Video/Audio Compression	H.264/G.711 respectively (One Channel) or higher	
15	Image Resolution	CIF; 2CIF; 4CIF; HD1; D1; 720P or higher, realtime recording @ 25 fps in all channels with selectable fps simultaneously.	All channel HD
16	Encoding Stream	CIF; 2CIF; 4CIF; HD1; D1; 720P or higher, realtime recording @ 25 fps in all channels with selectable fps	
17	Video Encoding Bit Rate	Analog video: 32~2048Kb/s or higher, IP video: 32~4096Kb/s or higher	
18	Image Quality	6 levels (VBR)	

19	Recording Mode	Manual, Schedule, Regular, Motion detection, Camera blank, Video loss. Stop Recording	FIFO and auto overwrite facility to be added
20	Recording Priority	Manual; Alarm; Motion Detection & Regular	
21	Recording Interval	Prerecord: 1sec to 30 sec., Post-record: 10sec ~ 5 minutes	
22	Alarm Input	Supported Maximum 2	
23	Relay Output	Supported Maximum 2	
24	Water Marking	Supported	
25	Playback Channel	1,2,4,16	
26	Recorded Data Search Mode	Video Time & Date, Exact search (with Date, Hour, Minute and Second accuracy), Motion Detection, Alarm	
27	Playback Options	Play, Digital zoom (any size), Pause, Rewind, Slow motion, shift to Next file, shift to Previous file, one click Previous camera, one click Next camera, Full screen mode, Replay, Backup selection, Fast forward, Shuffling	
28	Operation Over Network	Monitor, Playback, File download, Log information, System setting,	
29	Hard Drive Storage Option	For 4 Channel – 2 SATA , 8 Channel – 4 SATA , 16 Channel – 8 SATA. Should support up to 6 TB per SATA port.	
30	USB Interface	Minimum 2 Ports (one should be 3.0)	
31	Serial Interface	1 RJ45 RS-232 interface; 1 RS-485 interface; 1 RS-485 keyboard interface	
32	Power Supply	AC 100~240 V, 50/60 Hz	
33	Working Environment	All Indoor weather conditions	
34	Duplex type	Recorder should be able to playback recoded footage without having to stop recording	
35	Certificate	UL/FCC & CE & ERTL	
36	HDD quality	Surveillance (1 TB / 2 TB / 4 TB)	

HD VARIFOCAL LENS IR DOME CAMERA

S.No	Parameters	Specification	Remark
1	HD Technology	AHD, CVI, TVI	
2	Image Sensor	1/3" 720P CMOS Sensor /CCD or better	
3	Signal System	PAL	
4	Effective Pixels	1280 x 720 or higher	
5	Mini. Illumination	0.01Lux@F1.2, AGC ON, 0 Lux with IR	
6	Video Output	720P or higher @ 25 fps	
7	Display Resolution	720P or higher @ 25 fps	
8	Recording Resolution	720P or higher @ 25 fps	
9	Frame Rate	50Hz:720p or higher @25fps	
10	SNR	≥52dB(AGC OFF)	
11	Audio Input	-	If felt necessary then a audio chip can be connected to the normal camera since inbuilt audio input cameras are quite expensive.
12	Sync System	Internal	
13	White Balance	Automatic	
14	Day & Night	Automatic	
15	Shutter	Automatic	
16	Auto Gain Control (AGC)	Automatic	
17	Noise Reduction (NR)	2D NR	
18	IR Range	≥ 20 mtr	
19	Lens	2.8-12mm (manual)	
20	WDR	DWDR (ON/OFF)/ True WDR with OSD	True DWDR is only for the cameras facing the Entry/Exit, Parking or those which are exposed to bright light (substantial increase in cost)
21	Input Voltage	DC12V±10%	
22	IP Rating	IP66 (weather proof) / IK 10 (Vandal Proof)	Not required for cameras inside the branch. Discretion may be used for either or

			both standards for the cameras to be placed outside the branch for parking etc.
23	Operation Temp	0° to +50° C	
24	Storage Humidity	90% or less	
25	Certification	CE and UL or FCC	

1.3 MEGAPIXEL IP IR DOME CAMERA WITH VF LENS (IP CAMERA)

S.No	Feature	Specification
1	Image Sensor	1/3" 1.3Megapixel progressive scan CMOS or better
2	Effective Pixels	1280(H)x960(V) or better
3	Electronic Shutter	Auto/Manual, 1/3(4)~1/10000s
4	Video Frame Rate	25/50 fps @ 1.3 Mega Pixel
5	Scanning System	Progressive
6	Mini. Illumination	0.01Lux/F1.4(Color); 0Lux/F1.4(IR on)
7	S/N Ratio	More than 50dB
8	Min. IR LEDs Length	30m
9	Day/Night	Auto(ICR) / Color / B/W
10	Back Light Compensation	DWDR
11	White Balance	Auto/Manual
12	Focal Length (lens)	2.7~12mm or more
13	Video Compression	H.264/ H.264H/ MJPEG
14	Resolution	1.3M(1280x 960)/720P(1280x 720)/D1(704x 576/704x 480)/CIF(352 x 288/352x 240)
15	Frame Rate (Dual Stream)	Main stream (1.3M/720P(1 ~ 25/30fps)) & Sub stream : D1/CIF(1 ~ 25/30fps)
16	Bit Rate	H.264H: 40K ~ 8192Kbps; MJPEG: 40K~16384Kbps
17	Network Ethernet	RJ-45 (10/100Base-T)
18	Protocol	IPv4/IPv6, HTTP, HTTPS, SSL, TCP/IP, UDP, UPnP, ICMP, IGMP, SNMP, RTSP, RTP, SMTP, NTP, DHCP, DNS, PPPOE, DDNS, FTP, IP Filter, QoS,
19	Compatibility	ONVIF, PSIA, CGI
20	Power Supply	DC12V, PoE (802.3af)
21	Working Environment	-30°C~+60°C / Less than 95%RH (no condensation)
22	Ingress Protection	IP66 and IK 10
23	Certification	CE, FCC,UL
24	Memory Card	128 GB

HIGH RESOLUTION PIN HOLE CAMERA

Sr No	Feature	specification	Compliance
1	Image Sensor	1/3" SONY CCD	
2	Effective pixels	PAL:752*582 (or Above)	
3	Resolution	Color-700 TVL 720 TVL	
4	Sync system	Internal	
5	Min. illumination	Colour-0.01Lux B/W 0.001Lux	
6	S/N ratio	52 dB	
7	Electronic shutter	Auto, 1/50 , 1/100,000 sec	
8	Lens	3.7mm Pin Hole (2.8mm optional)	
9	D-WDR	Off/Indoor/Outdoor	
10	BLC	On/Off	
11	Motion detection	Yes	
12	Gamma	Auto/manual	
13	White balance	Set/Manual/Indoor/Outdoor/ Auto	
14	AGC	Off/Low/Middle/High	
15	Day & Night	Color/B/W/Auto level adjust	
16	Video output	1.00V p-p Composite Video Output, 75 Ohm	
17	Power supply	DC12V	
18	Power consumption	3 Watts max	
19	Certification	CE, FCC, UL	

HD VARIFOCAL IR BULLET CAMERA

Sr No	Parameters	Specifications	Compliance
1	Image Sensor	1/3" Progressive Scan CMOS	
2	Effective Pixels	1280(H)*720(V)	
3	Min. Illumination	0.01 Lux @(F1.2,AGC ON), 0 Lux with IR	
4	Shutter Time	1/25(1/30) s to 1/50,000 s	
		2.8 - 12 mm @ F1.4	
		Angle of view: 80° - 27.2°	
6	Sync System	Internal	
7	White Balance	Automatic	
8	WDR	DWDR (ON/OFF)/ True WDR with OSD	True DWDR is only for the cameras facing the Entry/Exit, Parking or those which are exposed to bright light (substantial increase in cost)
9	Day & Night	Automatic	
10	Synchronization	Internal synchronization	
11	Video Frame Rate	720p@25fps/720p@30fps	
12	HD Video Output	1 Turbo HD output	
13	S/N Ratio	More than 52dB	
		-40 °C - 60 °C (-40 °F - 140 °F)	
		Humidity 90% or less (non-condensing)	
15	Power Supply	12V DC	
16	Power Consumption	Max. 4.5W	
17	Weather Proof Ratings	IP66	
18	IR Range	≥ 20 mtr	
19	Certifications	UL,CE,FCC	

m - DVR Specifications

S.No	Parameter	m-DVR having up to 4 CCTV cameras
1	Video Format	PAL
2	Number of Video Inputs	4 Channels
3	Number of Video Outputs	1
4	Video Compression Standards Supported	H.264, MPEG-4 and M-JPEG
5	Audio Compression Standards Supported	G.711 and G.726
6	Number of streams	Dual streams, both streams independently configurable for each camera resolution and frame rate
7	Recording Resolutions	4CIF/2CIF/CIF/QCIF (can be set independently for each channel, for both streams)
8	Video Frame Recording Rate	1 to 25 fps for all channels at 4CIF (total 100 fps at 4CIF) – resolution and frame rate can be set independently for each camera, for both streams
9	Alarm Sensors	Minimum 4 inputs (NO/NC, configurable) 2 outputs
10	Storage	1TB, 2.5" SATA Hard Disk Drive or Solid State Drive with suitable ant vibration mechanism
11	Recording Modes	Normal, Schedule based, Alarm triggered, Motion detection
12	Event Based Recording and Tagging	Pre-recording – 1 to 15 minutes Post-recording – 1 to 60 minutes
13	Shut Down Delay	Configurable shut down delay after ignition off – 5 min to 4 hours
14	Power Input	8 to 32 volts, spike/surge protection
15	Power output	Regulated power to CCTV cameras and Microphones
16	Working Temperature	-10 to 60 degree Celsius
17	Working Humidity	0% to 95% relative humidity non-condensing
18	Network/Communication	LAN – 1 RJ45 interface
19	Interfaces	Wi-Fi – 802.11/b/g/n Built-in 3G/4G module, supporting both 3G and 4G, Support for SMS, Voice, Data, GPRS, TCP/IP
20	External Interfaces	1 USB 2.0 ,1 SIM slot
21	Image quality	1 to 5 (configurable)
22	Watermark	Tamper-proof Watermark
23	Configurable Video Overwriting	Video over-writing to be configurable to support: (a) Cyclic overwriting (oldest recording to be overwritten) (b) Event tagged recording not to be overwritten for a

		longer period (7 to 30 days, configurable)
24	Connections	All input and output connections to be vibration/shock resistant and locking Desirable: Aviation Connectors
25	LED Indicators	Power, Recording, 3G/ GPRS Network
26	Vibration resistance	EN 60068 or equivalent
27	Shock resistance	EN 60068 or equivalent
28	Motion Detection	Configurable sensitivity levels Motion Detection zones to be configurable independently for each camera
29	RTC(Real time clock)	Built-in RTC, drift not more than 10 seconds at any time
30	Data Download	m-DVR should provide video and audio download facility for the desired date/time and duration. It should be possible to connect a laptop to m-DVR through network cable on RJ45 port and open m-DVR's user interface in a standard browser using a standard URL.
31	Data Transfer on 3G and 4G/ GPRS	In case the vehicle moves to an area where 3G coverage is not present, the m-DVR will automatically shift to GPRS (2G) connectivity to send the health status data.

In addition m - DVR should have inbuilt GPS Module, capable to provide video with GPS Co-ordinates

CATEGORY B (II)

SECURITY ALARM SYSTEMS ALONG WITH ACCESSORIES

ELIGIBILITY CRITERIA

1. Average Annual Turnover in each of last three years i.e. 2014-15, 2015-16 and 2016-17 Rs. 50 lakh.
2. Experience: 05 Nationalized Banks/PSUs
3. Should be ERTL certified. A copy of such certification to be enclosed.
4. The vendor must be a Direct Authorized Dealer of Original Equipment Manufacturer (OEM) with a License / Dealership Certificate to operate in the following Administrative Office areas / part there of i.e. Alwar, Bikaner, Jaipur, Jodhpur, Kota & Udaipur etc.

Components of Security Alarm System at all Branches

- a) Control Panel With Integrated Auto-dialler (PSTN or GSM Based) for new installation
- b) External Auto Dialer (for up gradation of existing alarms)
- c) Wires
- d) PIR Sensors
- e) Hooters – External and Internal
- f) Magnetic Sensors
- g) Vibration Sensors
- h) Panic Switches
- i) Remote switches pair

TECHNICAL SPECIFICATION

(a) Micro-controller Based Control Panel with inbuilt LCD indication & with integrated Auto-dialler (preferably GSM Based. However, if mobile network is not available, PSTN based)

- (i) External Body Features –
 - (aa) Protected from dust, water, vermin etc.
 - (ab) Acrylonitrile Butadiene Styrene (ABS)/ 18 SWG M S Cabinet, epoxy Coated
 - (ac) Locking of panel by Allen Head screw on sides / internal lock
 - (ad) Bracket mounted
 - (ae) Provision for battery compartment inside the panel.
- (ii) Micro-controller Based with LCD indication & push button to show the status/health of the system (Data Logger System). The panel should indicate the health of the system (Fault, power failure and battery status indicator).

- (iii) Option to add wireless module having provision for Cordless Switch to activate the alarm system
- (iv) Real Time Clock with accuracy of +/- 15Sec per day.
- (v) In the event of any zone getting faulty or switch getting isolated, it should give indication on the LCD display and the system to remain functional.
- (vi) The system should automatically (arming & disarming) change from day to night mode & Vice-versa as per the real time clock (programmable) and also have option to change manually with existing key pad.
- (vii) Sounding of hooters gets automatically put off after a period of 3 minutes (programmable with the help of key pad) and thereafter the entire system should get reset.
- (viii) The system shall have programmable 0 - 90 Sec time delay to activate the sounding of hooters for panic switches and entry and exit time delay from 0 to 90 sec for PIR.
- (ix) The system should have in-built auto-dialler (PSTN based or GSM based).
- (x) System operating on Mains and battery backup (12V 7Ah) with recharging facility.
- (xi) Should support two external hooters besides the internal one.
- (xii) It should be compatible with PIR Sensors, Magnetic Sensors, Vibration Sensors, Light Sensors and have one zone for fire detector (smoke sensor) etc and capable to put on the lights when activated during night mode.
- (xiii) Auto Reset after activation – 03 minutes (Day & Night Mode)
- (xiv) Any wire cut should activate the auto dialler and also the alarm system for 120 seconds and thereafter the affected switch / zone to get isolated/ bypassed with display / blinking of LCD panel indicating the defect.
- (xv) ON/OFF function of the system should only be with the help of keypad.

(b) In-build Auto Dialler:

- (i) It should be compatible with GSM / PSTN connection of any service provider.
- (ii) Provision for storage and dialling minimum five (05) Telephone / mobile numbers with recording message up to 20 Seconds duration.
- (iii) Message should be repeated at least twice before dialling the 2nd number. In case number not responded, facility to re-dial the number after completing the cycle.
- (iv) Should have message recording facility at local end (Branch end).
- (v) In-built GSM auto-dialler should have the ability to generate SMS alerts in addition to auto-dialling the pre-fed numbers.
- (vi) Provide signal strength and status indication on display screen.

(c) Wiring:

- (i) 2 Core and 4 Core Multi strand .75 sq. mm, flexible, ISI marked (Finolex/ Plaza/ Polycab/ RR Cable or similar quality), PVC insulated copper wire for connection of panic switches and other sensors respectively.

(ii) Rigid PVC conduit 2 mm ISI mark. Fixed with metal saddling at every 02 ft distance.

(d) PIR SENSOR :

- (i) Dual Technology (IR & Microwave)
- (ii) Detection coverage horizontal angle 110 degrees
- (iii) Detection Range: Up to minimum 10 Mtrs
- (iv) Sensitivity range: Low/ Med/ High
- (v) Wall mounting facility.
- (vi) Pet / rodents immunity.
- (vii) Provision for calibration to adapt changes in ambient temperature due to various seasons.

(e) Hooter:

- (i) Min 90 dB for internal and 110 dB for External (CE & UL certification).
- (ii) 4 wired with tamper loop (Cutting of hooter wire should trigger other hooter)
- (iii) ABS body
- (iv) Weather Proof
- (v) Wall mounting facility
- (vi) Operates on 12 Volt DC

(f) Magnetic Sensor:

- (i) ABS body
- (ii) 4 wired with tamper loop (NC circuit)
- (iii) Operating Gap: 15mm

(g) Multi-Function Sensor :

- (i) Capable of vibration detection, metal cutting and glass breaking
- (ii) ABS body
- (iii) Sensitivity range: Low/ Med/ High

(h) Panic Switches:

- (i) Sturdy built
- (ii) Micro Switch Technology
- (iii) In-built tamper Switch

CATEGORY B (III)

ELECTRONIC TIME LOCKS

ELIGIBILITY CRITERIA

1. Average Annual Turnover in each of last three years i.e. 2014-15, 2015-16 & 2016-17 - Rs. 50 lakh.
2. The applicant should be certified by UL (Underwriters Laboratories Inc)/ERTL/ETDC. A copy of such certification to be enclosed.
3. The bidder must be a Direct Authorized Dealer of Original Equipment Manufacturer (OEM) with a License / Dealership Certificate to operate in the following Administrative Offices area / part there of i.e. Alwar, Bikaner, Jaipur, Jodhpur, Kota & Udaipur etc.

TECHNICAL SPECIFICATIONS

Electronic Time Locks shall be installed on the doors of Strong Room / Cash Safe/ Vault/ Grill Doors/ Gold Safe.

1. Each of these locks will have independent & separate Power supply unit with sufficient battery backup. Vendor shall specify battery backup time in hours/ minutes.
2. All relevant licensed software's & operating system, preferably Windows XP professional (If required).
3. Facility to create/delete user, change user pass code, etc. with complete lock management.
4. Facility to set operating time for each lock/ group & holiday schedules.
5. Facility to create customized report generation based on events, time, dates, etc.
6. Alarm generation in case of illegal attempt such as invalid user, invalid time, etc.
7. All miscellaneous work related to successful completion of job such as Cabling, conducting, casing & capping, civil works, etc. shall be carried out professionally & as per standards. Metal conduits shall be used for cabling (if required).
8. A unique mechanical key, for each lock, shall be provided, as a master key for opening of locks, in case of Power / Electrical or any electronic components failure which will be kept in a sealed tamperproof cover in neighboring branch.

System Component Requirements:

1. **Electronic timer lock unit** : A comprehensive set of electronic timer lock unit comprising of a electronic timer lock, Keypad, Connection module kits, Power pack, etc. complete in all respect, essential for successful working. Details as follows -

1.1. TECHNICAL FEATURES /REQUIREMENTS

Electronic Time Locks:

2. U.L./ERTL/ETDC Approved
3. Minimum 10 Users
4. Wrong Try Penalty
5. System Settings & Audit Trail Shown on LCD, Printer or PC
6. One programmer code.
7. Manager Mode
8. Dual User Control :-
 - (e) Any two codes can open.
 - (f) Two codes of same group can open
 - (g) Two codes of different group can open
8. Time Delay
 - (a) Delay – 1 to 99 Minutes
 - (b) Opening Window 1-19 Minutes
 - (c) Duress Time Delay 0 – 99 Minutes
9. Time Delay Override
10. Duress capability
11. Bolt Position Sensor
12. Time Lock Features:-
 - (a) Standard 4 Opening & 4 Closing Per Day or More
 - (b) Holidays & Special Events
 - (c) Immediate Time Lock
 - (d) Time Lock open period extension
13. Date Format MM/DD/YY & DD/MM/YY Available
14. Time Format 24 Hours (AM / PM Format)
15. Code Denial through TCP/IP (Optional)
16. Low Battery Warning on Screen/Alarm
17. Retains All Codes & Settings when Changing Batteries
18. Backup minimum 6 hours. (Lithium Battery based) or higher version.

19. Motor driven lock
20. Communication between time lock key pad and time lock to be securely encrypted to prevent bypassing the time lock schedule simply by replacing the keypad.
21. Door locks automatically whenever the door closes
22. Manager & user codes- 6-8 digits code
23. Multiple latching,
24. Lock Codes:-
 - (a) Master Code:-
 - (i) Opens Locks & Access all Lock functions
 - (ii) Should be definable as can not be opened lock.
 - (b) Manager Code
 - (c) Time Manager Code
 - (d) Duress Code
25. User Code.
26. Self Diagnosis / Error Detection Capability
27. Audit:-
 - (a) Non-erasable
 - (b) Audit trail more than 2000 events
28. Over TCP/IP Network
29. Electrical requirements
30. Change of Lock settings:-
 - (a) At Location
 - (b) Over TCP/IP(Optional)
31. 1 (one) years comprehensive AMC after one year warranty period

B. Keypad :

1. Electronic keypad to control electronic safe time lock with two line display on LCD. All the above features should also be programmable from key pad. Key pad should be independent and interactive with the lock. The Key pad has to be U.L. /ERTL/ETDC Approved

2. **Connection module kit (As required)**: Connection module kits shall be supplied with each lock & keypad.

3. **Power pack**: A separate power supply unit, with appropriate ratings & sufficient battery back up (Lithium Battery based) be provided for each electronic based lock system. Batteries shall be able to support the system for at least 6 hours, in case of mains power failure (wherever applicable).

C. Software: The necessary licensed software (If required/desired & installed at the branch) shall be user friendly with following Programming , Monitoring & Reporting facilities :-

a. **PROGRAMMING**

(i) Facility to program & control door lock.

(ii) Facility to program opening time for lock.

(iii) Facility for setting holiday schedules.

- Facility to set time delay for each lock.
- Facility for creating / deleting user & changing user pass codes.

b. **MONITORING** - Buzzer Alarm indication for violation of any program, such as attempt to open in illegal time, attempt by illegal user, etc.

c. **AUDIT TRAIL**- Facility to extract audit trail as per requirements such as date wise, lock wise, open/close time wise, etc

CATEGORY B (IV)**BIOMETRIC ACCESS CONTROL SYSTEMS****ELIGIBILITY CRITERIA**

1. Average Annual Turnover of last three years i.e. 2014-15, 2015-16, 2016-17 - Rs. 50 lakh.
2. The applicant should be certified by UL (Underwriters Laboratories Inc)/ERTL/ETDC. A copy of such certification to be enclosed.
3. The bidder must be a Direct Authorized Dealer of Original Equipment Manufacturer (OEM) with a License / Dealership Certificate to operate in the following areas / part there of i.e. Alwar, Kota, Bikaner, Jaipur, Jodhpur & Udaipur etc.

TECHNICAL SPECIFICATIONS**Biometric Reader**

- (b) Biometric Type: Finger Print with 32bit High End Microprocessor CPU.
- (c) Optical Sensor: 500 DPI
- (d) LCD Display and Optical Sensor: In built
- (e) Recording: IN and OUT time.
- (f) Storage: Up to 1000 fingerprints and 1,00,00 logs of transaction records.
- (g) Identification speed: less than or equal to about 1 sec.
- (h) Enrolment and Registration Time: Less than 3 seconds for finger.
- (i) Provided with a USB port that allows administrator to transfer data.
- (j) Easy data transfer using USB memory stick
- (k) User friendly programming without connection to PC
- (l) Power Requirement: 5V to 12 V DC
- (m) Operating Temperature of 0°C to 45°C
- (n) Operating humidity of 20% to 80%.
- (o) FAR (False Rejection) 0.1 % or less
- (p) FRR (False Acceptance) < 0.001%

Magnetic Locks: Technical Specification

- (a) Body: Anti-Rust Surface with Zinc Plating
- (b) Suitable for: Wooden door, Glass door, Aluminum door, Fireproof door, Vault Door
- (c) Holding force: 1200 lbs
- (d) Current drain: 300mA at 12VDC
- (e) Safety mode: Power-on to lock; Power-off to open
- (f) Type: Hanging
- (g) Request-to-open, Auto-relock if no Action
- (h) Relock Time Delay (RTD): Adjustable relock delay from 0.5 to 30 seconds)
- (i) Input voltage: 12VDC / 24 VDC
- (j) Green/red LED indication for lock status
- (k) Optional Accessories: L Bracket, U Bracket, ZL Bracket
- (l) Certifications UL & CE.

ANNEXURE – B**Technical Bid for Category “B”****Category / Name of Work (To be mentioned by Applicant):.....**

01.	Name of organization				
02.	Constitution	Proprietary / Partnership / HUF / Private Limited /LLP/ Public Limited / Cooperative Society. (Please enclose a copy Certificate of Registration / Partnership deed)			
03.	Year of Establishment	(NB: Date of Commencement of Business – In case of Company)			
		Name	Designation	Qualifications	Experience
05.	No. of Offices in Rajasthan	(Please enclose complete list)			
		Address			
		Mobile No.			
		Phone No.			
		Fax No.			
		Email			
		Address			

details	Mobile No.		
	Phone No.		
	Fax No.		
	Email		
	Name		
	Designation		
	Address		
	Mobile No.		
	Phone No.		
	Fax No.		
	Email		
	Name of Organization	Since when	
(Enclose documentary proof)			
	Please furnish complete details of offices (Address and contact details like mobile, phone, fax email) with number of support engineers supports located in And escalation matrix. Whether having offices at under noted locations?		
	Locations	Office Available?	No. of Support Engineers

		(Please enclose order copy / contract copy and installation certificate / certificate of successful work from customers)					
		Name of Firm	Activity		Annual Turnover		
16.	Dealing with SBI	Since : (Please enclose order copies/contract copies and installation certificate / Satisfactory performance certificates from Branch Manager(s) / Security Officer of the Bank)					
17.	Installations at Public Sector Banks	(Please enclose order copies / contract copies and installation certificate / certificate from Public Sector Banks)					
18.	Name, Designation and Address of relatives in SBI (if any)						

ANNEXURES “B - II”

INDICATIVE FINANCIAL BID: FOR SECURITY EQUIPMENTS

INDICATIVE FINANCIAL BID The Indicative financial Bid, duly signed by the Authorized Signatory of the Bidder must be enclosed in a separate sealed envelope. The price quoted in the reverse auction must be firm and final and shall not be subject to any modifications, on any account whatsoever. The price will be arrived at the reverse auction and should hold good for the period of the entire contract i.e. it will remain fixed for the period of contract, however Bank reserves it's right to review it at periodic intervals (say one year or more) by giving all vendors in the panel equal opportunity to participate in such bid with proper prior notice and discussion.

2. The Indicative Bid quote must be as per the Format given below. Bid quote in any other form will be rejected. Bidders have to quote in the Indicative Financial Bid and online reverse auction the Total cost for each category of equipment (and detailed price break up for each item of each sub category, within 24 hours of completion of e-reverse bidding process) Month for provisioning, commissioning, one year warranty and next four years AMC **service charges, excluding GST**, which will be paid as per the by the Bank as per the rates in force from time to time.

3. If the service and the products/components amount so quoted in the e-reverse bidding or in the price break-up given by the Firm(s) is found to be unreasonable or impractical then the Bank through it's committee formed for the purpose, reserves the right to reject such Bids. The bidders are advised not to indicate any discount for securing work. Any discount /rebate shall be factored in and included in the calculations, for providing service, before quoting the final bid.

4. Online Reverse Auction:-

- a. The L1 price will be, the lowest Financial Bid quoted in online reverse auction.
- b. All bidders must have Digital Signature for participation in On Line reverse auction as provided in this document.
- c. If the service rate quoted by all the successful bidders are found to be same indicating carteling effort then bank would be free to reject all or select the panel on the basis of points/marks obtained, by the shortlisted firms, at technical bid qualification stage.

5. DETAILS OF e PROCUREMENT AGENCY AUCTION TO BE CONDUCTED BY

eProcurement Technologies Pvt. Ltd. B-705,
Wall Street-II, Opp. Orient Club, Nr.
Gujarat College, Ahmedabad-3080006
Gujarat State, India
Tel: 91-079-40016889
Fax-91-079-40016876 Mr. Gaurav Tiwari
(0-9879996111) <http://SBI.abcprocure.com>
gaurav.tiwari@auctiontiger.net

ANNEXURE B – (i)

Indicative financial bid form for CCTV System

COMPONENTS	Price (exclusive of GST)					
	AL	BI	KO	JA	JO	UD
16 Ch. DVR with Standard software compatible with existing analog, HD, IP Camera						
8 Ch. DVR with Standard software compatible with existing analog, HD, IP Camera						
4 Ch. DVR with Standard software compatible with existing analog, HD, IP Camera						
4 Mobile DVR with Standard software compatible with existing analog, HD, IP Camera						
HD Varifocal Lens IR Dome Camera						
1.3Megapixel IP IR Dome Camera with VF Lens						
HIGH RESOLUTION PIN HOLE CAMERA						
HD Varifocal Lens IR Bullet Camera						
Mobile-DVR						
Analog Camera for Mobile-DVR						
Additional Hard Disk 2 TB						
Monitor 19"						
RJ-6 Cable per meter						
Main Transformer/ SMPS						
Electrical Wire per meter						
PVC & Conduit per meter						
6 U Rack						
Shifting Charges						
Rewiring Charges						
Installation cost						
Video Clipping downloading Charges as and when required						
Per year Comprehensive AMC of one (1) years after expiry of warranty period						

Indicative financial bid form for Security Alarm System

COMPONENTS	Price (exclusive of GST)					
	AL	BI	KO	JA	JO	UD
Alwar, Bikaner, Kota, Jaipur, Jodhpur, Udaipur						
8 Zone Control Panel With Integrated Auto-dialler (PSTN Based) for new installation with Standard software						
8 Zone Control Panel With Integrated Auto-dialler (GSM Based) for new installation with Standard software						
External PSTN Auto Dialer (for up gradation of existing alarms)						
External GSM Auto Dialer (for up gradation of existing alarms)						
Wire per meter						
PIR Sensor						
Hooter External						
Magnetic Sensors						
Vibration Sensors						
Panic Switches						
Main Transformer/ SMPS						
Shifting Charges						
Rewiring Charges						
Remote switches pair						
Additional Battery (12V 7Ah)						
Any other component						
Installation cost						
Per year Comprehensive AMC excluding Battery after 1 year warranty						

ANNEXURE B – (iii)

Indicative financial bid form for Electronic Time Lock System

COMPONENTS	Price (exclusive of GST)					
	AL	BI	KO	JA	JO	UD
Alwar, Bikaner, Kota, Jaipur, Jodhpur, Udaipur						
Control unit with Standard software						
Data logger						
Main Lock replacement						
By pass Lock replacement						
Junction box						
Wiring Per meter						
Panel replacement charges						
By back payment by the firm for old system						
Relock switch per piece						
Main Transformer/ SMPS						
Shifting Charges						
Rewiring Charges						
Additional Battery (12v 7Ah)						
Any other component						
Installation cost						
Per year Comprehensive AMC excluding Battery after 1 year warranty						

ANNEXURE B – (iv)

Indicative financial bid form for Biometric Access Control System

COMPONENTS	Price (exclusive of GST)					
	AL	BI	KO	JA	JO	UD
Alwar, Bikaner, Kota, Jaipur, Jodhpur, Udaipur						
Reader cum controller with Standard software						
Magnetic lock						
Push button						
Wiring						
Main Transformer/ SMPS						
Shifting Charges						
Rewiring Charges						
Additional Battery (12v 7Ah)						
Any other component						
Installation cost						
Per year Comprehensive AMC excluding Battery after 1 year warranty						

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

To
The Asstt General Manager (Premises & Estate),
State Bank of India,
Local Head Office,
"C" Scheme, Tilak Marg,
Jaipur - 302005

Sub : - **Acceptance of Terms & Conditions of Tender**

Services being offered. -----

Dear Sir,

1. I / We hereby certify that I/we have read the entire terms and conditions of the tender documents from page No.____ to ____ (including all documents like annexure(s), appendix(s), schedule(s), etc), which may form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.
2. The corrigendum(s) issued from time to time by your Bank to have also been taken into consideration, while submitting this acceptance letter.
3. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.
4. I / We do hereby declare that the information furnished in the application and in the supplementary sheets from pages ____to ____ are correct to the best of my / our knowledge and belief.
5. In case any provisions of this tender are found violated, then your Bank shall without prejudice to any other right or remedy be at liberty to reject this tender/bid.

Yours faithfully,

Signature _____

Name _____

Place: _____ Date: _____.

Designation _____

Official Seal of Applicant:

Address _____

ANNEXURE - III**WORKSHOP FACILITIES**

	Location	Land Area	Type of Structure	Type of Facilities
a				
b				
c				
d				
e				
f				

Note: Please attach copy of proof for all the items mentioned in the application

ANNEXURE - IV**REFERENCE DETAILS****(Separate pages for separate reference may be included)**

Name of the company / PSU Bank / Govt Body	
Address of the company / PSU Bank	
Contact person	Name: Designation: Landline No.: Cell No.: E-mail id: Fax No
Details of Security equipments employed in last 5 years (Ref. No., date of order and quantity)	

Place:**Date:****AUTHORISED****SIGNATORY**

ANNEXURE - V**SERVICE SUPPORT: CATEGORYWISE**

<u>Sub Category</u>																										
1	Name of the supplier / organization																									
2	Residential address																									
3	E mail address																									
4	Telephone Number																									
5	Fax Number																									
6	Mobile Number																									
7	Year of establishment																									
	Service Support	<table border="1"> <thead> <tr> <th colspan="3">Whether having offices at under noted locations?</th> </tr> <tr> <th>Locations</th> <th>Office Available?</th> <th>No. of Support Engineers</th> </tr> </thead> <tbody> <tr> <td>Alwar,</td> <td>Yes / No</td> <td></td> </tr> <tr> <td>Bikaner</td> <td>Yes / No</td> <td></td> </tr> <tr> <td>Jaipur</td> <td>Yes / No</td> <td></td> </tr> <tr> <td>Jodhpur</td> <td>Yes / No</td> <td></td> </tr> <tr> <td>Kota</td> <td>Yes / No</td> <td></td> </tr> <tr> <td>Udaipur</td> <td>Yes / No</td> <td></td> </tr> </tbody> </table>	Whether having offices at under noted locations?			Locations	Office Available?	No. of Support Engineers	Alwar,	Yes / No		Bikaner	Yes / No		Jaipur	Yes / No		Jodhpur	Yes / No		Kota	Yes / No		Udaipur	Yes / No	
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Udaipur	Yes / No																									

Note: - Where copies are required to be furnished, these are to be certified copies preferably by the agencies concerned.

Signature _____

Name _____

Designation _____

Address _____

Place:

Date:

Official Seal of Applicant:

ANNEXURE-'VI'**LIST OF TECHNICAL PERSONNEL EMPLOYED:**

(Furnish their qualification & experience)

Sl.	Name	Class	Year of passing	subjects	Examination passed from Board / University	% marks
1						
2						
3						
4						
5						

Work Experience:

Sl.	Post held	Name of Organization	From	To	Nature of Duties performed
1					
2					
3					
4					

(Attested copies of the testimonials and experience are required to be attached)

Place:

Signature with seal of the firm/company

Date:

EVALUATION CRITERIA

1. The Bids will be evaluated by the Committee constituted by the Bank. The Committee may call for a representation by the Vendors / Agencies, which will include verifying the financial turn-over, registration certificates, legal, financial, statutory, taxation and other associated compliance of contract conditions in addition to the technical presentation / demonstration of items to showcase / prove the compliance of specifications asked for each item / equipment.
2. The Committee, may evaluate / verify the performance of the Vendor / Agencies from any of their existing contracts which may include obtaining references /or visiting the clients and the quality of services rendered by the Vendor etc.
3. The Committee may also visit the office / premises / training center etc of the Vendor / Agencies to ascertain the facts being specified in the Application.
4. Committee will clarify any doubts of prospective bidders in a pre bid meeting scheduled to be called
5. Offers / Applications will be evaluated in the following stages:
 - (a) **Stage I** - Incomplete Offers, i.e. offers not accompanied by the mandatory documents as mentioned in the tender document, shall be rejected.
 - (b) **Stage II** - Each offer will be evaluated against the general, specific conditions and as per technical specifications purely based on valid proof / documents submitted. Offers not meeting the eligibility criteria will be rejected. Overall checklist and marks allotment would be devised by the committee before opening technical bids which will be a base for checking various criteria.
Stage III - Short-listing of Vendors / Agencies based on satisfactory feedback from reference sites / past performance.
 - (c) **Stage IV** – If required visits as well as verification by the Committee and decision of the committee will be final.
 - (d) **Stage V** - Short listing of eligible firms by the Committee for approval of competent authority for empanelment.
 - (e) **Stage VI** – Successful panel of contractors / firms / agencies will be intimated for 2nd stage of the bid (e-reverse auction).
6. No correspondence will be made with unsuccessful Bidder.

TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

To
The Asstt General Manager (Premises & Estate),
State Bank of India,
Local Head Office,
"C" Scheme, Tilak Marg,
Jaipur - 302005

Sub : - **Acceptance of Terms & Conditions of Tender**

Services being offered. -----

Dear Sir,

1. I / We hereby certify that I/we have read the entire terms and conditions of the tender documents from page No.____ to ____ (including all documents like annexure(s), appendix(s), schedule(s), etc), which may form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.
2. The corrigendum(s) issued from time to time by your Bank to have also been taken into consideration, while submitting this acceptance letter.
3. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.
4. I / We do hereby declare that the information furnished in the application and in the supplementary sheets from pages ____to ____ are correct to the best of my / our knowledge and belief.
5. In case any provisions of this tender are found violated, then your Bank shall without prejudice to any other right or remedy be at liberty to reject this tender/bid.

Yours faithfully,

Signature _____

Name _____

Place: _____ Date: _____.

Designation _____

Official Seal of Applicant:

Address _____

**CERTIFICATE FOR THE DOCUMENTS
DOWNLOADED FROM THE WEBSITE**

“I..... (Authorized Signatory) hereby declare that the Tender Documents submitted has been downloaded from the website <https://www.sbi.co.in> and no additional/deletion/correction has been made in the documents downloaded.

In case at any stage, it is found that the information given above is false / incorrect, SBI shall have the absolute right to take any action as deemed fit/without any prior intimation.

Signature of the Bidder with Seal

LETTER OF AUTHORISATION FOR ATTENDING BID OPENING

Subject : Authorisation for attending bid opening on (date)

in the Bidding of

Following persons are hereby authorized through duly passed resolution*/power of attorney* to attend the bid opening for the tender mentioned above on behalf of (Bidder) in order of preference given below:-

Order of Preference	Name	Specimen Signature
	Contact No.:	
	Contact No.:	

* Certified copy should be enclosed

Signature of the Bidder with Seal

Or

Officer authorized to Sign the Bid Documents on behalf of bidder.

Note

1. Maximum of two representatives will be permitted to attend bid opening. In case where it is restricted to one, the first preference will be allowed.
2. Permission for entry to the hall where bids are opened may be refused in case authorization as prescribed above is not received.

 SBI	भारतीय स्टेट बैंक, स्थानीय प्रधान कार्यालय तिलक मार्ग , सी स्कीम, जयपुर - 302005 State Bank of India, Local Head Office Tilak Marg, C Scheme, Jaipur - 302005
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BIDS ARE INVITED FROM AGENCIES/VENDORS FOR UNDER MENTIONED CATEGORIES OF WORKS FOR BRANCHES / OFFICES IN RAJASTHAN

CATEGORY - A – Security Agencies for Guarding services at Branches, Offices and Premises

CATEGORY – B - Security equipments under following Sub Categories:

Category B (I): CCTV Surveillance Systems

Category B (II): Security Alarm Systems along with Accessories

Category B (III): Electronic Time Lock

Category B (IV): Biometric Access Control Systems

For detail please visit Bank's website <http://sbi.co.in> under Procurement News or may be obtained from the Office of the AGM (Premises & Estate), SBI, LHO Jaipur, Tilak Marg, C-Scheme Jaipur-302005 on any working day between **1100 to 1700 hrs**.

The last date for receipt of application in the prescribed format at the above address is **24.10.2017 upto 1500 hrs**.

Asstt General Manager (Premises & Estate)

बैंक की राजस्थान स्थित शाखाओं कार्यालयों में / निम्नलिखित कार्यों हेतु निविदायें आमंत्रित की जाती हैं

श्रेणी अ : सुरक्षा एजेंसियां : बैंक के परिसर, शाखाओं, कार्यालयों में सुरक्षा सेवाओं हेतु

श्रेणी ब : निम्नांकित प्रकार के सुरक्षा उपकरण

ब (I) सी सी टी वी निगरानी प्रणाली

ब (II) सुरक्षा अलार्म

ब (III) एलेक्ट्रॉनिक टाइम लॉक

ब (IV) बायोमेट्रिक एक्सेस कंट्रोल प्रणाली

सम्पूर्ण विवरण हेतु बैंक की साईट <http://sbi.co.in> पर Procurement News देखें अथवा सहायक महाप्रबंधक (परिसर एवं सम्पदा) , स्थानीय प्रधान कार्यालय , तिलक मार्ग, "सी" स्कीम जयपुर 302005 के कार्यालय से 1100 बजे से 1500 बजे के बीच प्राप्त करें।

नियत फॉर्मेट में उपरोक्त पते पर आवेदन जमा करने का समय है - 24.10.2017 को 1500 बजे तक।

सहायक महाप्रबंधक (परिसर एवं सम्पदा)

ANNEXURE – X

SCOPE OF WORK FOR

(C) CATEGORY – B - Security equipments under following Sub Categories:

- (v) Category B (I) : CCTV Surveillance Systems

- (vi) Category B (II) : Security Alarm Systems along with Accessories
- (vii) Category B (III) : Electronic Time Lock
- (viii) Category B (IV) : Biometric Access Control Systems

The above systems at various branches / offices of Bank located all over Rajasthan.

Upon empanelment the System Integrator shall be allotted Single/Multiple Zones depending upon their area of operation & service network. Concerned System Integrator will have to enter into an agreement (as per the format decided by the bank) with the concerned Zones, as the case may be.

New System Integrator to start the work once finalized and allotted by the LHO. The work order for supply / installation / annual maintenance shall be placed by the concerned Zones/ Regions, as per their requirements with the empanelled System Integrator.

The empanelment shall be for a period as mentioned in the RFP with provision to renew every year based on the performance and it will be at the sole discretion of the Bank.

Empanelment of System Integrator should in no way be construed as work order. LHO/Zones shall decide on the engagement of the empanelled System Integrator. **Decision shall be final and binding to all. No representation will be entertained** It is highlighted and to be noted by prospective Applicants that they will be required to supply, install as per work order assigned as per requirement and thereafter maintain the security equipment (CCTV System, Anti Burglary Alarm System with integrated Auto Dialer, Biometric System and Time Lock) during warranty period at their own cost and thereafter undertake AMC services as per bank's process.

Further they will also be required to undertake AMC services of existing security equipment already installed and functional at various branches of the bank. Quarterly visits are mandatory in case of CCTV, Alarm Systems, Time Locks, Biometric Locks. Preference may be given to vendors having existing installations and proven track record in Zone allotment for ease of service and cost savings.

Awarding Rate Contract- L-1 will be decided on package cost of each component of the each equipment as given in Commercial Bid and that shall be the bench mark. The selected bidders will have to supply the equipment / provide the services at agreed L-1 rates. Rates of each equipment as quoted by L-1 will be applicable to all bidders. Failing to agree will lead to forfeiture of the EMD.

The Security Deposit, either in whole or in part thereof, shall be forfeited in the event of the System Integrator's failure to observe any terms of this Contract / or non-compliance with the conditions of the Contract.

All complaints are to be attended within the following time period under AMC

Urban - upto 24 hours

Sub urban/ Rural Area - maximum 3 days

Delay beyond which may invoke penalties of Rs. 50/- per day subject to a maximum of Rs. 500/- or higher amount if specified elsewhere in the RFP.

Intentional non attendance may lead to debarring of firm

Payments will be made by respective RBOs on centralized basis on production of Quarterly / Half Yearly bills after due scrutiny and verification. This process will not take about than 7-15 days normally.

IMPORTANT

- Keeping in view very vast geographical area of the Circle and large number of branches a module wise approach will be taken for finding price of the services and equipments. An e-reverse bidding would be arranged, to arrive at Module area wise (total six AOs i.e., Alwar, Bikaner, Kota, Jaipur, Jodhpur and Udaipur rates) for each category, through approved service provider for the purpose i.e., “<http://SBI.abc procure.com>”.
- Rates quoted by L1 would be offered to L2, L3 and so on. In the event of L2 & L3 agreeing to work on the rates quoted by L1, the work would be allotted as under :
 - i) L1 : 2/3 AOs (Appx 50% of the work)
 - ii) L2 : 1/2 AOs (Appx 33% of the work)
 - iii) L3 : 1 AO (Appx 17% of the work)
 - iv) If L2 and/or L3 do not agree to work on the rates quoted by L1, the same would be offered to L4, L5 and so on, till we have preferably a panel of 3 vendors and work would be allotted as mentioned above.
- Final Empanelment letter will be issued by AGM (Premises).
- Work Agreement & Annual Maintenance Contract shall be signed on Bank's behalf by respective CM (GB) at Administrative Offices.

Allocation of Zone- After empanelment the System Integrator shall be allotted respective Zone(s) depending upon their eligibility, and service network and total numbers of bidders for that Zone. **The decision of the Committee of the Bank for allotment of Zone shall be final and no representation shall be entertained.** Concerned System Integrator will have to enter into an agreement (as per the format decided by the bank) with the concerned Zonal Office, as the case may be.