

Corrigendum dated 16 July 2024

EOI- NO: SBI/GITC/IT-ATM/2024/2025/49 dated 01.07.2024 FOR PROCUREMENT OF BEHAVIORAL BIOMETRIC SOLUTION

Sr NO	EOI Page No	EOI Clause No	Existing Clause	Revised Clause
1	28	Appendix-B Bidder's Eligibility Criteria/13	Maximum API response time of the Proposed Solution of the bidder must be within 150 milli seconds	Maximum API response time of the Proposed Solution of the bidder must be within 500 milli seconds and average response time must be within 150 milli seconds
2	34	Appendix-C Technical & Functional Specification / B1.Mandatory Functionalities / 30	The proposed solution average response time to Bank's application to be within 150 milli seconds and shall not exceed 500 milli seconds..	Maximum API response time of the Proposed Solution of the bidder must be within 500 milli seconds and average response time must be within 150 milli seconds
3	48	Scope of Work / 1 (F) Description of Work: For Parameters to be Captured/ Identified / xxi	Proposed solution should be capable of capturing and analyzing the below details. xxi. Transmission of sensitive information in readable form	Consider this clause is deleted.
4	48	Scope of Work / 1 (F) Description of Work: For Parameters to be Captured/ Identified / xxiv	Proposed solution should be capable of capturing and analyzing the below details. xxiv. Passwords figuring in data breaches.	Consider this clause is deleted.
5	55	Scope of Work / 3 / Performance and Scalability Requirements / d)	For any functionality (Risk Scoring, threat analysis, processing captured patterns/data etc.), solution's response time to the Bank's Application should not exceed 150 ms on an average.	For any functionality (Risk Scoring, threat analysis, processing captured patterns/data etc.), solution's maximum API response time of the Proposed Solution of the bidder must be within 500 milli seconds and average response time must be within 150 milli seconds
6	26	Appendix-B Bidder's Eligibility Criteria/5	Bidder must have deployed the proposed solution in at least 3 BFSI clients during the last 5 years and operational to detect the user behavior and device malware related frauds with highest degree of accuracy.	Bidder (directly or through it's OEM) must have deployed the proposed solution in at least 3 clients (out of which 1 must be from BFSI Sector) during the last 5 years and operational to detect the user behavior and device malware related frauds with highest degree of accuracy.
7	26	Appendix-B Bidder's Eligibility Criteria/9	Proposed solution must be public cloud based and it must be cloud agnostic. The proposed solution must follow all the compliance of Bank's cloud policy requirements from time to time for the entire contract period.	Proposed solution must be in public/private cloud based and it must be cloud agnostic. The proposed solution must follow all the compliance of Bank's cloud policy in case of public/private cloud requirements from time to time for the entire contract period.
8	26	Appendix-B Bidder's Eligibility Criteria/5	Bidder must have deployed the proposed solution in at least 3 BFSI clients during the last 5 years and operational to detect the user behavior and device malware related frauds with highest degree of accuracy.	Bidder must have deployed the proposed solution in at least 3 clients during the last 5 years (out of which 1 must be from BFSI Sector) and operational to detect the user behavior and device malware related frauds with highest degree of accuracy.

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9	27	Appendix-B Bidder's Eligibility Criteria/10	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has implemented Behavioral Biometric with risk scoring/data points in India or elsewhere in any country in the past (Start and End Date of the Project to be mentioned). At least 3 client references are required with feedback related prevention and detection rate of fraud with formula and detection rate increase after the implementation of Behavioral Biometric solution. Client reference should state peak tps (transactions per second) handled by the Bidder's solution and it should at least 500 tps and also certify that the bidder is handling more than 2,50,00,000 transactions per month for last 6 months (The period of 6 months should fall anytime in 2023/2024).	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has implemented Behavioral Biometric with risk scoring/data points in India or elsewhere in any country in the past (Start and End Date of the Project to be mentioned). At least 3 client references are required (out of which 1 must be from BFSI Sector) with feedback related prevention and detection rate of fraud with formula and detection rate increase after the implementation of Behavioral Biometric solution. Client reference should state peak tps (transactions per second) handled by the Bidder's solution and it should at least 500 tps and also certify that the bidder is handling more than 2,50,00,000 transactions per month for last 6 months (The period of 6 months should fall anytime in 2023/2024).