

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR ALL TYPES & VARIOUS MAKES OF AIR CONDITIONERS AT EXECUTIVE ENCLVE, BANJARA HILLS, HYDERABAD.

NIT NO	HYD/2024-25/030
DATE	27.05.2024



# STATE BANK OF INDIA

INVITES TENDERS

IN A TWO BIDS THROUGH E-TENDERING PROCESS

FOR

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC)  
FOR ALL TYPES & VARIOUS MAKES OF AIR  
CONDITIONERS(WINDOW/SPLIT/CASSETTE) AT STATE BANK OF  
INDIA, EXECUTIVE ENCLVE, BANJARA HILLS, HYDERABAD

**The Assistant General Manager (P&E),  
SBI Premises & Estate Dept,  
Ground floor, Beside Commercial Branch,  
SBI LHO Campus, Bank Street, Koti,  
Hyderabad – 500 095.  
040-23466346,  
040-23466343**

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR ALL TYPES & VARIOUS MAKES OF AIR CONDITIONERS AT EXECUTIVE ENCLVE, BANJARA HILLS, HYDERABAD.

**NOTICE INVITING TENDER (NIT)**

The State Bank of India invites sealed tenders for SBI Executive Enclave, Banjara Hills, Hyderabad proposes to enter into the Comprehensive Annual Maintenance Contract (CAMC) for all types & various makes of Air Conditioners and the Details of tender are as under:

1.	Name of the work	Comprehensive Annual Maintenance Contract (CAMC) for all types & various makes of Air Conditioners at State Bank of India, Executive Enclave, Banjara Hills, Hyderabad.
2.	Estimated cost per year	<b>₹3,05,200.00 plus GST</b>
3.	Eligibility of the contractor	1. The Comprehensive Annual Maintenance Contract for Air conditioning vendors of the respective category empanelled with SBI-LHO, Hyderabad. 2. The vendor should have a valid digital signature to participate in the online tendering process.
4.	Quantum of Earnest Money Deposit (EMD)	<b>₹3,000/-</b> Drafts/BCs shall be in favour of " The Assistant General manager (P&E), State Bank of India, Hyderabad" Payable at Hyderabad. Note: MSMEs are exempted from payment of earnest money, subject to furnishing of relevant valid certificate for claiming exemption.
5.	Date of download of tender documents from Bank's web site <a href="http://www.sbi.co.in">http://www.sbi.co.in</a> under " procurement news ".	<b>From 28.05.2024 to 04.06.2024</b>
6.	Last date and time for submission of online e-tender. at <b><a href="https://etender.sbi">https://etender.sbi</a></b>	<b>04.06.2024 by 3.00 P.M.</b>
7.	Date and Time of opening of e-Tenders	<b>04.06.2024 at 3.10 P. M. (IST).</b>
8.	Address of opening of tender	The Assistant General Manger(Civil), Premises & Estate Department, 3 <sup>rd</sup> floor, SBI LHO Building, Bank Street, Kothi, Hyderabad - 500 001. Technical Bid of those firms / contractors who do not submit EMD shall be rejected. The representatives of Bidder may be present during opening of Bids. However Bids would be opened

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		even in the absence of any or all the bidder's representatives.
9.	EMD & Tender cost to be submitted at:	EMD should be submitted physically at above mentioned address before due date. Contact: Assistant General Manger (Civil). 040-23466346. Agmcivil.lhohyd@sbi.co.in
10.	Technician	The successful vendor should kept a qualified and competent technician at site from 9.30AM to 6.00PM on all working days including 2 <sup>nd</sup> & 4 <sup>th</sup> Saturdays'. If requires vendor has to attend the complaint on Sunday & holy days.
11.	Agency for arranging online bidding.	<p>e-Procurement technologies Limited, Ahmedabad.  e-Procurement technologies Limited, Ahmedabad.  Primary Contact Numbers:- M:- 9081000427, 9904407997</p> <p>Sujith Nair:- 079-68136857, <a href="mailto:sujith@eptl.in">sujith@eptl.in</a></p> <ol style="list-style-type: none"> <li>1. Jaymeet Rathod:- 079-68136829, <a href="mailto:jaymeet.rathod@eptl.in">jaymeet.rathod@eptl.in</a></li> <li>2. Vinayak Khambe:- 079-68136835, <a href="mailto:vinayak.k@eptl.in">vinayak.k@eptl.in</a></li> <li>3. Nadeem Mansuri:- 079-68136853, <a href="mailto:nadeem@eptl.in">nadeem@eptl.in</a></li> <li>4. Nandan Valera:- 079-68136843, <a href="mailto:nandan.v@eptl.in">nandan.v@eptl.in</a></li> <li>5. Hemangi Patel:- 079-68136852, <a href="mailto:hemangi@eptl.in">hemangi@eptl.in</a></li> <li>6. Kanchan Kumari:- 079-68136820, <a href="mailto:kanchan.k@eptl.in">kanchan.k@eptl.in</a></li> <li>7. Deepak Narekar:- 079-68136863, <a href="mailto:deepak@eptl.in">deepak@eptl.in</a></li> <li>8. Anshul Juneja:- 079-68136840, <a href="mailto:anshul.juneja@eptl.in">anshul.juneja@eptl.in</a></li> <li>9. Salina Motani:- 079-68136831, <a href="mailto:salina.motani@eptl.in">salina.motani@eptl.in</a></li> <li>10. Devang Patel:- 079-68136859, <a href="mailto:devang@eptl.in">devang@eptl.in</a></li> </ol> <p>Primary Contact person : Ms. Shubhangi Banodiya,  Contact No.:- 079-68136826/6824/6868,  +91-9879996111  Email: <a href="mailto:shubhangi@auctiontiger.net">shubhangi@auctiontiger.net</a>  Secondary contact person: Mr. Samjad khan</p>

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		<p>Contact No.:- 079-68136868, +91-9265871720</p> <p>Email: samjad@auctiontiger.net</p> <p>Alternate Contact No.:- Mr. Yashrajsinh Rathod:- 079-68136815, 9879996111, yashrajsinh@auctiontiger.net</p>
12.	Quantum of Security Deposit	3% of annual contract value.
13.	Terms of payment of Bills	The amount of CAMC will be paid on half yearly basis after successful completion and the satisfactory service during the 2 quarter of service.
14.	Period of contract	The initial period of contract is for 1 year renewable for further period of 1 year with same terms and conditions, subject to review of satisfactory services and without any increase in the charges.
15.	(Penalty clause) Liquidated Damages	Time is the essence of the services. The minor repairs will be completed within 4 hours (i.e servicing, small repair works, gas filling which does not require any bought out material). The major repair work (PCB & Compressor problems) is to be completed in all respects in 2 (Two) days from the date of Complaint. In case of any delay beyond 4 hours for minor & 2 days for major repair works, supplier has to arrange standby AC. If fails to arrange standby AC, penalty will be imposed @ 1% of the contract value per day of delay of the particular quarter for particular machine.
16.	Validity period of the tender.	<b>Three (3) Months</b>
17.	Eligible Taxes	<p><b>A )</b> Income Tax will be deducted at source as per Govt. Guidelines.</p> <p><b>B) Reimbursement of GST will be made only on submission of proper GST invoice as per applicable GST provision. The contractor should comply with the following;</b></p> <ol style="list-style-type: none"> <li>1. Contractor should have GST Registration Number</li> <li>2. Invoice should specifically/separately disclose the amount of GST levied at applicable rate as per GST provision</li> <li>3. In case of Correction in the bills after scrutiny, contractor should submit fresh bills for payment</li> <li>4. Contractor should timely file his GST return in accordance with GST provisions to enable the bank to claim the credit of GST paid to the contractor</li> <li>5. The GST Number of State Bank Of India For Telangana State -36AAACS8577K1ZQ</li> </ol>

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18.	Electronic Payment	Payment shall be made by way of Electronic fund transfer and the bill will be <b>paid by Bank</b> . Firm should furnish details of the bank, a/c no, IFSC code.
In case the date of opening of tenders is declared as a holiday, the tenders will be opened on the next working day at the same time.		
Bank has the right to accept/reject any/all tenders without assigning any reasons.		

**Assistant General Manger(P&E),  
Premises & Estate Dept,**

**Please note that before quoting the tender, we request you to upload the following documents in PDF format**

- 1. Scanned copy of EMD**
- 2. Copy of GST No:**
- 3. Scanned copy of signed tender document**

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**INSTRUCTIONS TO THE TENDERERS**

**1.0 Scope of Work**

The State Bank of India, Executive enclave, Banjara Hills, Hyderabad proposes to enter into the Comprehensive Annual Maintenance Contract (CAMC) for all types & various makes of ACs (windows/split). The Scope of work includes **Repairs / Replacement of Compressor, Repair/Replacement of Fan motors, Repair/ Replacement of Electrical parts, Repair/Replacement of condenser coil and Evaporator coil, Gas charging required during the service. All replaced parts make shall be of their respective brands.** All the complaints to be attended during the contract period round the clock. The ACs are to be maintained or installed in the campus.

**2.0 Tender Documents**

2.1 The work has to be carried out strictly according to the conditions stipulated in tender consisting the following documents and the most workman like manner,

- Instructions to tenderers
- General Conditions of Contract Special Conditions of Contract
- Additional Conditions for Electrical Installation Technical Specifications
- Priced Bid

2.2 The above documents shall be taken as complementary and mutually explanatory of one another but in case of ambiguities or discrepancies, shall take precedence in the order given below :

- Price Bid
- Technical Specifications
- Additional Conditions for Electrical Installation Special Conditions of Contract
- General Conditions of Contract
- Instructions to Tenderers

2.3 The tender documents are not transferable.

3.0 **Site Visit:** The tenderer must obtain himself on his own responsibility and his own expenses all information and data, which may be required for the purpose of filling this tender document and enter into a contract for the satisfactory performance of the work. The Tenderer is requested satisfy himself regarding the availability of water, power, transport and communication facilities, the character quality and quantity of the materials, labour, the law and order situation, climatic conditions local authorities requirement, traffic regulations etc; The tenderer will be fully responsible for considering the financial effect of any or all the factors while submitting his tender.

**4.0 Earnest Money**

4.1 The tenderers are requested to submit the Earnest Money as specified in NIT.

4.2 EMD in any other form other than as specified above will not be accepted. Tender not accompanied by the EMD in accordance with clause 4.1 above shall be rejected.

4.3 No interest will be paid on the EMD.

4.4 EMD of unsuccessful tenderers will be refunded within 15 days of award of Contract.

4.5 EMD of successful tenderer will be retained as a part of security deposit.

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**5.0 Initial Security Deposit**

The successful tenderer will have to submit ISD as specified in the NIT by means of D/D drawn in favour of Assistant General Manger (P&E), SBI Hyderabad, within a period of 7 days of acceptance of tender.

**6.0 Security Deposit**

6.1 The EMD & ISD of the successful tenderer will be converted into security deposit and the same will be refunded after satisfactory completion of contract period.

6.2 No interest shall be paid to the amount retained with the Bank as Security Deposit.

**7.0 Signing of Contract Documents**

The successful tenderer shall be bound to implement the contract by signing an agreement and conditions of contract attached herewith within 15 days from the receipt of intimation of acceptance of his tender by the Bank. However, the written acceptance of the tender by the Bank will constitute a binding agreement between the Bank and successful tenderer whether such formal agreement is subsequently entered into or not.

**8.0 Contract Period**

One year subject to review at quarterly interval for satisfactory services). However successful bidder can terminate the contract after giving 3 months notice in advance. Bank can also terminate the contract after giving one month notice in advance.

**9.0 Validity of Tender**

Tenders shall remain valid and open for acceptance for a period of 3 (Three) months from the date of opening price bid. If the tenderer withdraws his/her offer during the validity period or makes modifications in his/her original offer which are not acceptance to the Bank without prejudice to any other right or remedy the Bank shall be at liberty to forfeit the EMD.

**10.0 Penalty**

Time is the essence of the services. The minor repairs will be completed within 8 hours (i.e servicing, small repair works, gas filling which does not require any bought out material). The major repair work (PCB & Compressor problems) is to be completed in all respects in 3 (Three) days from the date of Complaint. In case of any delay beyond 8 hours for minor & 3 days for major repair works, supplier has to arrange standby AC. If fails to arrange standby AC, penalty will be imposed @ 1% of the contract value per day of delay of the particular quarter for particular machine.

11.1.1 The tenderers shall quote their rates both in words and figures, in case of discrepancy between the rates quoted in words and figures the unit rate quoted in words will prevail.

11.1.2 The tenderers need not quote their rates for which no quantities have been given. In case the tenderers quote their rates for such items those rates will be ignored and will not be considered during execution.

11.1.3 The tenderers should not change the units as specified in the tender. If any unit is changed the tenders would be evaluated as per the original unit and the contractor would be paid accordingly.

The tenderer should not change or modify or delete the description of the item. If any discrepancy is observed he should immediately bring to the knowledge of the Bank.

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- 11.1.4 Each page of the BOQ shall be signed by the authorized person and cutting or overwriting shall be duly attested by him.
- 11.1.5 Each page shall be totaled and the grand total shall be given.
- 11.1.6 The rate quoted shall be firm and shall include all costs, allowances, excluding of GST

**12. DETAILS OF PAYMENT:** The amount of CAMC will be paid on half yearly basis after successful completion the satisfactory service during the quarter of service.

- 13. Bank reserves the right to accept or reject any or all tenders without assigning any reason.

**14. The L1 Vendor activity as follows:**

Sno	Activity
1.	Inspection of the AC – IDU and ODU for any abnormality in operation, sound etc
2.	Testing the Performance of AC for desired cooling
3.	Testing of Gas pressure if necessary and check for any leakages near the check nut etc or diagnose any other fault
4.	Checking of current consumption
5.	Remove the filter, water service and fix it back after drying
6.	Clean the drain tray and drain pipe and remove any choke for free flow of drain water
7.	Clean the Evaporator with brush and remove the dirt/dust. Check for any fungus formation or bad smell and wash it with chemical, if required.
8.	Lubricating /greasing of all Fans
9.	Water washing of Condenser Coil
10.	Topping of Refrigerant gas, if required
11.	Check the swing motor functions and rectify, if required
12.	In addition to the above, any other activity to ensure trouble free operation of AC
13.	Check the temperature setting and operation mode and advise the Branch on the optimum operation levels

**15.** This comprehensive Contract includes replacement of all faulty spares. Some of the spares are listed as under:

Compressors	Starting Capacitors
Fan Motors	Running Capacitors
Built – in Timer kit	Relays, Thermostats
Selector switches	Fan Capacitors
Contactors (Power / Control)	Gas charging
Micro Swing Motors	Fan blades
Electronic Control Circuitries	Air-Filters



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Remote Control Units	Condenser Coils
External Electronic / Analog time switches for timed running of A.C's	Stabilizers
Outdoor unit mounting frames	Cabling from IDU to ODU
Parts of indoor / Outdoor unit enclosures	Existing copper piping from IDU to ODU
Display unit in AC	Existing drain piping from IDU to drain point

**Note:** The above list is only indicative. However, any parts which are not mentioned in the Tender Schedule of this Contract but required for the smooth and trouble free operation of the AC equipment are also required to be rectified or replaced with in the scope of this contract.

**16. Working Hours for Repair and Maintenance:**

All activities under the scope of the contract shall be undertaken during working hours i.e. from 10.00 A.M. to 6.00 P.M. on all working days (viz. Monday to Saturday). In case any defects, faults and failures in the AC could not be repaired or rectified during the said period, the technicians are required to accomplish their duties beyond the said schedules in case of any situation, if it warrants.

**17. Replacement of Spare parts:** The required spares shall be kept as stock with the vendor for readily replacing the faulty spares, without loss of time or delay. In cases where unserviceable parts of the equipment need replacement, the vendor shall replace such parts, at no extra cost to the Bank, with brand new parts or those equivalent to new parts in performance. Any worn or defective parts withdrawn from the equipment and replaced by the vendor during the warranty period shall become the property of the vendor and the parts replacing the withdrawn parts shall become the property of Bank. Defective spares compressors / condensers are to be replaced with new compressors / condensers and repairing of the old compressors is not permitted. Whenever new compressors / condensers are used, the Contractor has to produce original invoice and Warranty Card of the new Compressor/ condenser if demanded by the Bank. The compressor/ condenser being replaced should match with the **original star rating** of the air conditioner.

**18.** Only original spare parts/quality approved by the Bank will be permitted to be used for the maintenance during the AMC Period. If duplicate, refurbished or second hand parts are used by the vendor during the AMC, the contract shall be cancelled immediately without any notice period.

**19.** It is the responsibility of the Contractor to accurately specify the damaged spare parts to the Bank and to rectification of the fault in A.C under maintenance.

**Response Time on receiving the complaint:** The maximum response time i.e. time required for Vendor's maintenance technicians to report to the Bank after a request call / fax /e-mail is made or letter is written by Bank shall not exceed 48 hours. Apart from regular letter communications, all telephonic/E-mail or Whatsapp communications from Bank are to be treated as formal communication for all practical purposes.

**Escalation Matrix:** The mobile number, land line number and email ID of the Contractor/Supervisor/Help desk to whom the complaints have to be reported and that of Top

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Management level is to be provided to Bank for communication purpose. Any change in numbers shall be advised then and there to the Bank.

**Time taken for Repairs/Rectification:** In case of Minor technical problems same are to be rectified within 3 hours of diagnosing of fault. In case of major technical problems, the same are to be rectified within 24 hours of identifying the problem.

In the event of the equipment not being repaired or a workable solution not provided during Warranty period and the AMC period, a penalty as per the penalty clause will be charged to vendor. The vendor may provide temporary equivalent replacement as a workable solution to avoid the above penalty.

**Insurance for the Workmen:** The technicians deployed under AMC are to be covered by insurance under Workman Compensation Policy through reputed Insurance Companies during the AMC Period. If demanded, Copies of the Insurance Policies are to be submitted to the Bank by the vendor. Bank is not responsible for any loss of life, damage, injury to the technicians while undertaking the Maintenance activity under AMC contract or during the installation of new AC units. Vendor to ensure that all safety protocols are strictly followed while execution of the work. Vendor shall indemnify the Bank against any claims, damages, compensation for such losses.

- 20. Extended Period of AMC:** In case the Bank needs the AMC service beyond the period of AMC, additional AMC Charges will be paid on the pro-rata basis for the period for which these units are to be maintained at the same unit rate as applicable to similar item in the original AMC and on the same terms and conditions of the AMC.
- 21. Increase / Decrease of ACs:** If Bank decides that the additional number of air-conditioners other than the quantity mentioned in the tender are to be maintained by the Contractor, the contractor shall agree and maintain the ACs till the expiry period of AMC as per the same terms and conditions of the Contract. Proportionate amount of AMC shall be paid by the Bank for the same.
- 22.** If any units covered under these AMC are removed/dismantled/shifted from this location to another location, the Contract amount as per the unit rate of the Tender will be revised and suitable deductions made from the AMC bills.

**Other:** The Bank has installed its own transformer for the site premises, hence the power supply is stable and is well regulated. The bank will not admit any claim from the contractor that the fault/damage is caused due to quality of power supply and it will not absolve the responsibility of the contractor in rectifying the fault.

The successful Vendor has to rectify the faults or repairs to the AC machines arising due to rat bites also free of cost within the scope of the contract. Vendor should also analyze the site conditions and take efforts to secure the AC equipment from the rodent bites by proper wrapping of the critical components with suitable glass wool packing or any other material and closing the opening made for the AC piping & drains properly to avoid rodent entry.

**23.** Details of important programs / functions of the Bank such as Conference, Review Meeting, VVIP functions etc that may be held in the Office will be informed to the contractor and they should assist the Bank in maintaining smooth running of the air-conditioners on that day without failure even if

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they are held on Bank Holidays. Non-attendance of the technicians on such a day will attract penalty at the discretion of the Bank.

All security and safety regulations and guidelines as per the applicable law are to be followed. All guidelines/directions of Bank's Security Section must be followed.

**Complaint / Service / Breakdown Register:**

The Bank shall maintain a register at its site in which, the Bank's AC operator / Electrician or any other person identified by Bank shall record each event of failure and / malfunction of the ACs. The Vendor's technician shall enter the details of the air conditioners serviced/ maintained / repaired by him in this register. Additionally, every time a preventive or corrective maintenance is carried out, the Vendor's engineer shall make, in duplicate, a Service call report which shall be signed by him and thereafter countersigned by the Bank's official. One copy of the Service call report shall be handed over to the Bank's official. Spares taken outside the premises also to be recorded with serial number of spare and in and out date and time. The Vendor shall provide replacement equipment if any equipment is out of the premises for repairs.

**24. SHIFTING THE AC TO NEW LOCATION OR BRANCH:**

18.1 If Bank desires to shift the AC to a new location/floor or department in the same premises or to another branch/office and install it thereof urgently, the Bank shall bear the charges for such shifting and the vendor shall dismantle and reinstall the AC as desired. The terms of this agreement, after such shifting to the alternate site and reinstallation thereof would continue to apply and binding on the vendor. The warranty terms would not be considered as violated due to the above shifting. The vendor, would not unreasonably assume that the causes lie with the shifting activity.

**CONTRACTOR'S RESPONSIBILITY AFTER THE CONTRACT HAS EXPIRED**

Successful bidder has to handover all the ACs in good running condition before expiring of CAMC contract. Security Deposit will be released only after verifying the same.

**PENALTY CLAUSE FOR AMC:**

Any penalty due during the Warranty/AMC period will be adjusted against the bills payable or retention money retained by the Bank as per following in case of non-satisfactory services provided under Warranty/AMC:

<b>S. No.</b>	<b>Type of Defective Service</b>	<b>Penalty Amount / LD</b>
1	Penalty for every air conditioner which is not repaired post completion of <b>72 hours</b> of reporting the complaint till the day the complaint is rectified.	<b>Rs 100/-</b> per air conditioner per day till the day of rectification

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2	Penalty for every air conditioner that breaks down for more than three times in a month	<b>Rs 500/-</b> per air conditioner per month
3	Penalty for not doing the Preventive Maintenance or Vendor does not fulfill the provisions of the contract in a quarter	<b>only the proportionate maintenance charges for that period during the month will be considered payable by Bank</b> without prejudice to the right of the Bank to terminate the contract.
4	Penalty for non-responsiveness to the calls of the Bank to repair or replace the faulty AC. If the vendor could not resolve the issues or not showing any interest to resolve the issue or non-responsive to Bank's calls	Bank will arrange to rectify the same through any other agency and recover the losses from the vendor by suitable <b>deductions from the bills payable to the vendor or from the Security Deposit</b> and contract cancelled.
5	Penalty for losses to Bank's property while performing the PM or repair works on account of any negligence, mishandling, non-adherence to the required safety protocols, commission or omission by the technicians of the Vendor and if any loss or damage caused to the Equipment or any Bank's property	Contractor to rectify or shall make good of the losses suffered by the Bank or Bank will recover the actual amount incurred by Bank

2. If, in any quarter, the invoice was paid to the Vendor without deducting the penalty or LD, the Bank can deduct the same from future payments payable or the Vendor shall refund the amount forthwith to Bank on demand by Bank.
3. Further Bank reserves the right to terminate the contract at any time during the validity of the Contract period by giving 30 days' notice to the Contractor with or without any reason.

6. No term or provision hereof shall be deemed waived and no breach excused, unless such waiver or consent shall be in writing and signed by the party claimed to have waived or consented. Any consent by any party to or waiver of a breach by other, whether express or implied, shall not constitute a consent to or waiver of or excuse for another different or subsequent breach.

Date:  
Place:

**Signature and seal of the Bidder**

Signature of the Contractor

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**CERTIFICATE OF THE CONTRACTOR:**

I / We read and understood the above conditions and requirements of Bank's who are taking up CAMC of ACs on behalf of SBI Executive Enclave, banjara Hills, Hyderabad and agree to the same.

Place:

Signature

Date :

(Name and Address of the Contractor)

with Seal

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**TERMS & CONDITIONS TO THE CAMC SERVICE PROVIDERS:**

1. The comprehensive AMC charges per unit per year will be paid for four services in a year apart from any number of break down calls with a response period of 3 hours on receipt of complaint. The scope of work includes water wash for every quarter & filter cleaning as and when required.
2. If the technician is not visiting the site on daily basis or in the absence of the technician, a penalty of ₹200.00 per day to be levied. And same will be recovered/ adjusted in quarterly payment.
3. Failure to repair/service the equipment in question within 8 hours for minor & 3 days for major repairs without justifiable reason or to return the repaired machine within two days at the maximum may attract proportionate deduction. In case of any delay beyond 8 hours for minor & 3 days for major repair works, supplier has to arrange standby AC. If fails to arrange standby AC, penalty will be imposed @ 1% of the contract value per day of delay of the particular quarter for particular machine.
4. If the work is found unsatisfactory or if the firm dishonours the contract, the job will be entrusted to any other firm /party at the risk/expense of the contractor.
5. The amount of CAMC will be paid on quarterly basis after successful completion the satisfactory service during the quarter of service.
6. The successful bidder has to rectify the faults due to rat bites free of cost.
7. Successful bidder has to handover all the ACs in good running condition before expiring of CAMC contract.
8. The successful bidder has to rectify the faulty condenser, or coil free of cost.
9. The Contractor shall bear all the costs and expenses in respect of all charges, including stamp duty, registration etc. of this agreement and/or any other documents/agreements, which are required to be executed.
10. All necessary tools like vacuum pump, drilling machines, pliers, pressure gauge and other essential tools for effective maintenance of the ACs equipments shall be provided by the contractor
11. The contractor / firm shall be held responsible for any misdeeds / misbehavior of their employees within the premises.
12. Successful bidder has make arrangement for one skilled certified technician from reputed training institute which is acceptable to the Bank and having minimum two years experience at site from 9.00AM to 6.00PM on all working days including 2<sup>nd</sup> & 4<sup>th</sup> Saturdays (entire year i.e entire contract period)during the contract period.
13. Since the maintenance works are to be carried at all levels & High, technician should wear necessary proactive gear such as life belts, helmet, gloves, shoes, etc.
14. The bidder should take third party insurance coverage and adequate insurance coverage to the workers for life and limb and the same should be submitted before entering into a agreement.
15. List of ACs together with their location, makes etc is furnished in Annexure 'D'

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR ALL TYPES & VARIOUS MAKES OF AIR CONDITIONERS AT EXECUTIVE ENCLVE, BANJARA HILLS, HYDERABAD.

**UNDERTAKING TO BE SUBMITTED BY THE CONTRACTORS ALONG WITH THE TENDER**

Date:

The Assistant General Manger (P&E),  
Premises & Estate Department,  
Ground Floor, Beside Commercial Branch  
Local Head Office Building,  
Bank Street, Koti,  
Hyderabad.

Dear Sir,

**COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR ALL TYPES & VARIOUS MAKES OF ACs**

Having examined the **Proposal Documents**, the receipt of which is hereby duly acknowledged, we, the undersigned, offer for Comprehensive Annual Maintenance Contract(CAMC) at SBI Executive Enclave, Banjara Hills, Hyderabad in conformity with the said Proposal documents for the sum of Rupees.....

..... (Total proposal amount in words and figures) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Proposal.

We undertake, if our Proposal is accepted, to complete the work within the stipulated period.

We agree to abide by the Proposal and the rates quoted therein for the contract awarded by the Bank. Until a formal contract is prepared and executed, this proposal, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

**WE UNDERSTAND THAT BANK'S RESERVES THE RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDS WITHOUT ASSIGNING ANY REASON WHATSOEVER THEREOF.**

DATED THIS \_\_\_\_\_ DAY OF \_\_\_\_\_ 2022

Signature of Contractor in the capacity of

Duly authorized to sign Proposal for and on behalf of

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR ALL TYPES & VARIOUS MAKES OF AIR CONDITIONERS AT EXECUTIVE ENCLVE, BANJARA HILLS, HYDERABAD.

**PRICE BID**

**COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR ALL TYPES & VARIOUS MAKES OF ACs AT STATE BANK OF INDIA EXECUTIVE ENCLVE, BANJARA HILLS, HYDERABAD.**

SI no	Description	Qty	Unit	Rate per TR	Total amount per year.
1	<p>Comprehensive Annual Maintenance Contract (CAMC) for all types &amp; various makes of ACs (windows/split/Cassette at State Bank of India, Executive Enclave, Banjara Hills, Hyderabad.</p> <p>Note:</p> <p>A) Successful bidder has to make arrangement for one skilled certified technician from reputed training institute which is acceptable to the Bank and having minimum two years experience. The technician should be posted at site from 9.30AM to 3.00PM on all working days including 2<sup>nd</sup> &amp; 4<sup>th</sup> Saturdays during the contract period.</p> <p>B) The comprehensive AMC charges per tonnage per year will be paid on half yearly installment.</p> <p>C) Successful bidder has to maintenance gas &amp; some essential spare parts as required like contactor, condenser, sensors etc. in the campus.</p>	109	Tonnage Refrigerant (TR)		
2	Dismantling of AC (split/window 1 tr to 2 tr) and hand over to Bank.	1	unit		
3	Shifting, Installation and nitrogen pressure testing of the above dismantled AC. The scope of work includes gas charging.	1	Unit		
4	Supply, installation of additional copper piping and nitrile rubber for above ACs.	1	mtr		
				Total	
				Discounts if any	
				Grand Total	
Total amount in words:					



COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR ALL TYPES & VARIOUS MAKES OF AIR CONDITIONERS AT EXECUTIVE ENCLVE, BANJARA HILLS, HYDERABAD.

Note: **The amount quoted to be exclusive of GST etc.**

2) Amount will be paid on actual tonnage

**Important notes before quoting the rates;**

1. All the bidders are advised to visit the site of work to understand the scope of work before quoting the rates.
2. The tenderer whose tender is accepted is bound to execute a formal agreement with the Bank in accordance with the draft agreement which will include the notice inviting tender, conditions, other papers therein.
3. Bank will not take any responsibility to provide any material including water / electricity. However, contractor may use the available water / power supply without causing any inconvenience to the Bank functioning.

**Date:**

**(Signature of the Contractor)**

Place:

COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) FOR ALL TYPES & VARIOUS MAKES OF AIR CONDITIONERS AT EXECUTIVE ENCLVE,BANJARA HILLS, HYDERABAD.

THE LIST OF AIR CONDITIONERS				
Sno	Location	Tonnage	Number of AC	Total Tonnege
1	A-1	2	8	16
2	A-2	1.5	5	7.5
a	A-2	2	1	2
3	B-1	1.5	2	3
4	B-2	1.5	2	3
5	B-3	2	1	2
a	B-3	1.5	2	3
6	B-4	1.5	4	6
7	B-5	1.5	3	4.5
8	B-6	2	1	2
a	B-6	1.5	2	3
9	C-3	1.5	2	3
10	C-4	1.5	2	3
11	C-5	1.5	1	1.5
12	C-7	1.5	1	1.5
13	C-9	1.5	2	3
14	C-10	1.5	1	1.5
15	C-11	1.5	1	1.5
16	C-12	1.5	2	3
17	C-13	1.5	2	3
18	C-14	1.5	1	1.5
19	C-15	1.5	1	1.5
20	C-16	2	1	2
A	C-16	1.5	1	1.5
21	Gym	2	6	12
22	Club House	3	4	12
23	Office	1.5	1	1.5
24	Doctor Room	1	1	1
25	ATM	1.5	2	3
			<b>Total</b>	<b>109</b>