SBI INFRA MANAGEMENT SOLUTIONS PVT LTD,
STATE BANK OF INDIA, 3RD FLOOR, LOCAL HEAD OFFICE, BHADRA,
LALDARWAJA, AHMEDABAD-380001

TENDER ID: AHM201911015

SBIIMS INVITES TENDER IN TWO BID SYSTEM ON BEHALF OF SBI FOR PROPOSED
COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT OF DIFFERENT TYPES AND CAPACITY
AIR-CONDITIONERS INSTALLED AT VARIOUS BRANCHES OF STATE BANK OF INDIA, REGIONAL
BUSINESS OFFICE- 5, SURENDRANAGAR
FROM
SBIIMS, AHMEDABAD EMPANELLED AC SUPPLIERS AND MAINTENANCE CONTRACTORS
UNDER CATEGORY UP TO RS. 20.0 LAKH

TECHNICAL BID (COVER-A)

TENDER SUBMITTED BY:

NAME
 ADDRESS
 DATE


TENDER
ID
 AHM201911015
DATE
 22.11.2019
NOTICE INVITING TENDERS

SBIIMS on behalf of SBI invites tenders in two bid system from the SBIIMS, Ahmedabad empaneled AC suppliers and maintenance contractors under category up to Rs. 20.0 Lakh for annual comprehensive annual maintenance contract of different type & capacity air-conditioners installed at various branches of State Bank Of India, Regional business office – 5, Surendranagar.

The details of tender are as under:

<table>
<thead>
<tr>
<th>S.No.</th>
<th>Description</th>
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<tbody>
<tr>
<td>1.</td>
<td>Name of work</td>
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<td>2.</td>
<td>Nature of Work</td>
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<td>3.</td>
<td>Time allowed for completion</td>
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<td>4.</td>
<td>Application Fees</td>
</tr>
<tr>
<td>5.</td>
<td>Earnest Money Deposit</td>
</tr>
<tr>
<td>6.</td>
<td>Initial Security Deposit</td>
</tr>
<tr>
<td>7.</td>
<td>Total Security deposit</td>
</tr>
</tbody>
</table>
17. The contractor shall submit the tender in two bid system kept in separate covers.
   Part A- Technical bid cover shall contain the following documents:
   a. Forwarding letter.
   b. NIT cum draft tender stamped and signed on each paper.
   c. Bill of quantities without filling rates with stamped and signed on each paper.
   d. Receipt of online payment of Rs. 1,000/- (Rupees one thousand only) as an application fee (Non-refundable) as mentioned in NIT.
   e. Banker cheque/ DD of Rs. 9,500/- (Rupees Nine Thousand Five Hundred only) as EMD (Refundable) favoring SBI Infra Management Solutions Pvt. LTD, payable at Ahmedabad.

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<table>
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<tbody>
<tr>
<td>8.</td>
<td>Start and end date for downloading of tender documents from Bank’s website <strong>22.11.2019 to 02.12.2019</strong> at <a href="http://www.sbi.co.in">www.sbi.co.in</a> under LINK: <a href="https://sbi.co.in/web/sbi-in-the-news/procurement-news">https://sbi.co.in/web/sbi-in-the-news/procurement-news</a></td>
</tr>
<tr>
<td>9.</td>
<td>Last date &amp; time for submission of Technical bid, EMD and Receipt of Online Application Fees &amp; Price Bid in sealed cover-A &amp; Price Bid in sealed cover-B <strong>02.12.2019 by 3.00 PM</strong></td>
</tr>
<tr>
<td>10.</td>
<td>Address at which Technical bid (hard copy) along with EMD &amp; Receipt of Application Fees &amp; Price Bid in sealed cover has to be submitted Circle Head &amp; Vice President (Civil), SBI Infra Management Solutions Pvt. Ltd. Third Floor, SBI, LHO, Bhadra, Laldarwaja AHMEDABAD-380001</td>
</tr>
<tr>
<td>11.</td>
<td>Date and time of opening of Technical bid &amp; Price Bid at SBIIMS, Circle Office address mentioned at Sr. No.10 <strong>02.12.2019 at 3.30 PM</strong></td>
</tr>
<tr>
<td>12.</td>
<td>Date &amp; time for submission of online indicative price bid. Not applicable</td>
</tr>
<tr>
<td>13.</td>
<td>Date &amp; time for opening of online indicative price bid. Not applicable</td>
</tr>
<tr>
<td>14.</td>
<td>Date &amp; time for e-reverse auction. NA.</td>
</tr>
<tr>
<td>15.</td>
<td>Validity of offer 90 days from the date of opening of Price-bid</td>
</tr>
<tr>
<td>16.</td>
<td>Value of Interim Certificate NA</td>
</tr>
</tbody>
</table>
Part B- Financial bid cover shall contain the Price bid only.

Both the covers shall be kept in a large cover and it shall be send to the address as mentioned in Para 10 above.

18. Tenders can be downloaded from the bank’s website [www.sbi.co.in](https://www.sbi.co.in) (link) LINK: [https://sbi.co.in/web/sbi-in-the-news/procurement-news](https://sbi.co.in/web/sbi-in-the-news/procurement-news). It shall be responsibility of the contractor to arrange and ensure that all pages of technical and financial bid are properly bound separately. Tenders in loose pages may be disqualified.

19. The contractor shall sign and stamp each page of the tender document thereby ensuring the number and sequence of all pages.

20. No conditions other than mentioned in the tender will be considered, and if given they will have to be withdrawn before opening of the price-bid.

21. The SBIIMS reserve their rights to accept or reject any or all the tenders, either in whole or in part without assigning any reason for doing so and any claim / correspondence shall be entertained in this regard.

22. Tenders received without EMD and Application Fees shall be summarily rejected and price bids of such tenders shall not be opened.

23. In case the date of opening of tenders is declared as a holiday, the tenders will be opened on the next working day at the same time.

24. SBIIMS has the right to accept / reject any / all tenders without assigning any reasons and no correspondence shall be entertained in this regard.

Yours Faithfully,

Circle Head & Vice President (Civil)
HOW TO MAKE ONLINE APPLICATION FEES

Go to SBI Internet Banking website: https://www.onlinesbi.com/

Select SBI Collect from Top Menu

Click Check box to Proceed

Select "All India" in state Corporate/Institution and "Commercial Services" in type of Corporate / Institution after that click go

Select "SBI INFRA MANAGEMENT SOLUTIONS PVT. LTD." IN Commercial Services Name and Submit

Select "Tender Application Fee" in Payment category and Enter "Tender ID" and Submit

The Vendor will have to fill up the fields properly and submit upon making the payment a receipt will be generated with a reference no. on submit. The Contractor/Supplier has to enclose the online payment receipt along with the empanelment application.
To,
The Circle Head & VP (Civil),
Circle Office,
SBI Infra Management Solutions Pvt. Ltd.,
Ahmedabad- 380001.

Dear Sir,

Having examined the detailed scope of work and schedule of quantities relating to the works specified in the memorandum hereinafter set out and having visited and examined the site of the works specified in the said memorandum and having acquired the requisite information relating thereto as affecting the tender, I/We hereby offer to execute the works specified in the said memorandum at the rates mentioned in the attached Schedule of Quantities and in accordance with the conditions of tender, the Articles of Agreement, Special Conditions, Schedule of Quantities and Conditions of Contract and with such materials as are provided for by, and in all other respects in accordance with such conditions as far as they may be applicable.

### MEMORANDUM

<table>
<thead>
<tr>
<th>Description of work</th>
<th>Comprehensive annual maintenance contract of different type &amp; capacity air-conditioners installed at various branches of State Bank Of India, Regional business office – 5, Surendranagar</th>
</tr>
</thead>
<tbody>
<tr>
<td>Earnest Money</td>
<td>Rs. 9,500/- (Nine Thousand Five Hundred only) by means of Demand Draft / Banker's Cheque (Valid for a period of 90 Days from the last date of submission of the tender) from any scheduled Nationalized/Scheduled Bank drawn in favour of SBI Infra Management Solutions Pvt. Ltd. and payable at Ahmedabad</td>
</tr>
<tr>
<td>Total Security deposit</td>
<td>Interest free total security deposit of 5% of the tender amount during the contract period. The TSD will be returned to the contractor after completion of the contract period.</td>
</tr>
<tr>
<td>Time allowed for completion of the Works</td>
<td>Immediately after issue of written work order.</td>
</tr>
</tbody>
</table>

I/We have deposited a sum of Rs. 9,500/- (Nine Thousand Five Hundred only) as Earnest Money with the SBIIMS which amount is not to bear any interest. Should I / We fail to complete the formalities or execute the Contract when called upon to do so? We do hereby agree that this sum shall be forfeited by me/us to SBI Infra Management Solutions Pvt. Ltd.
1) Our Bankers are: i) 

ii) 

The names of partners of our firm are: i) 

ii) 

Name of the partner of the firm Authorized to sign 

Or 

(Name of person having Power of Attorney to sign the Contract.) 
(Certified true copy of the Power of Attorney should be attached) 

Yours faithfully, 

Signature of Contractors. 

Signature and addresses of Witnesses 

i)
GENERAL TERMS AND CONDITIONS

1. DEFINITIONS:
In construing these conditions and specifications, schedule of quantities and contract agreement, the following works shall have the meaning herein assigned to them except where the subject or context otherwise requires:

a) SBIIMSPL shall mean The SBI Infra Management Solutions Pvt. Ltd (a wholly owned subsidiary of SBI).

b) “Employer/Owner” means The State Bank of India, Ahmedabad- 380 001 on whose behalf tenders are invited and includes its legal representatives.

c) “Contractor” means the person or persons, firm and company whether incorporated or not, employed as contractor by the Employer for undertaking the work and shall include Contractor’s representatives, successors, legal heirs and permitted assigns.

d) “Contract” means the documents forming the tender and acceptance those of and the Contract Agreement between the State Bank of India and the contractor, if executed together with the documents referred to therein including the terms and conditions, general and special specifications/conditions, designs, financial bid, schedule of quantities and instructions issued from time to time by the consultant/SBIIMSPL Officer in-charge and all these documents taken together shall be deemed to form one contract and shall be complimentary to one another

e) “Contract Price” means the sum named in the Letter of Acceptance subject to such additions or deductions there from as may be made under the terms of the Contract.

f) “Works” means the work to be executed in accordance with the contract.

g) “Temporary Works” Means all temporary Work of every kind required for the execution of the works by the contractor.

h) “Specifications” means the specification annexed to or issued with the tender and any modification thereof or additions thereto as may be from time to time furnished or approved in writing by the Consultants/Employer.

i) “Approved” means approved in writing, including subsequent written confirmation of previous verbal approval and “approval” means approval in writing including as aforesaid,

j) Witten notice shall be deemed to have been duly served if delivered in person to the individual or to a member of the firm or to an office of the corporationforwhomitisintended,orifdeliveredatorsentbyregistered
mail to the last business address known to him who gives the notice or through email.
k) Bidder shall mean the firm who participates in the tender and submits its Bid.
l) Bid/ Proposal shall mean the Bid submitted by the Bidders in response to this tender.
m) Successful Bidder: The Bidder who inter alia meets the following requirements
   i. meets the Technical and Financial criteria;
   ii. whose Bid Proposal are acceptable to the SBIIMSPL and
   iii. adheres / consents to all other conditions laid by SBIIMSPL.

2. SINGULAR AND PLURAL
   Words importing the masculine gender or singular number shall also include the feminine gender and plural and vice versa where the context so requires.

3. The consultant, if appointed by SBIIMSPL, shall be the owner’s representative. The consultant shall periodically visit the site to familiarize himself generally with the progress and the quality of the work and to determine in general if the work is proceeding in accordance with the contract document During such visits and on the basis of his observation while at the site he shall keep the owner informed of the progress of the work shall endeavor to guard the owner against defects and deficiencies in the work of the contractor and he shall condemn work which fails to conform to the Contract Document. He shall have authority to stop the work whenever such stoppage may be necessary in his reasonable opinion to ensure the proper execution of the contract.

4. The number of AC units to be covered under AMC may increase or decrease during the period of contract.

5. During the period of contract the vendor company will be responsible for proper and consistent functioning of all the air conditioners.

6. In case any machine goes out of order, the repair work should be carried out by the vendor company in the premises of installation. Only such work, which cannot be executed in the premises of installation, will be allowed to be carried out in the workshop of the company with the prior permission of SBI for which no extra charges like cartage etc. will be paid. The maximum period for repair at workshop shall be of 48 hrs (2 days). Beyond the stipulated period a penalty of Rs. 500.00 per day shall be imposed and shall be recovered from the bill/payments of subsequent month/s.
7. No advance payment will be made by the Bank. The quarterly maintenance payment will be made to the AMC holder on successful completion of each quarter (03 months) maintenance services and on submission of the bill in duplicate along with satisfactory report from the concerned deptt./ occupants on the quoted rates as approved by the SBI.

8. Bidder is advised to visit the site of AC installations before quoting the price.

9. The bidder is advised to acquaint himself with the job involved, examine site conditions, labor, power, water, material availability, transport, communication facility, environmental regulation, laws & bye laws of statutory bodies and collect all information that is necessary for preparing the bid and for entering into a contract. The cost of visiting the site and collecting information for the purpose of the bid shall be on bidder’s account.

10. While submitting the quotation, the bidder will be deemed to have accepted, understood and accepted all the terms and conditions stated in this document and no change, whatsoever will be entertained by SBIIMSPL

11. The air-conditioners shall be taken over for AMC contract on “as is where is” installed basis. The AMC of newly purchased ACs shall be considered/given in AMC only after expiry of warranty period.

12. Dismantling/reinstallation of window/Split Air conditioner and cost of refrigerant Gas, insulated refrigerant piping, interconnection cables and drain pipe etc. shall be considered in the quoted rates of AMC;

13. The contractor shall ensure that all air conditioners are in proper working conditions throughout the contract period.

14. The approximate numbers of ACs to be covered under AMC are as per enclosed list. However, the exact nos./quantity may increase or decrease at the time of issuing of work order/during the contract period.

15. SBIIMSPL reserves the right to give any or all the items in AMC. And also during AMC period, the item can be deleted/added.

16. If any item become unserviceable, SBI may get it repaired/replaced at a maximum of cost of repaired/replacement of same or equivalent equipment from open market and the cost of the same will be deducted from the quarterly AMC payments.

17. No interest will be paid on EMD amount or security deposit. The EMD will be forfeited, if bidder withdraws his bid during the period of bid validity.

Name of Bidder/Co. Name: .................................................. Signature of Bidder with Seal
18. Any bid received by the SBIIMSPL after the prescribed date and time for submission will be returned unopened to the bidder.

19. The contract will be awarded to the bidder whose bid has been determined and found to be eligible and to be substantially responsive to the bid documents and who has offered the lowest evaluated bid of bill of quantity, provided further that the bidder has the capability and resources to effectively carry out the contract works.

20. The contract is initially for a period of 12 months from the date of its award and may be extended for further period of 12 months on mutual consent on the same rates, terms and conditions.

21. SBIIMSPL / Bank reserves the right to reject or to accept any quotation, in whole or in part, without assigning any reason whatsoever.

22. SBIIMSPL / Bank reserve the right to cancel the contract at any time in case of unsatisfactory services provided by the vendor during the currency of contract by giving 30 days’ notice. SBIIMSPL’s decision shall be final in this regard and the security deposited will be forfeited.

23. **Clarifications:** All clarification regarding the purchase/bid should be sought in writing, from

   Deputy Manager (Electrical)
   SBI Infra Management Solutions Pvt. Ltd.
   State Bank of India
   5<sup>th</sup> Floor, Admin. Office Building,
   Sector -10B, Opp. New Sachivalaya,
   Gandhinagar - 382010
   Contact: 76000 35303

   Clarifications can be sought up to the last date of submission of tender.

Name of Bidder/Co.Name:................................................... Signature of Bidder with Seal
1. SCOPE OF SERVICE
   The scope and nature of services to be provided by the contractor shall include scheduled preventive maintenance services which cover periodic and break down servicing, along with replacement of defective spare parts, including compressor and other consumables, if required during the contract period. The rate quoted for services shall also include the charges for routine maintenance service which shall include at least the following services:

   Checking and servicing of the AC unit four times in a year (Quarterly)

   1. Checking operation of controls of the air-conditioners such as thermostat, relays, remote control etc.
   2. Checking air flow through the supply air grill, return air grill, condenser
   3. Checking operation of the drive motors and fans
   4. Checking air temperature at supply air grill, return air grill, Inlet air condenser, outlet air from condenser
   5. Checking Firmness of supporting arrangement for the compressor, blower motor, air conditioners casing and fixing of air-conditioners etc. Anti-rusting Painting of the MS portion prone to rusting
   6. Replacement of any component of air conditioners found defective after the above checks and tests.
   7. Cleaning the condenser and evaporator coils with suitable detergent /chemical solution and flushing with high pressure jet of water.
   8. Greasing of blower motors and all moving parts.
   9. Cleaning of water coolers on weekly basis.
   10. Quarterly servicing of all air-conditioners covered under comprehensive AMC.
       The quarterly service report duly signed by the Bank’s officer in office building/occupants incase of residential building should be submitted to the Bank’s engineer.
   11. AMC rates applicable on working ACs at the time of site takeover, Non-working ACs will be repaired on chargeable basis at the time of site takeover.

   Attending to any breakdown call made immediately on receipt of verbal/written complaint during office hours on all days except Sunday and National Holidays. The time for rectification of defect shall not exceed 2-3 hours in any case.

   Providing a service unit, free of charges during the repair of AC unit in the workshop. Supply free of charges, of all the spares and materials including consumables, compressor, cooling and condenser coil, sheet metal part, front panel, grill, outer wrapper/casing etc. found defective and necessary for the unit for satisfactory operation.
The servicing and maintenance shall be carried out without disturbing the normal functioning of the office/after obtaining the prior permission from the occupants.

The history sheet of servicing/breakdown repairing of each and every unit shall be maintained and submitted to the Bank’s Engineer after every quarter or as and when asked by the Bank’s Engineer. The copy of report shall be submitted along with the bill subsequent to the servicing activity.

2. DURATION OF CONTRACT
   The contract would be initially for a period of 12 months from the date of commencement of work. It can be extended further for 12 months on the same terms and conditions subject to satisfactory performance of the contractor.

3. SECURITY DEPOSIT
   The successful bidder shall pay interest free an amount equivalent to 5% of accepted bid amount on acceptance of tender, as Security Deposit. The amount cannot be utilized by contractor towards adjustment of any liability of the contractor.
   In case of default on the part of contractor to perform and observe any covenant, conditions and provisions herein contained, it shall be lawful for SBI/IMSPL in its absolute discretion to forfeit the whole of the security deposit or a part thereof without prejudice to any other right or remedy that may be available to it against the Contractor under this agreement, for such breach.

   The security deposit will be refunded only after satisfactory fulfillment of the contract. In case the contractor abandons the contract or leaves the contract unperformed, the Security Deposit is liable to be forfeited.

4. ATTENDING COMPLAINTS
   The contractor shall provide services of an expert Mechanic & helper having knowledge and experience in the Checking and servicing of the AC units stated under-price bid on daily basis at address given in NIT of SBI, Surendranagar from 9.00 a.m. to 6.00 p.m. on all working days (excluding Sunday and National Holidays).
   If the contractor fails to maintain the required manpower, SBI / SBIIMSPL is empowered to deduct as penalty at the rates indicated below from their bill:

   1. Mechanic Rs.1000/- per day.
   2. Helper Rs. 500/- per day.

   The contractor is also required to work on holidays in case of need for which no extra payment shall be made. Complaint register must be maintained and will be produced before the Branch Manager/Department in charge/Estate Department. The contractor will submit bill once in a quarter reported with documentary proof for which will be paid within seven days. The contractor shall be wholly responsible for theft, burglary, fire or any other mischievous done by his staff.
1. **UNSATISFACTORY PERFORMANCE**

If the performance of the contractor is not satisfactory and he fails to attend the complaints in time as stipulated in the tender, fails to attend the complaint to any of the works as contained in the scope of work, recovery from his bills will be made. The decision of the SBI / SBIIMSP in respect of the magnitude of non-performance and its recovery thereof shall be binding on the contractor.

The contractor shall be responsible for the acts and deeds of its staff. SBIIMSP will in no way be responsible for violation of any applicable law, rules and / or other loss caused either by the contractor or its staff.

SBIIMSP reserves its right to recover from periodical payments to be made to the Contractor, any loss or damage that may be caused to the equipment, machinery, building or any other property of SBI by negligence or any other reason whatsoever by the Contractor.

The contractor shall be bound to maintain service record of complaints received and attended by his staff. The Staff will be under the control and supervision of the Contractor including their performance and discipline.

The Contractor shall be responsible to comply with the provisions of all the applicable laws and other enactments and amendments made thereto, from time to time and the labor laws as may be in force and applicable.

None of the staff of the contractor shall be liable to claim any sort of employment with SBI.

The Contractor shall ensure that the workmen employed are medically fit and in sound mind and health.

The contractor would ensure that his staff must have Identity cards to enter the premises of the SBI for due performance of duties.

SBIIMSP expects that contractor to ensure that his staff should maintain polite and courteous behavior.

The contractor should ensure that his staff should not be under the influence of liquor or any other such substance while on duty and any damage caused by such of the contractor’s employee will be borne by the contractor.

2. **POLICE VERIFICATION AND COMPLIANCE OF SECURITY REQUIREMENTS:**

The contractor will ensure that its staff must have Security Passes / Identity Card to enter the premises of the SBI to attend the duties.

The staff should be polite and courteous.
The contractor will ensure that his staff should not be under the influence of liquor while on duty and any damage to the SBI property will be borne by the contractor.

The contractor shall take out workman Compensation Policy covering all the workman and submit it to the SBI. This policy should be in the Joint name of SBI and Contractor. The insurance should cover the period of contract.

3. PAYMENT TERMS:
   No advance payment will be made by the Bank. The maintenance services payment will be made on quarterly basis after deducting the TDS and other eligible taxes. The contract amount shall be inclusive of all taxes, levies etc. but excluding the GST.

   No escalation shall be granted on any account over the rates quoted in the tender.

4. TERMINATION:
   SBIIMSPL would be at the liberty of terminating the agreement by giving the contractor a written notice of one clear month.

5. GENERAL INSTRUCTIONS:
   All entries in Tender Documents must be made in English. They must be handwritten in INK and must not be TYPED.

   Tenderer should quote in figures as well as in words the rates tendered. Special care must be taken in writing the rates in figure as well in words to avoid the possibility of interpolation. Erasures and alterations must be avoided, but if made unavoidable, the wrong figures and words must be neatly scored out under the full signature of the Tenderer and the correct figures and words neatly re written but not overwritten. OVERWRITING IS NOT PERMITTED.

   In the event of any discrepancy between the rates quoted in words and the rates in figures the former shall prevail. Similarly if rates are written in Hindi & English, the English words shall prevail.

   Contractors are requested to note that if they have got firms in different name, they should submit the quotations in the name of only one firm.

   The tenderer shall bear all the expenses in connection with the submission of tender. All the pages of tender documents should be signed and stamped by the tenderer.

   The tenderer whose tender is accepted is bound to execute a formal agreement with the SBI.

Name of Bidder/Co.Name:....................................................... Signature of Bidder with Seal
THIS AGREEMENT made on this __________ day of ___________________ between
The State Bank of India (hereinafter “the Purchaser”) of one part and “<Name of Seller>” (hereinafter “Contractor”) of the other part:

WHEREAS the Purchaser is availing the service for the maintenance of Window/Split/Ductable Air conditioners and has accepted a bid by the Contractor for the services for the maintenance of Window/Split/Cassette Air-conditioners in the sum of __________________________(Contract Price in Words and Figures) (Hereinafter “the ContractPrice”).

NOW THIS AGREEMENT WITNESS THE AS FOLLOWS:
In this Agreement words and expressions shall have the same meaning as are respectively assigned to them in the Conditions of Contract referred to.

The following documents shall be deemed to form and be read and construed as part of this Agreement viz,

- The Conditions of Contract
- The Purchaser’s Award Letter
- General Terms and conditions
- Scope of work
- BOQ

Whereas the vendor has deposited DD of Rs........................./- (Rupees ....................... ) with the SBI as security money for the performance of the agreement.

NOW IT IS HEREBY AGREED AS FOLLOWS:-

1. In consideration of the payment to be made to the vendor as herein provide he shall upon & subject to the said conditions execute and complete the work shown upon the said conditions and schedule of quantities.

2. SBI shall pay the vendor such sums as shall become payable hereunder at the kinds and in manner specified in conditions.

3. The said conditions shall be read and form part of the agreement and parties will hereto respectively abide by/submit themselves to the conditions and stipulation and perform the agreement on their part respectively as contained in such conditions.

4. It is also agreed that SBIIMSPL may in the event of termination of contract as provided herein, having regard to exigencies of matter, arrange maintenance/repair/replacement of parts etc. in discretion from any other source/agency from the date of notice. In the event of termination of contract for non-satisfactory performance of the contract, the security
deposit made by contractor shall stand forfeited. SBI is not liable to pay any interest on the
security deposit made by the contractor.

5. The Annual service contract includes preventive maintenance service during the year and
any nos. of breakdown calls.

6. All the disputes arising out of or in any ways connected with this agreement shall be
deeded to have arisen in Ahmedabad & only in the Courts in Ahmedabad shall have
jurisdiction to determine the same.

7. The contract has been carefully read by us and fully understood by us.

8. This agreement is for period of from .....................to ..................
For Rs. per annum excluding GST.
IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance
with their respective laws the day, month and the year first above written

<table>
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<tr>
<th>Signed, Sealed and Delivered for “The State Bank of India” by it’s constituted Attorney</th>
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<th>Witness I</th>
<th>Witness II</th>
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<tr>
<td>Signature</td>
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<td>Name</td>
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Name of Bidder/Co.Name:..................................................... Signature of Bidder with Seal
PRICE- BID

(Not to be filled by contractor)

Bill of quantity for Comprehensive annual maintenance contract of different type & capacity air-conditioners installed at various branches of State Bank Of India, Regional business office – 5, Surendranagar.

<table>
<thead>
<tr>
<th>Description of AC</th>
<th>Capacity of AC Units in Tonnage (TR)</th>
<th>No. of Units</th>
<th>Annual rate of comprehensive AMC per unit</th>
<th>Total Annual Amount (₹)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Split ACs</td>
<td>1 / 1.5</td>
<td>383</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Split ACs</td>
<td>2.0</td>
<td>9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ductable ACs</td>
<td>5.5 / 7.5 / 8.5</td>
<td>8</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

G. TOTAL (A)

Amount in Words:

(No. of AC units are tentative which may increase or decrease)
(GST shall be paid extra at applicable rate as per actual)

Submitted by:

Signature: ________________________________

Name: ________________________________

Contact No.: ________________________________

Name of Bidder/Co.Name:……………………………………………… Signature of Bidder with Seal.